singpass

Singpass Registration

A guide to registering for a Singpass account

singpass

Please check that you fulfill the following eligibility requirements:

- The minimum age requirement is 15 years old.
- You are a Singapore Citizen, Permanent Resident or Foreign Identification Number (FIN) holder.

Ensure that the address on your NRIC or FIN card is correct. If you need to update your address with the relevant authorities, please click here.

Please select how you would like to register for a Singpass account.

Register instantly with Singpass Face Verification

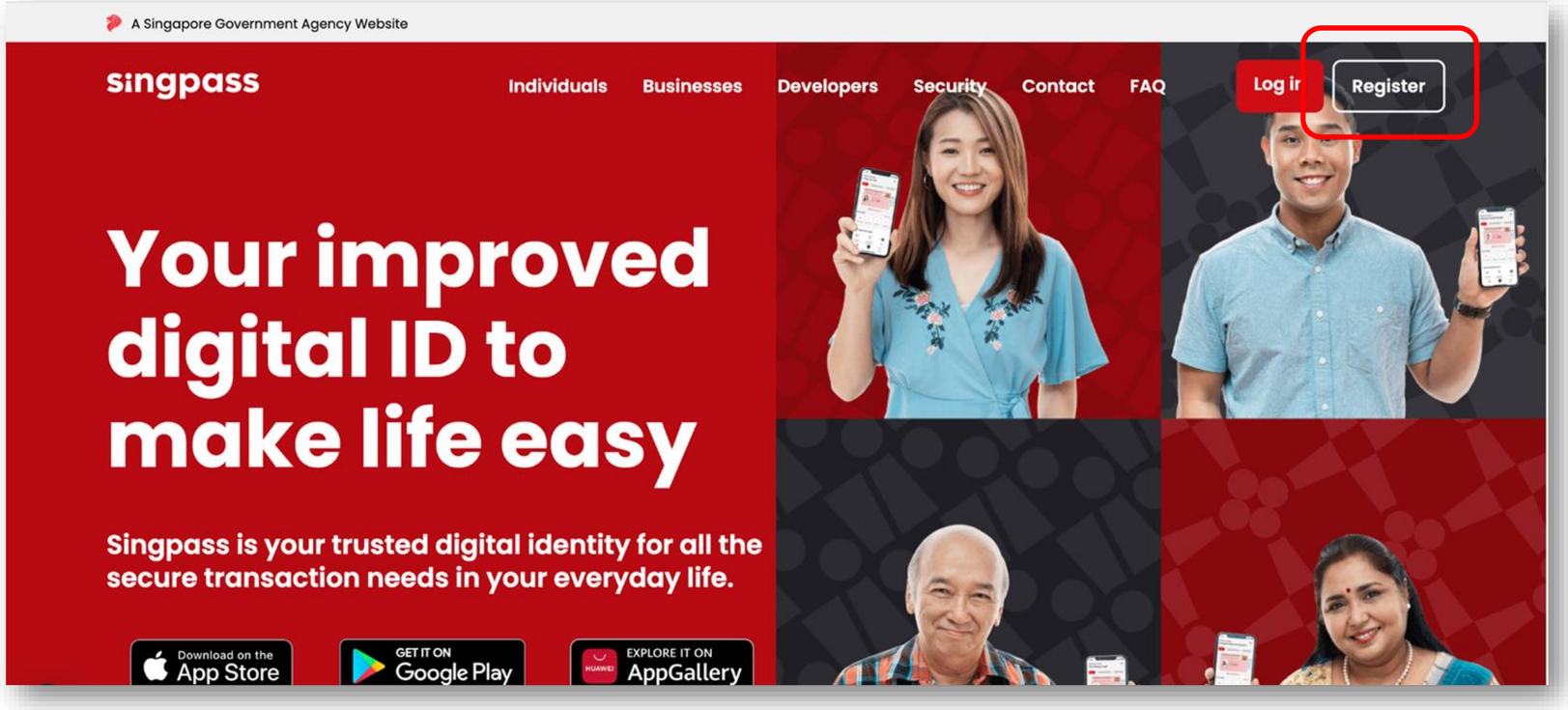
Request for a One-Time Singpass Password to be sent to your registered address

singpass

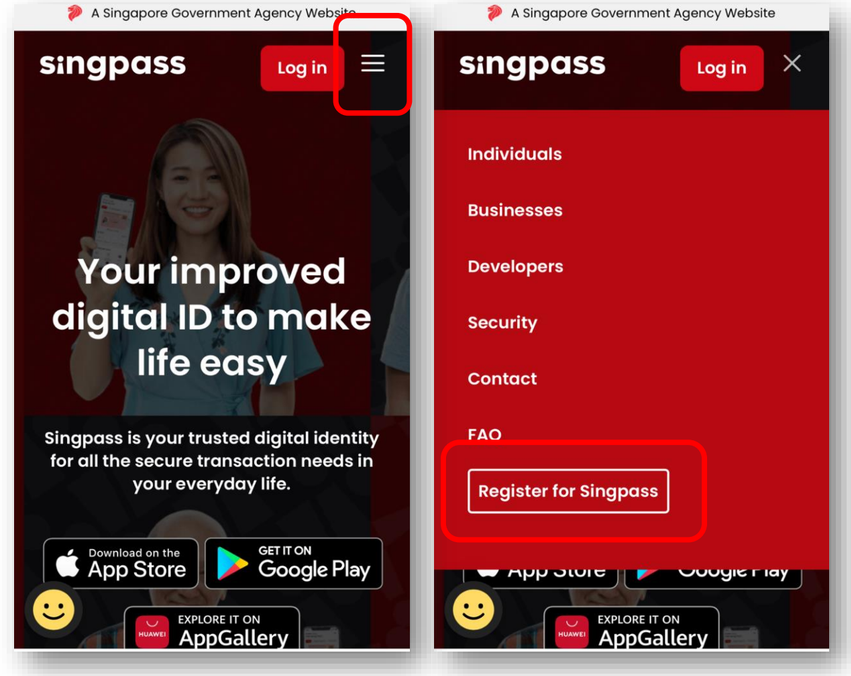
Registering for Singpass with Face Verification (FV)

Registering for Singpass with FV

1 Go to **www.singpass.gov.sg**. Click **‘Register’**.



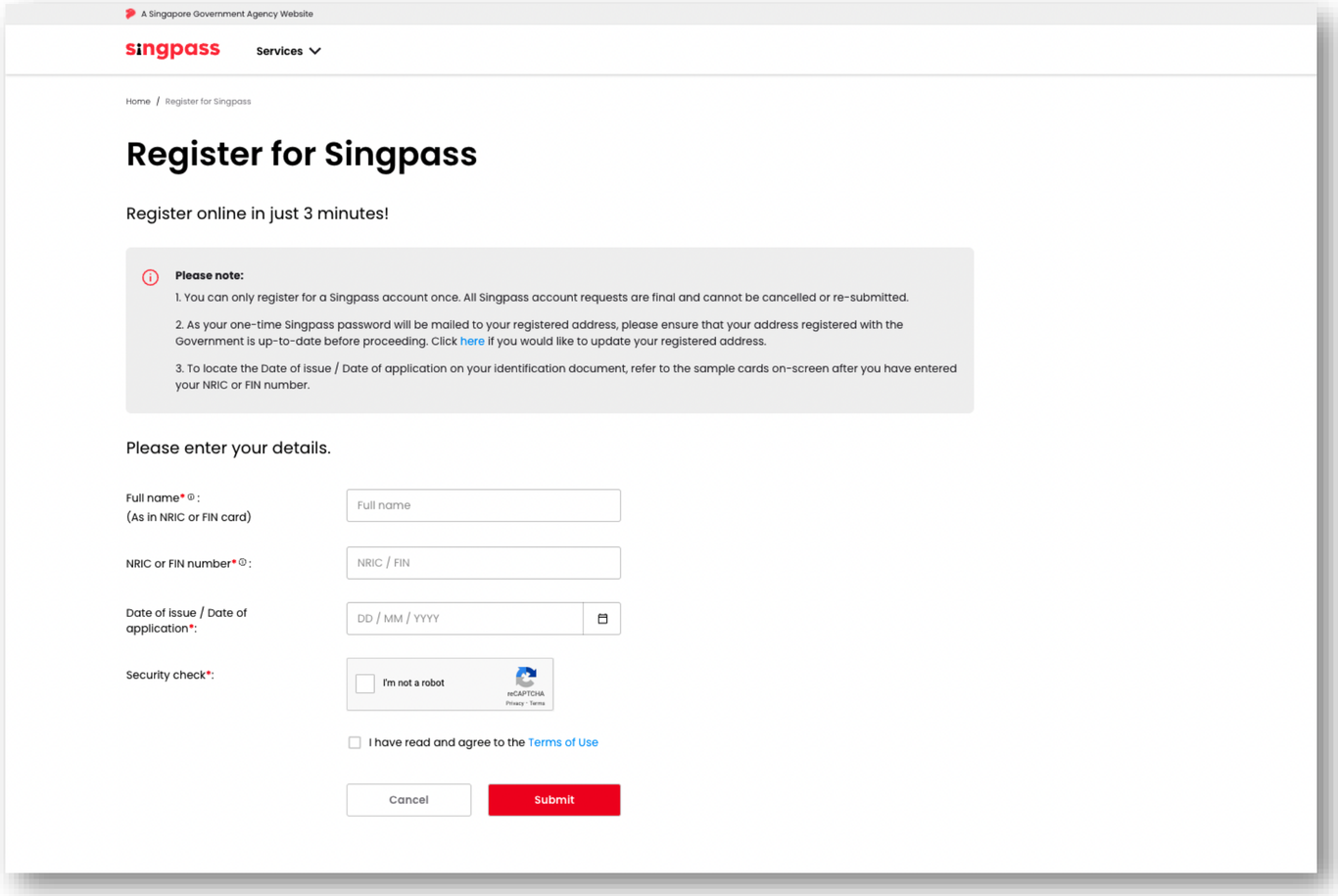
Desktop



Mobile

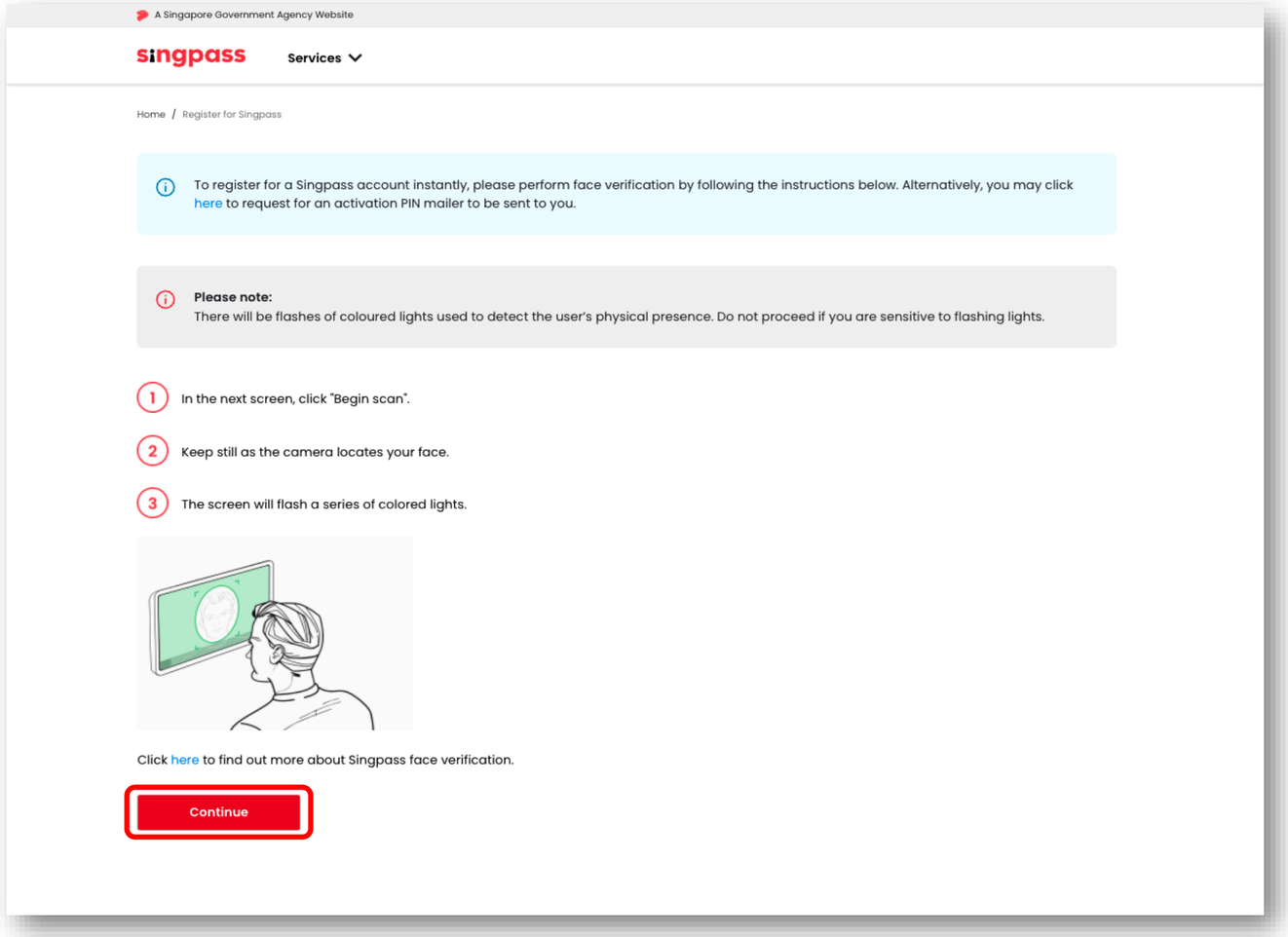
Registering for Singpass with FV

2 Enter the required details and check the boxes **‘I'm not a robot’** and **‘I have read and agree to the Terms of Use’**. Click **‘Submit’**.



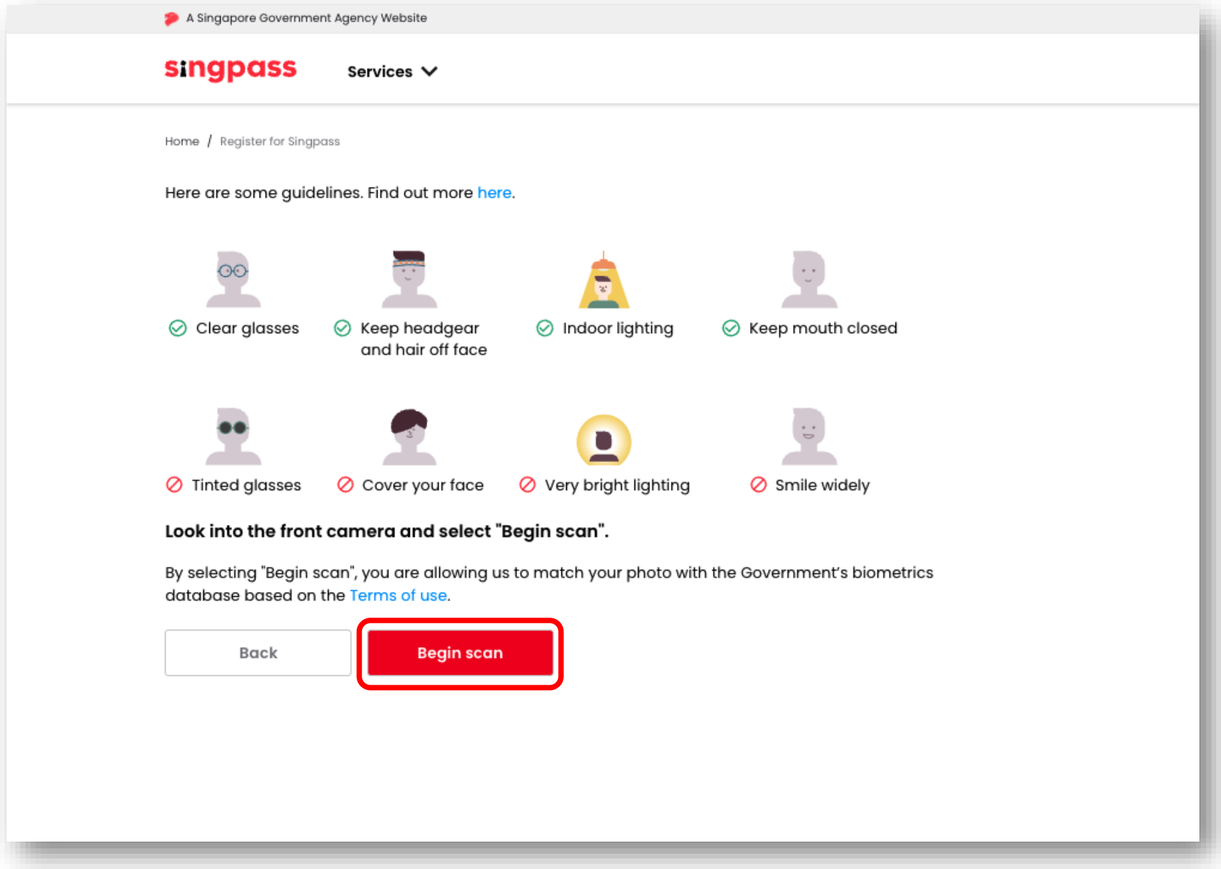
Registering for Singpass with FV

3 Read the instructions on the page and click '**Continue**' to proceed with Face Verification.



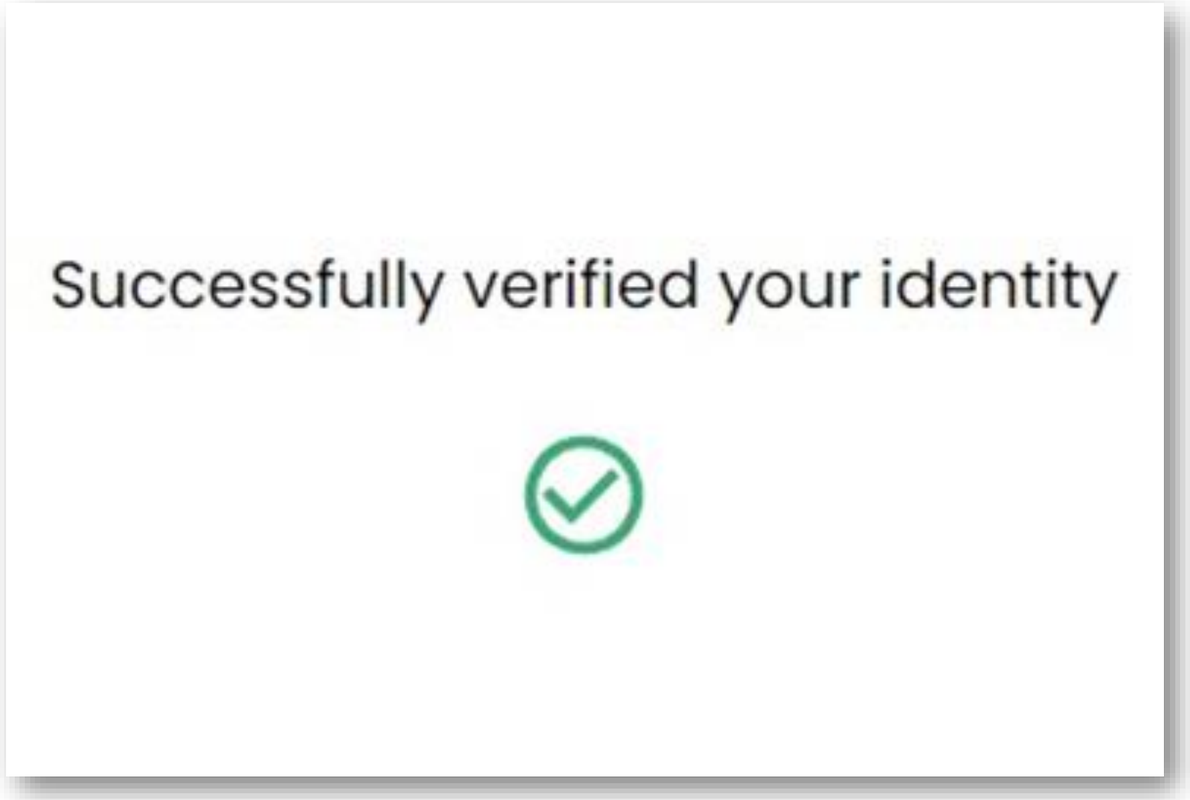
Registering for Singpass with FV

4 Read the guidelines on the page. To allow the use of your device's camera for FV, click '**Allow**' when prompted, and click '**Begin Scan**'.



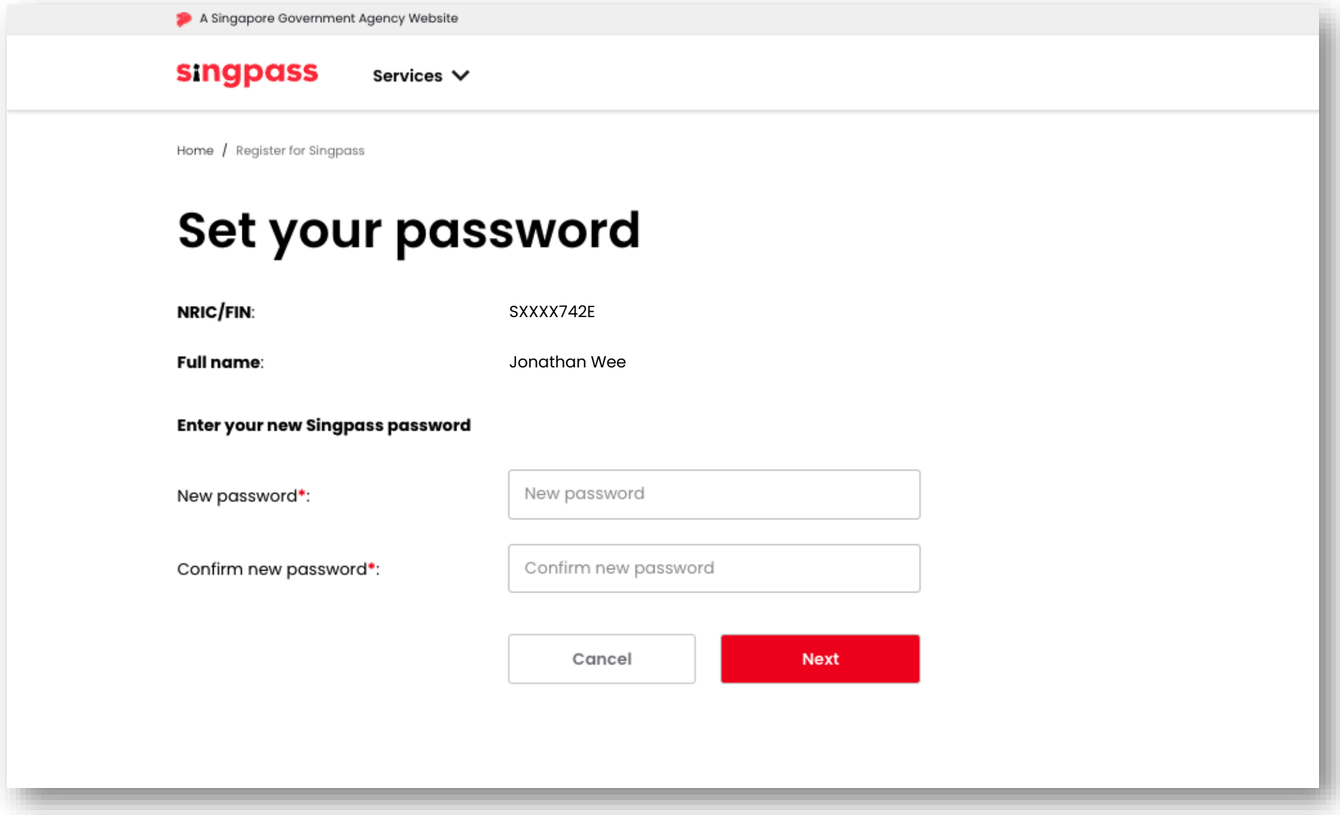
Registering for Singpass with FV

5 You will see the following notification after successful verification.



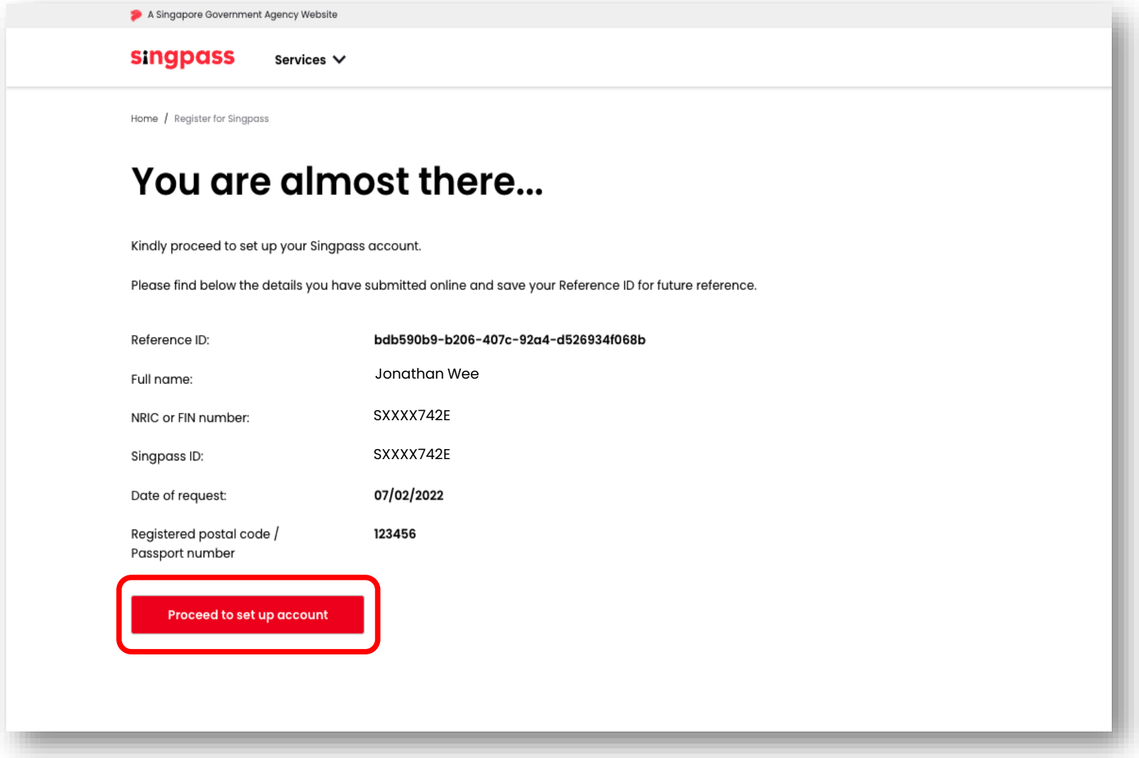
Registering for Singpass with FV

6 Ensure your details are correct. Submit a new password in the '**New Password**' and '**Confirm new password**' fields and click '**Next**'.



Registering for Singpass with FV

7 You have successfully registered for Singpass account. Click '**Proceed to set up account**'.



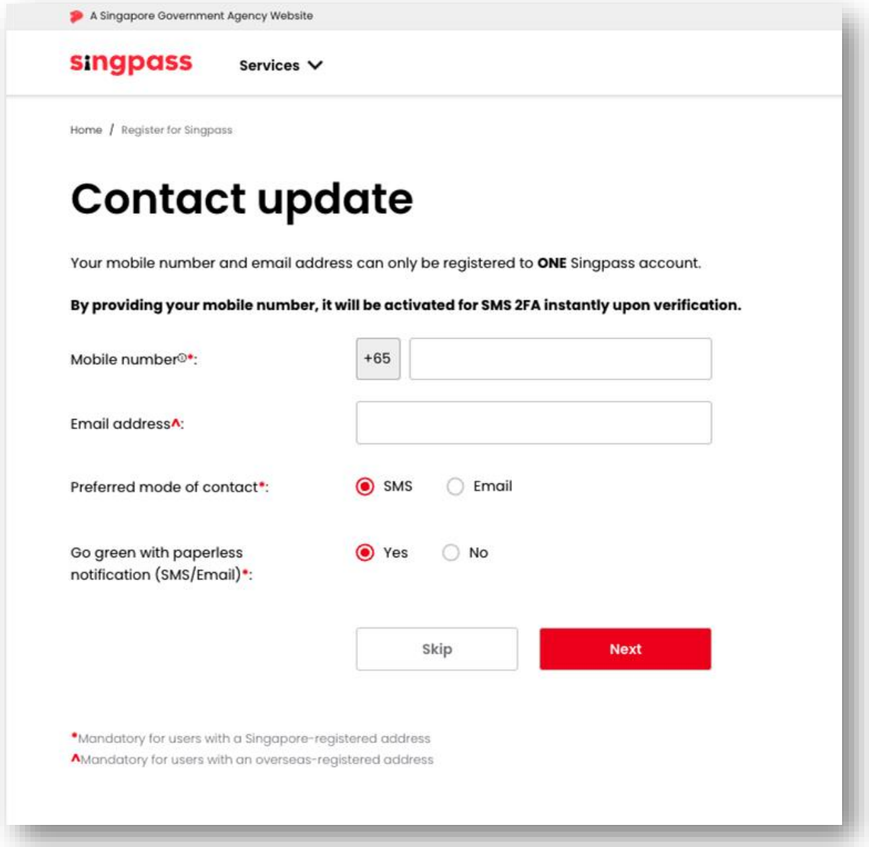
(i) Registered postal code will be displayed for users with a Singapore-registered address.
(ii) Passport number will be displayed for users with an overseas-registered address.

Registering for Singpass with FV

8 Enter your mobile number and/or your email address; select your preferred mode of contact; and if you wish to go green with paperless notification.

After that, click '**Next**'.

Alternatively, you may click on '**Skip**' if you do not wish to provide your contact details.



(i) The mobile number is a mandatory field only if your registered address is a local address.
(ii) Only Singapore-registered mobile numbers can be used to set up a Singpass account and SMS 2FA.
(iii) Overseas users with an overseas-registered address are only required to provide their email address.

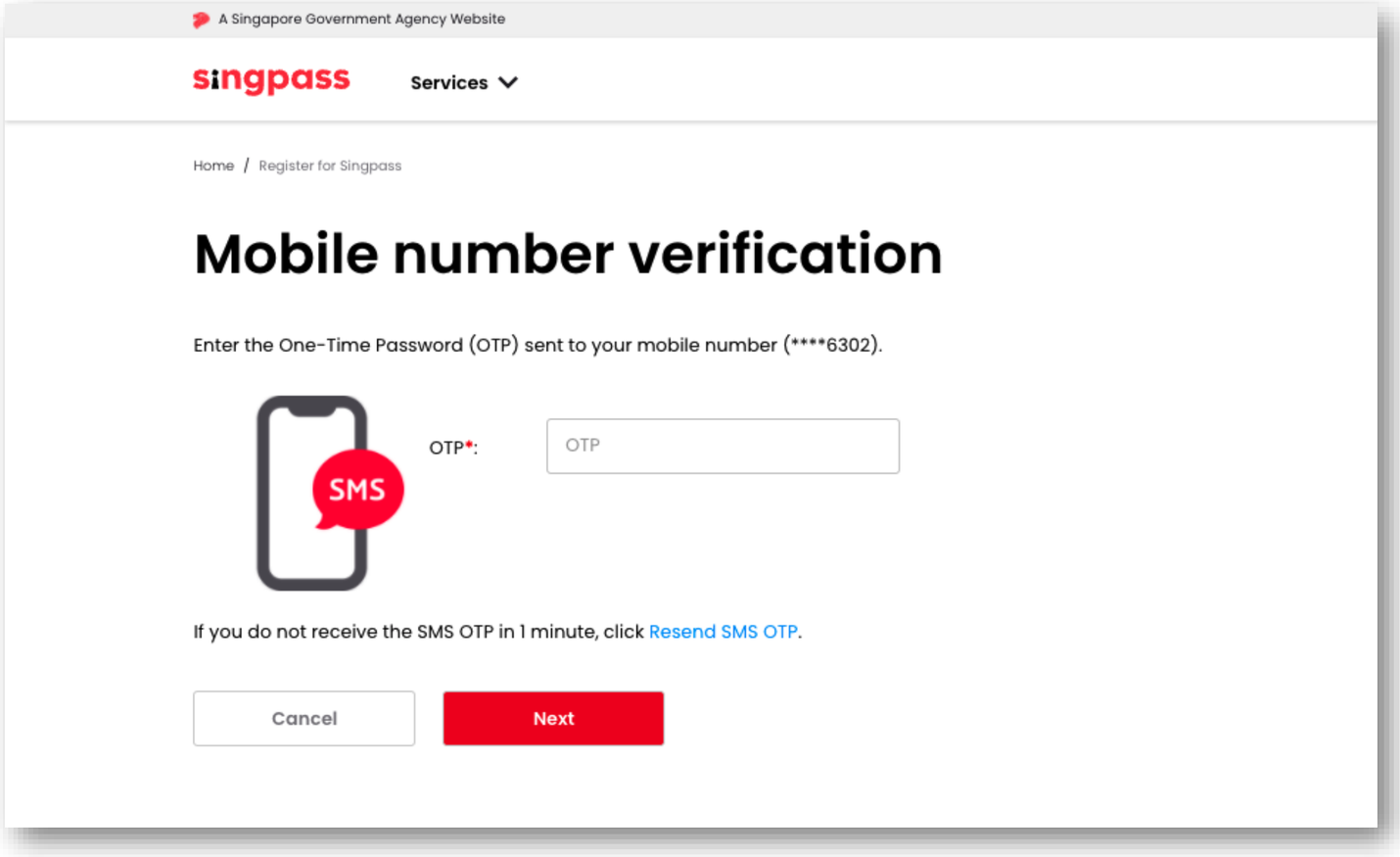
Did you provide your mobile number or email address when you registered for your Singpass account?

You provided your mobile number and/or email address

You **did not** provide your contact details

Registering for Singpass with FV

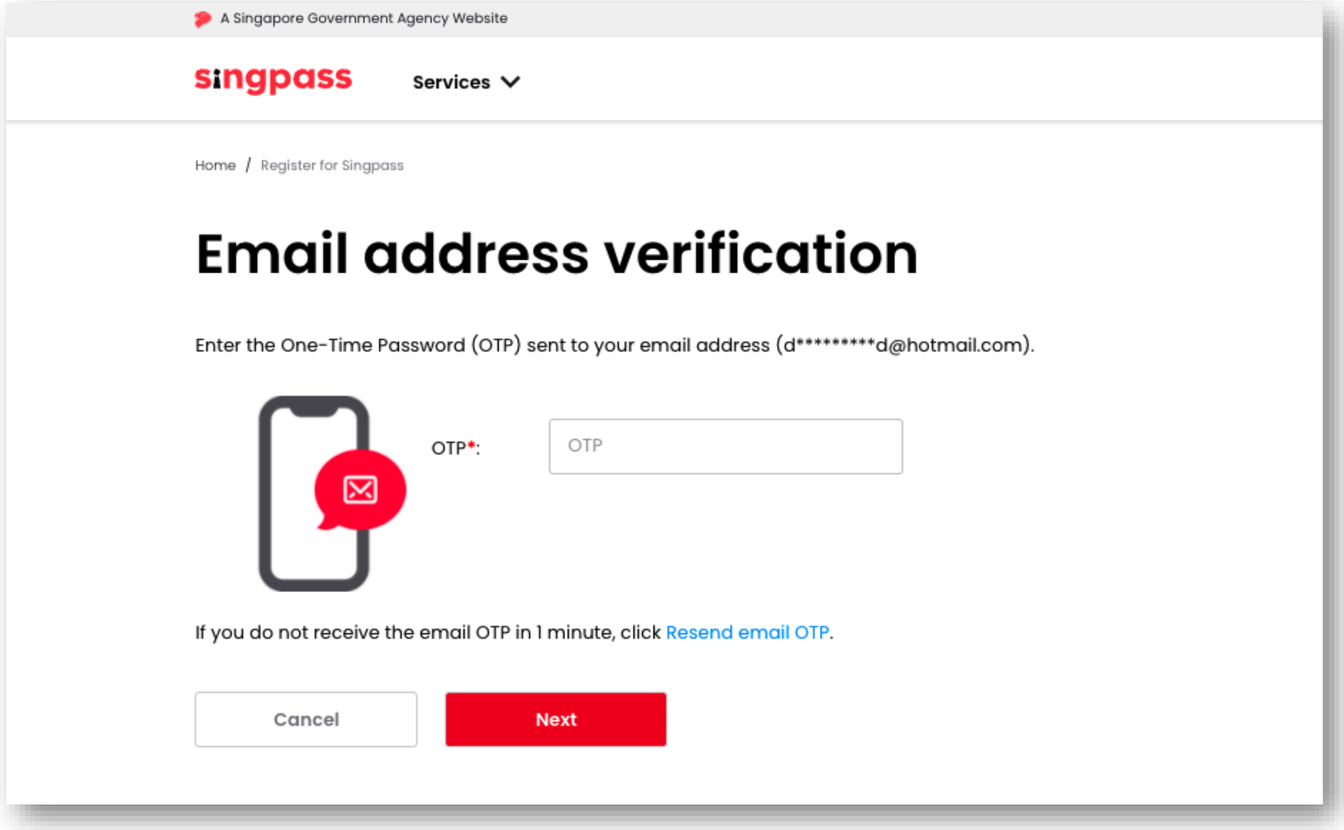
9a If you have provided a **mobile number** during the registration, a One-Time Password (OTP) will be sent to your mobile number. Enter the OTP and click '**Next**'.



Registering for Singpass with FV

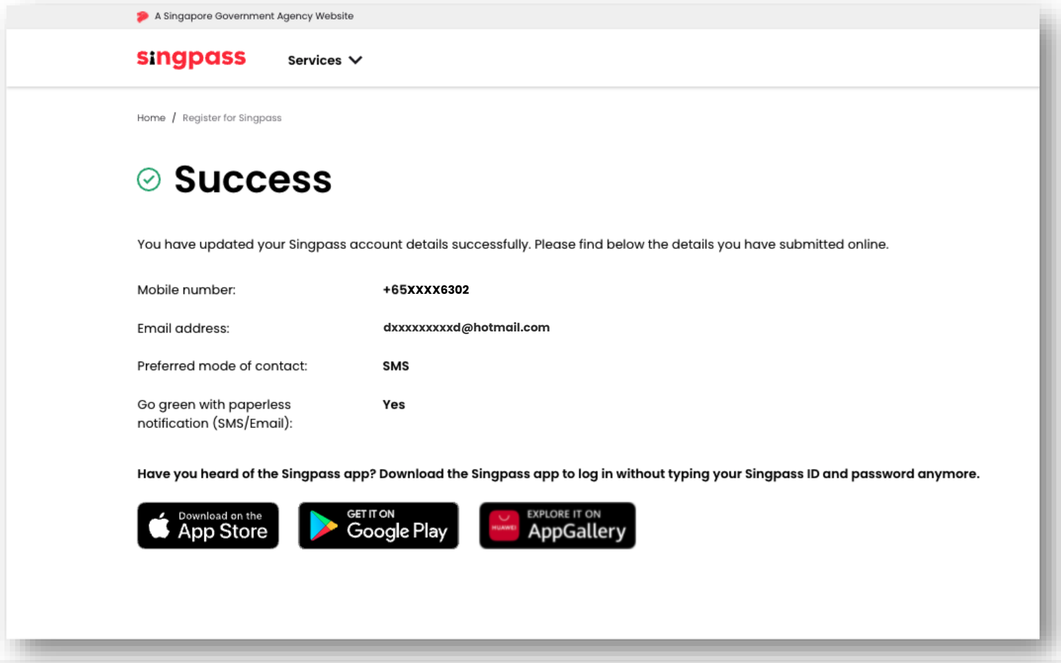
9b If you have provided an **email address** during the registration, a One-Time Password (OTP) will be sent to your email.

Enter the OTP and click '**Next**'.



Registering for Singpass with FV

10 You have completed your Singpass account setup with updated account details. You may now log in to your Singpass account with your newly set up password.



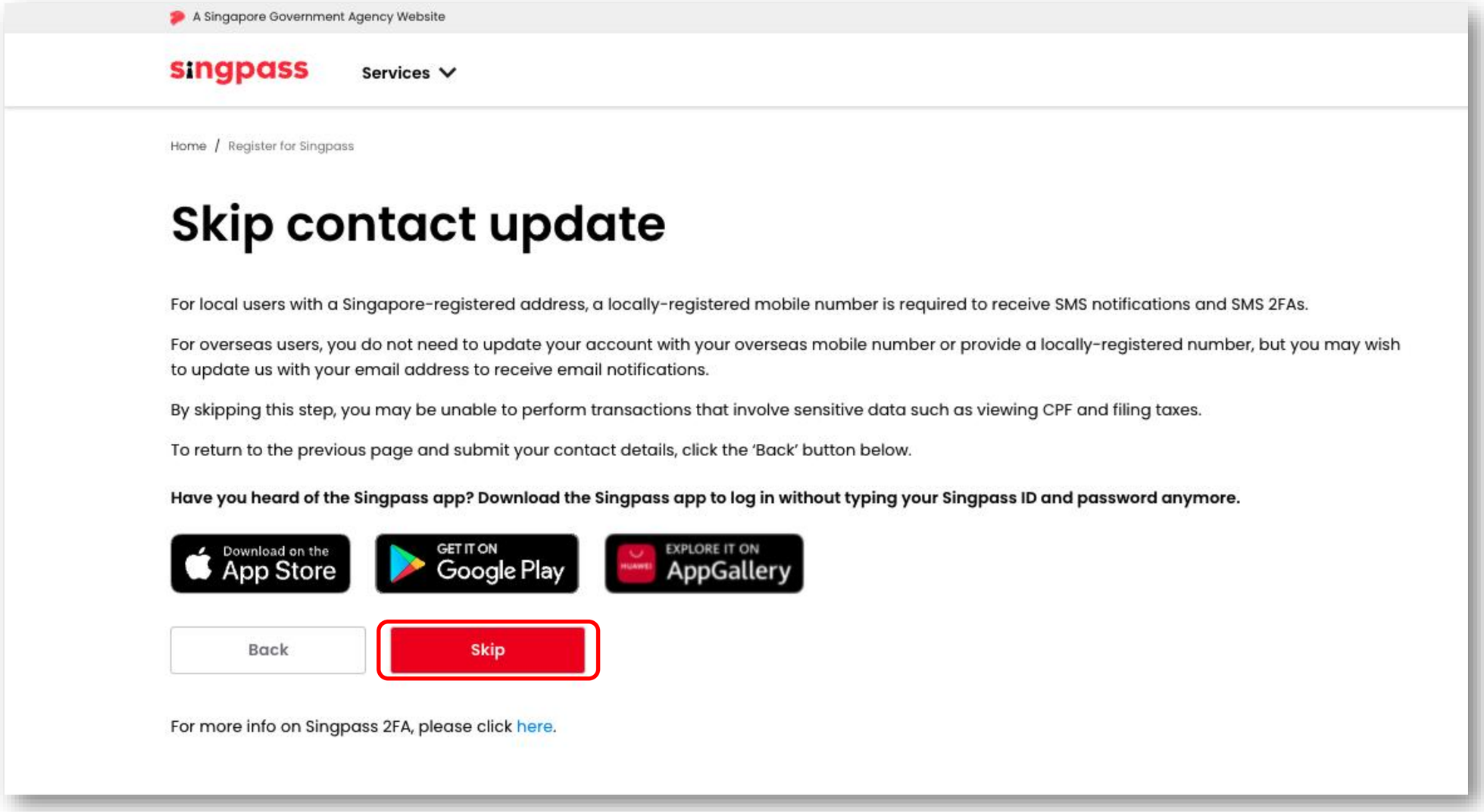
Please note that if you have provided your mobile number with Singpass during your registration, your account's SMS 2FA has been activated.

You have completed your Singpass account registration with Face Verification.

If you have more questions, please check out the Singpass FAQs.

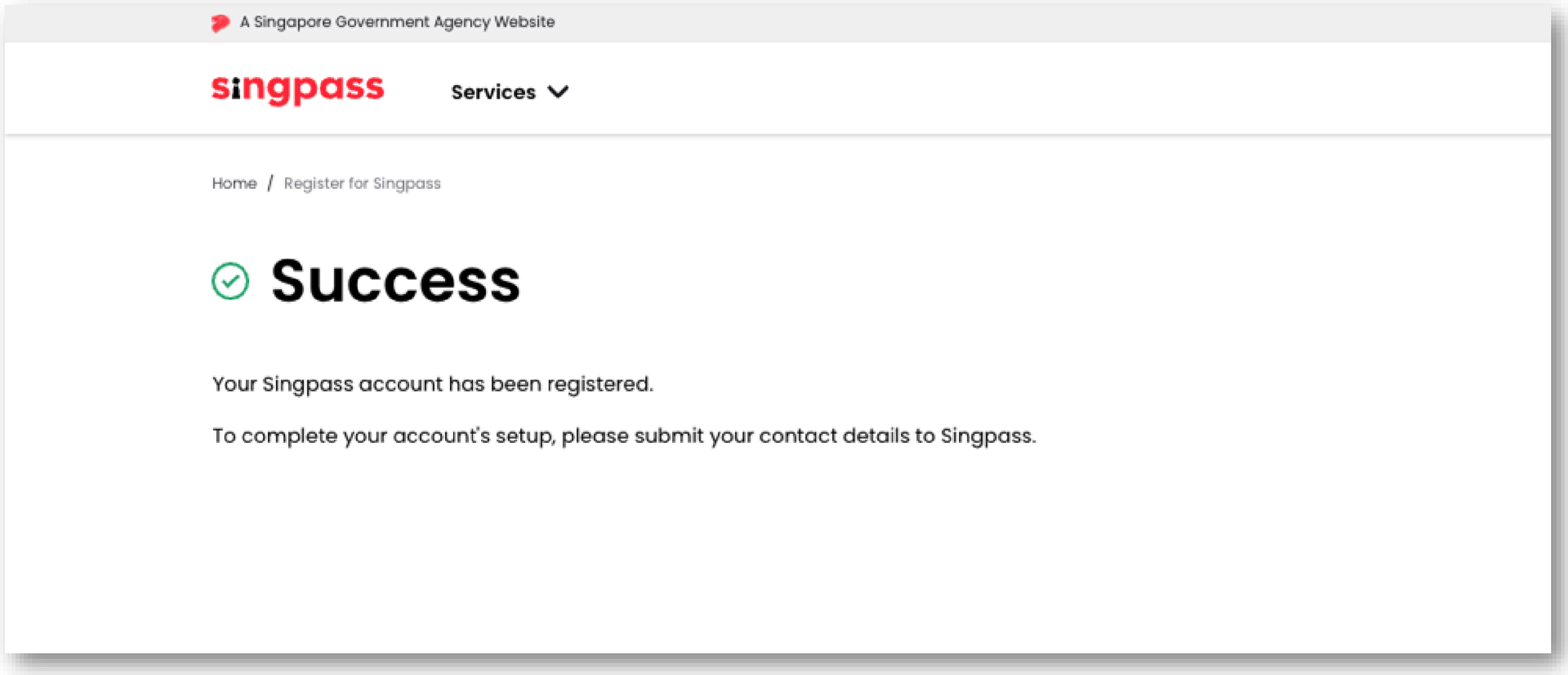
Registering for Singpass with FV

9 Read the information on the page and click '**Skip**' to proceed.



Registering for Singpass with FV

10 You have completed your Singpass account registration. You may now log in to your Singpass account with your newly set up password.



You have completed your Singpass account registration with Face Verification.

If you have more questions, please check out the Singpass FAQs.

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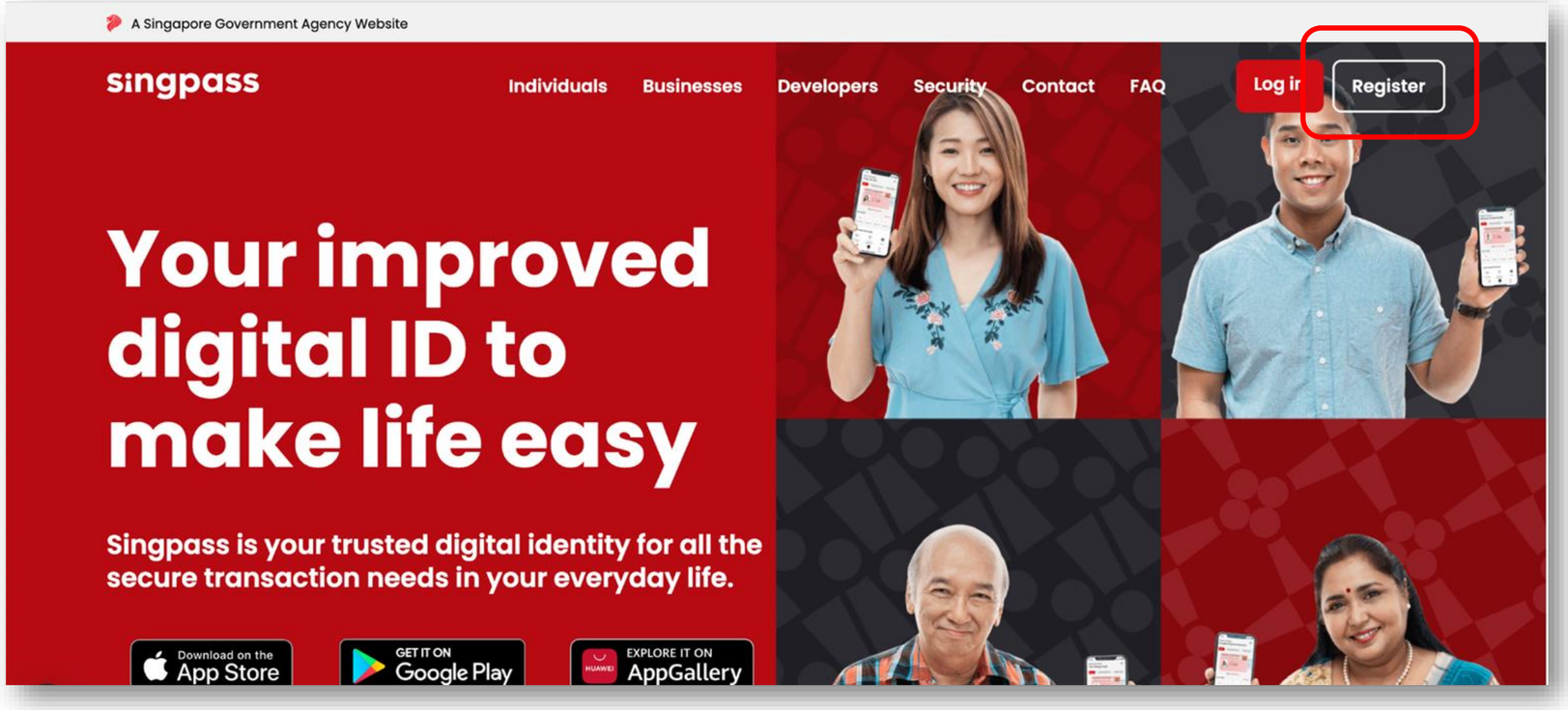
Registering for Singpass with a PIN mailer

Registering for Singpass with a PIN mailer

1 Go to **www.singpass.gov.sg**. Click **'Register'**.



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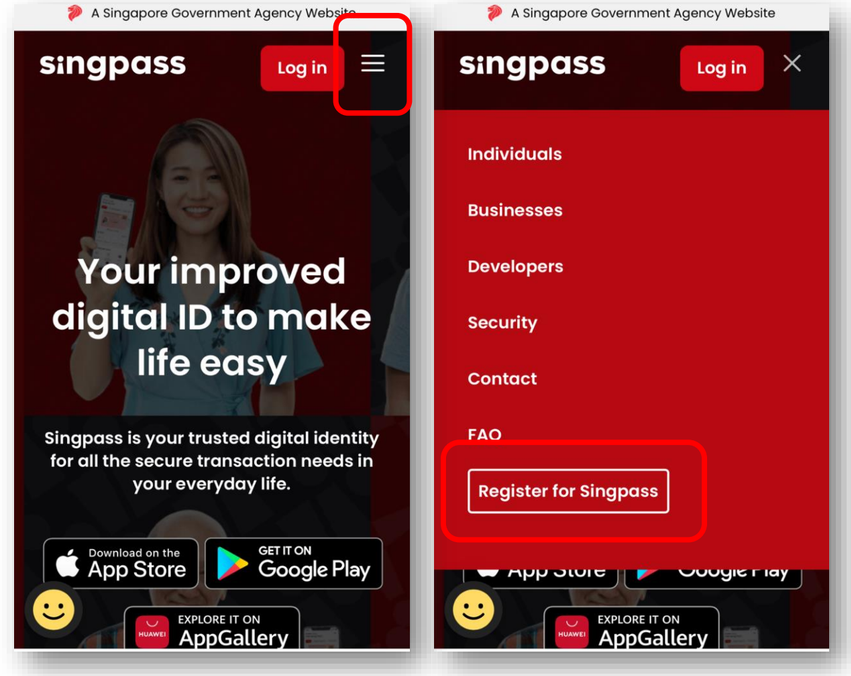
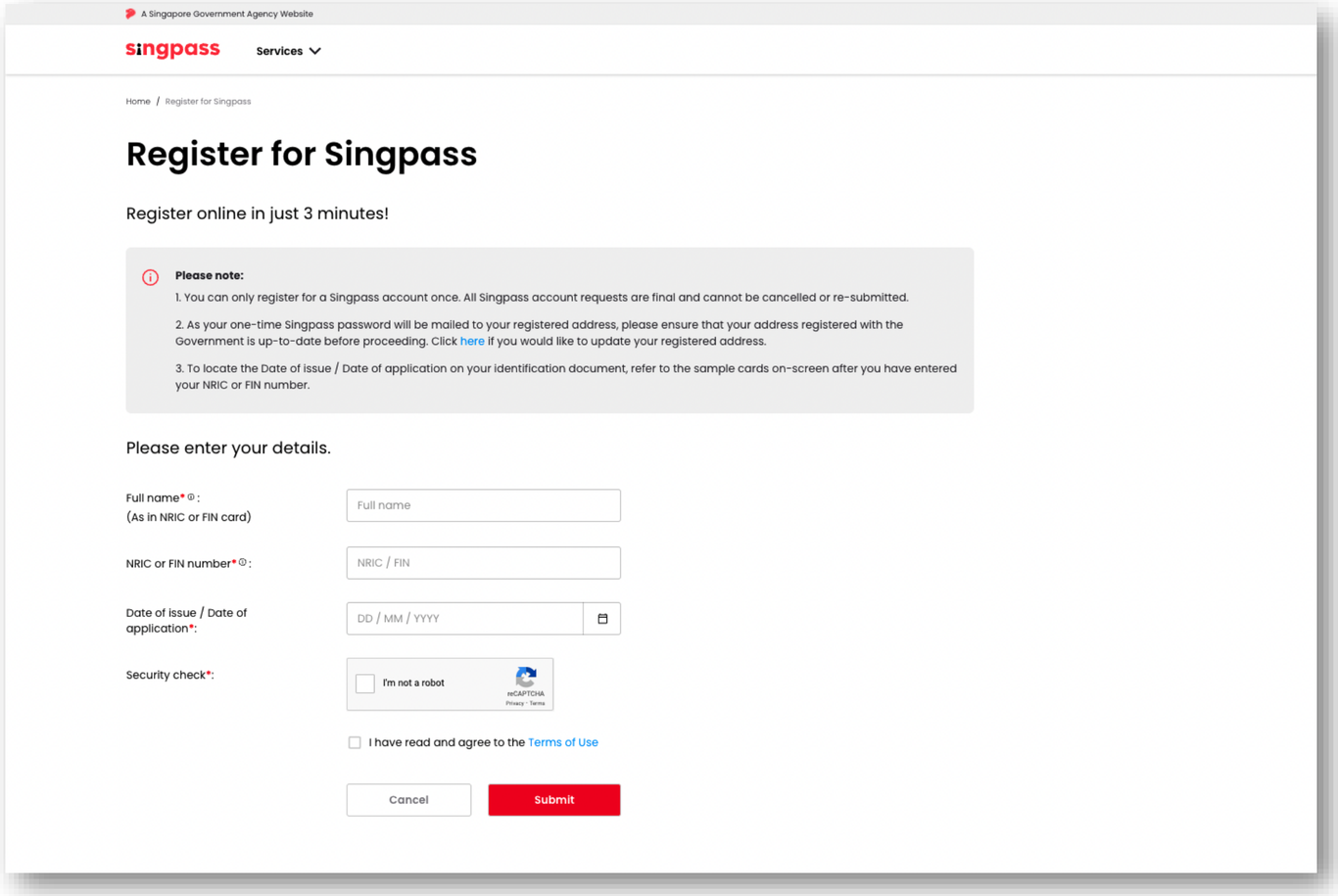


Mobile

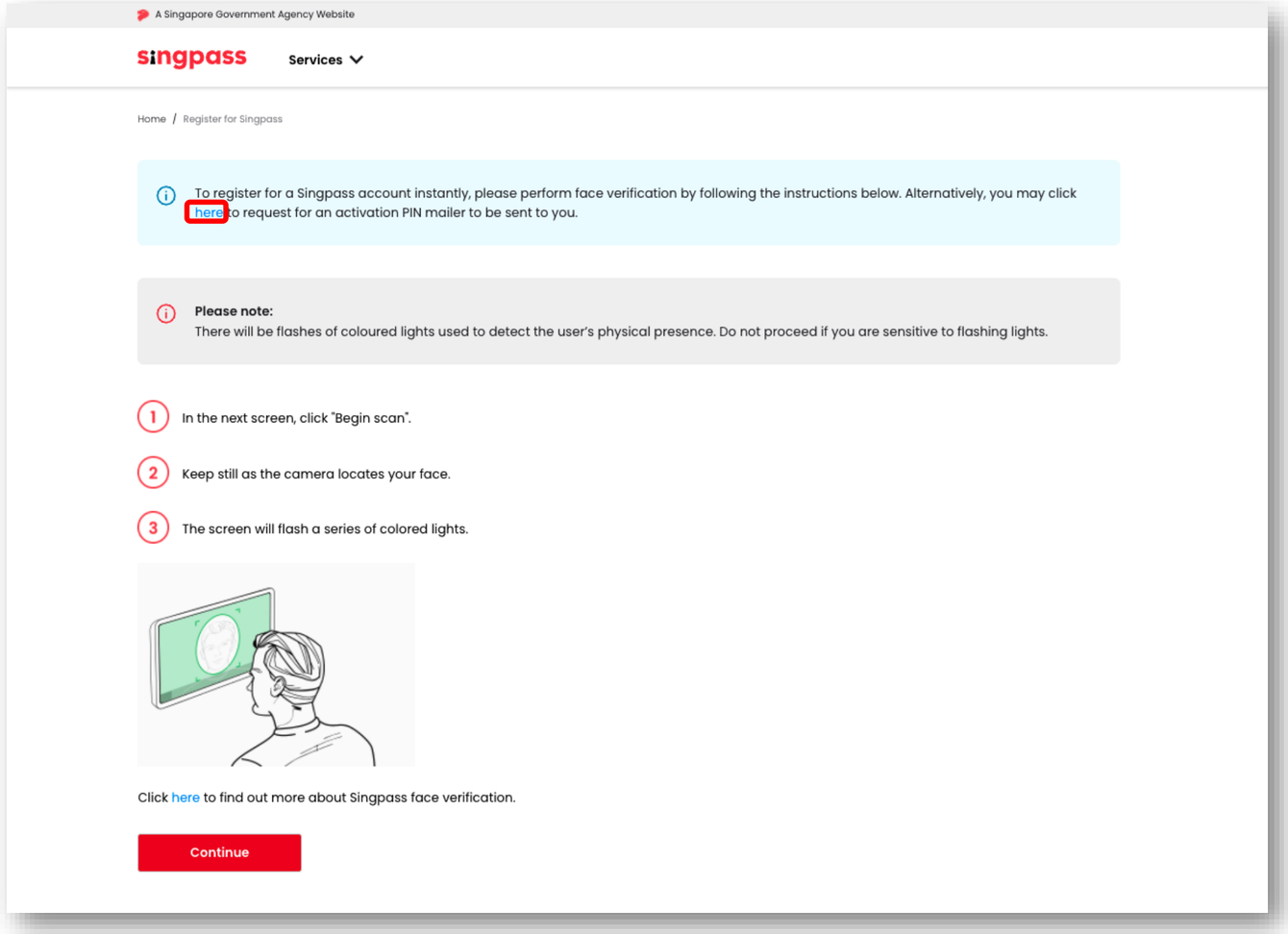
Registering for Singpass with a PIN mailer

2 Enter the required details and check the boxes **‘I'm not a robot’** and **‘I have read and agree to the Terms of Use’**. Click **‘Submit’**.



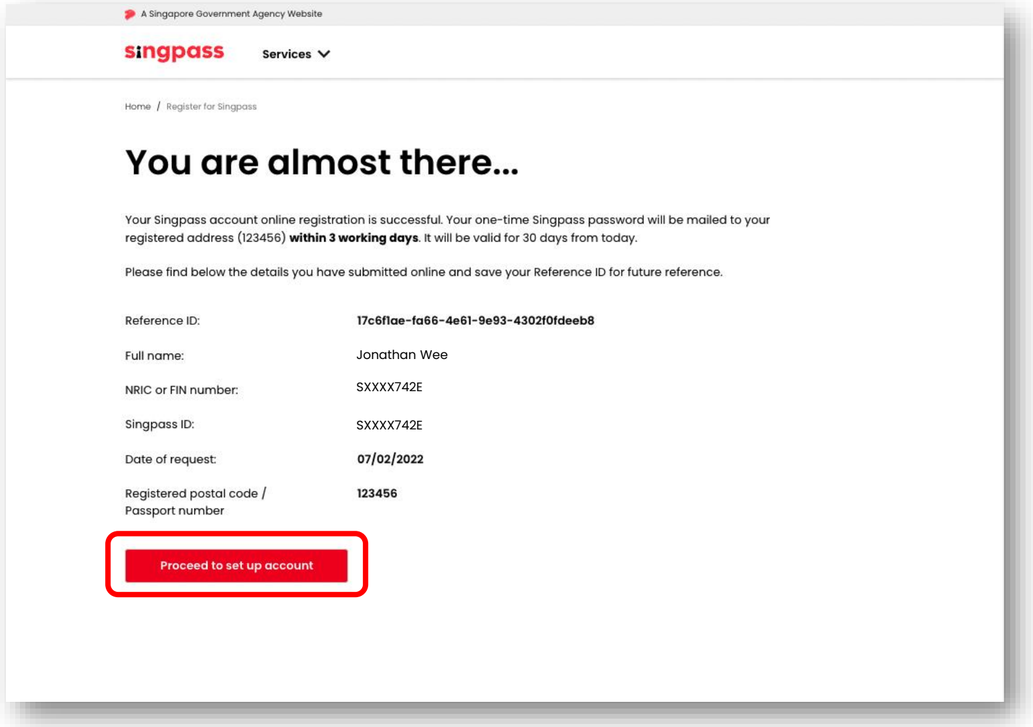
Registering for Singpass with a PIN mailer

3 Click '**here**' to request for a one-time Singpass password to be mailed to your registered address.



Registering for Singpass with a PIN mailer

4 You have successfully registered for a Singpass account. Click '**Proceed to set up account**'.



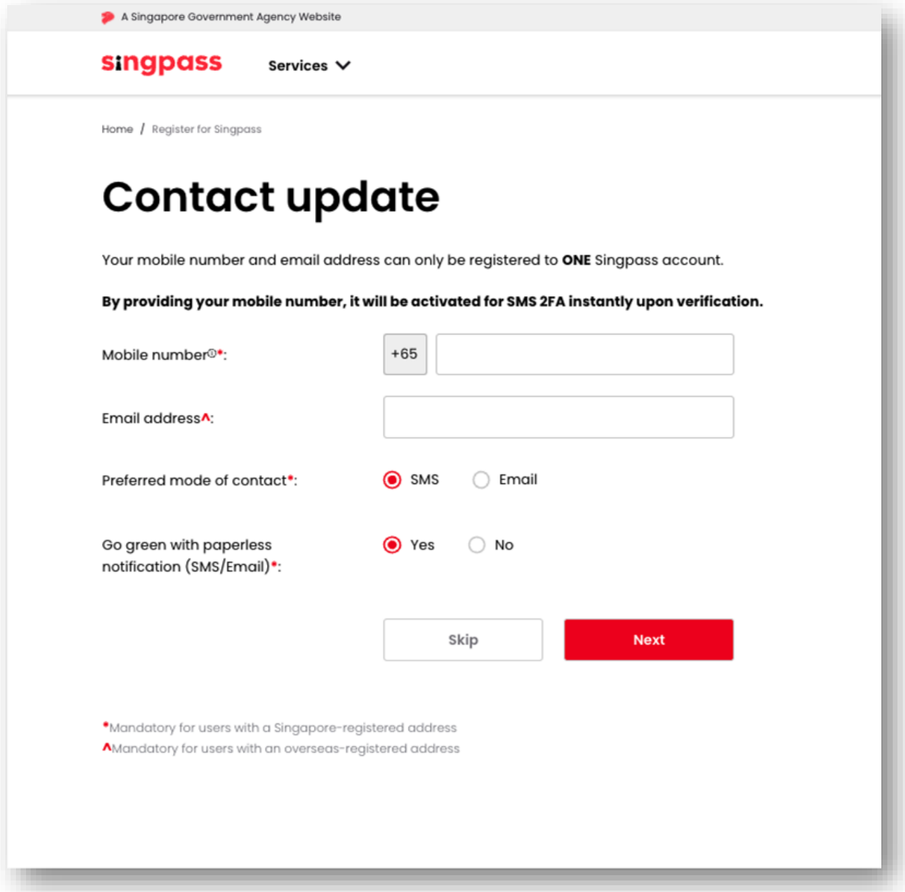
(i) Registered postal code will be displayed for users with a Singapore-registered address. Passport number will be displayed for users with an overseas-registered address.
(ii) The password PIN mailer may take up to three working days to arrive at a local registered addresses. For overseas registered addresses, delivery time will depend on overseas postal services.

Registering for Singpass with a PIN mailer

5 Enter your mobile number and/or your email address; select your preferred mode of contact; and if you wish to go green with paperless notification.

After that, click '**Next**'.

Alternatively, you may click on '**Skip**' if you do not wish to provide your contact details.



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(iii) Overseas users with an overseas-registered address are only required to provide their email address.

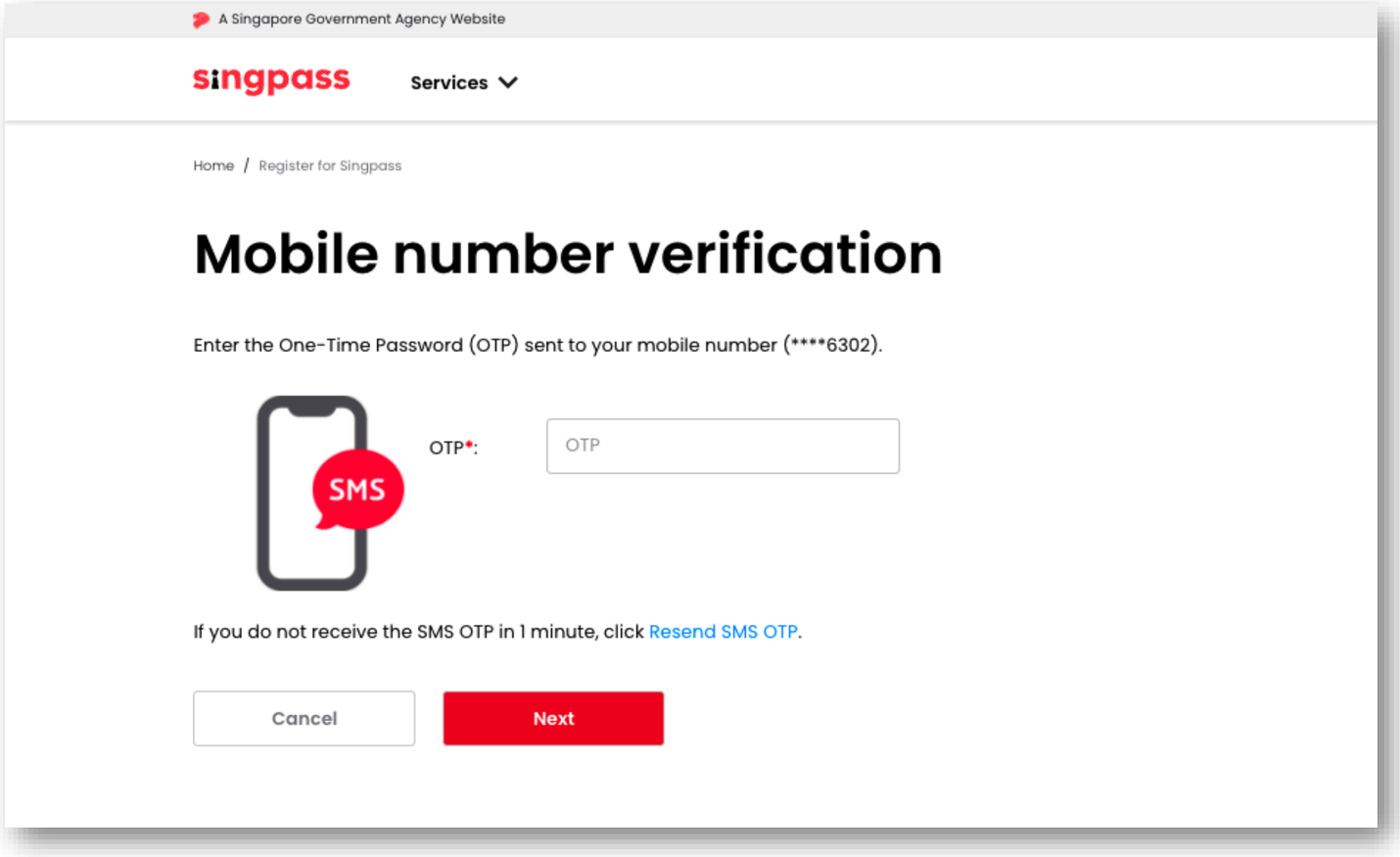
Did you provide your mobile number or email address during the registration process?

You provided a mobile number and/or email address

You **did not** provide your contact details

Registering for Singpass with a PIN mailer

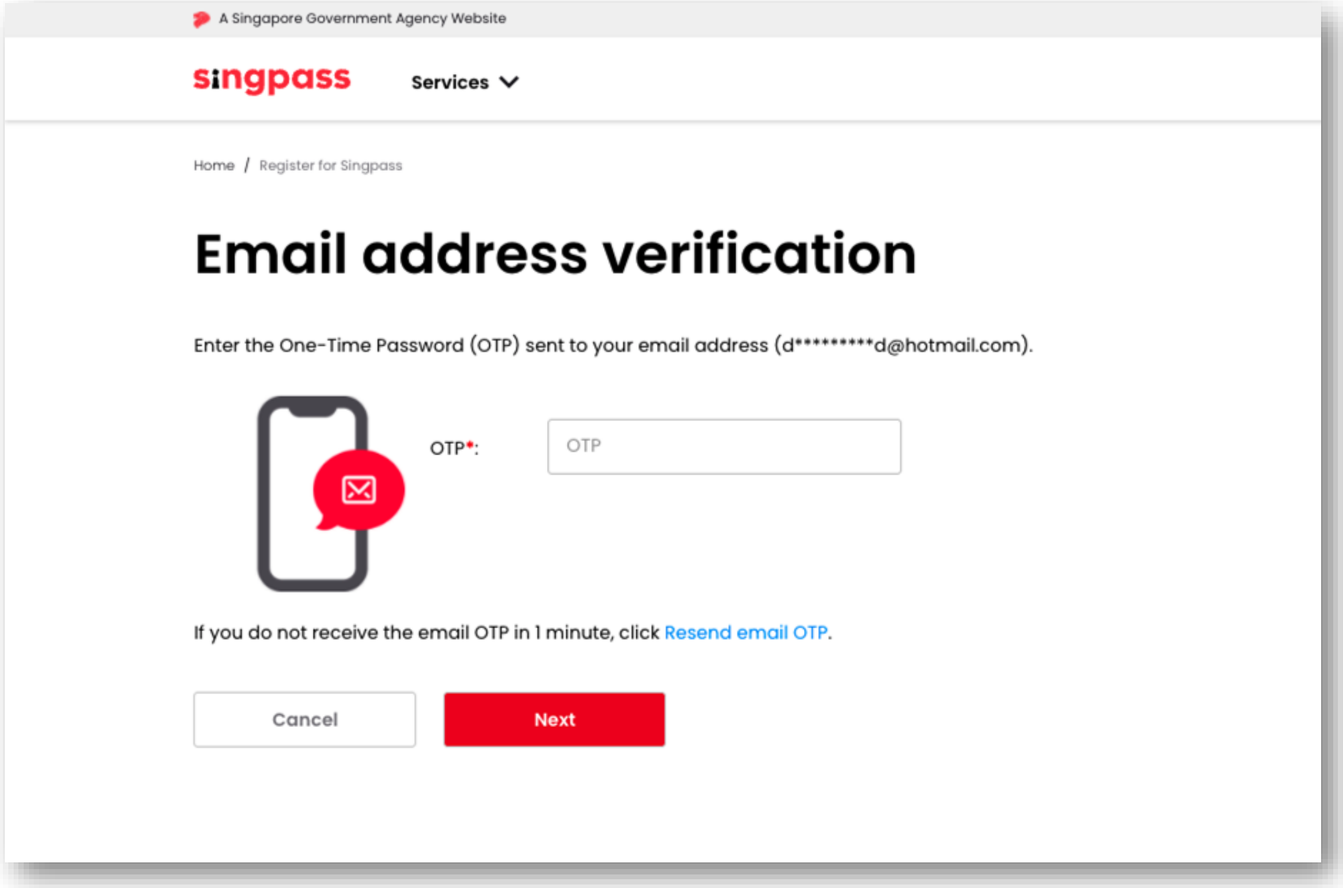
6a If you have provided a **mobile number** during the registration, a One-Time Password (OTP) will be sent to your mobile number. Enter the OTP and click '**Next**'.



Registering for Singpass with a PIN mailer

6b If you have provided an **email address** during the registration, a One-Time Password (OTP) will be sent to your email.

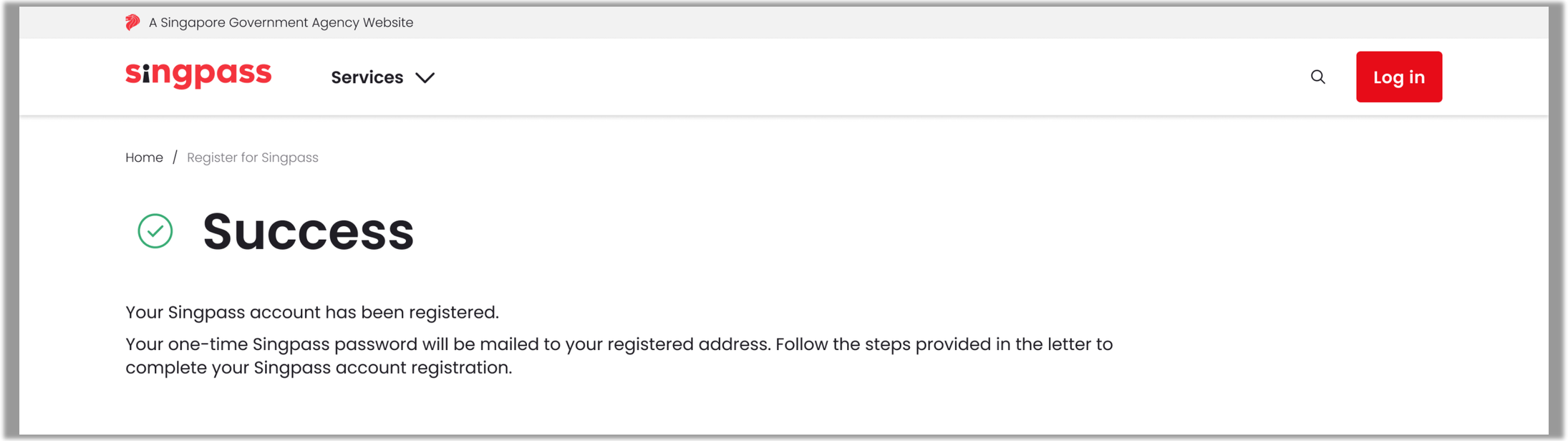
Enter the OTP and click '**Next**'.



Registering for Singpass with a PIN mailer

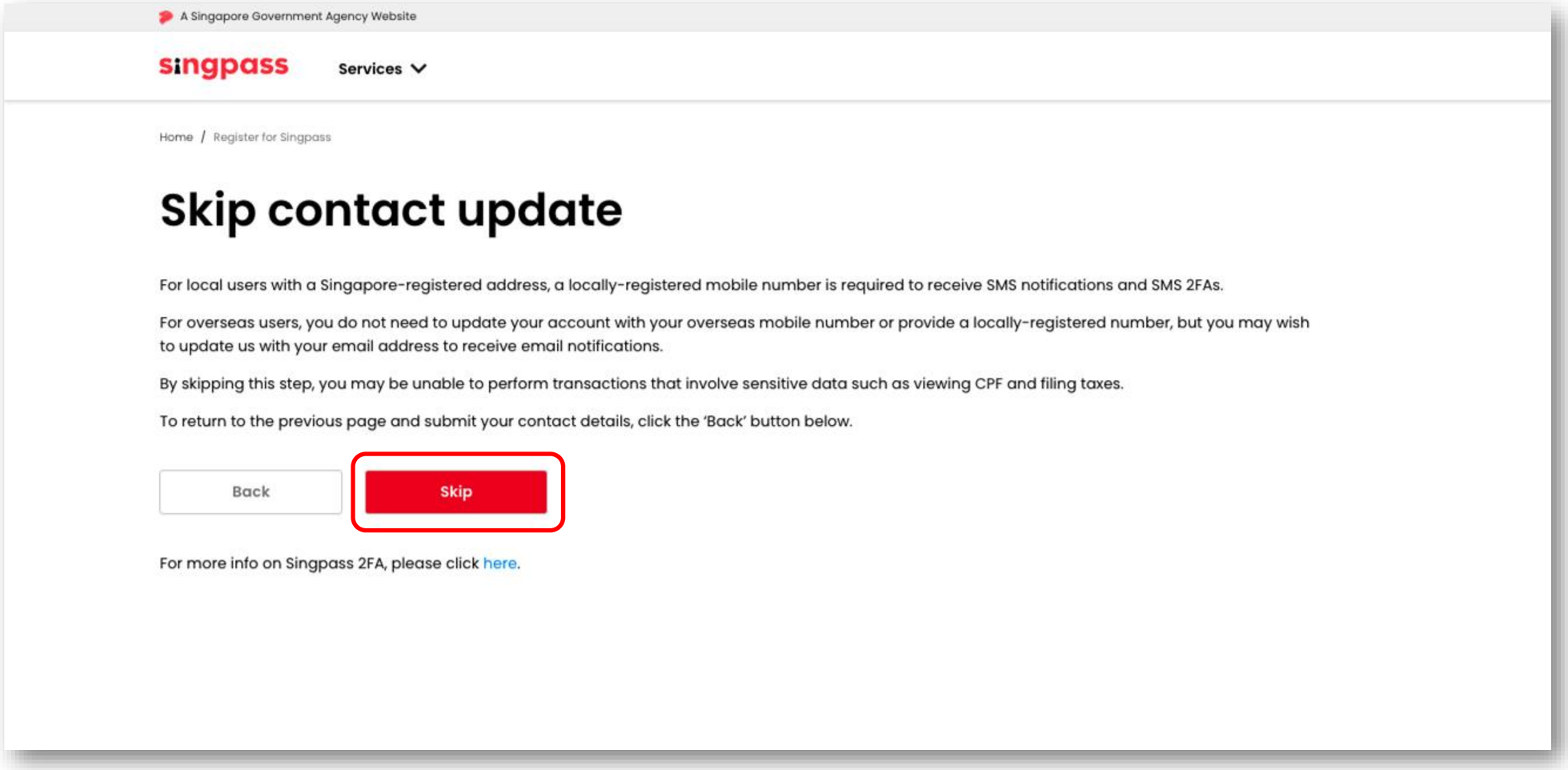
7 You have updated your account details. A one-time Singpass password will be mailed to your registered address.

Please **click** here to learn how to complete your Singpass registration with the one-time Singpass password.



Registering for Singpass with a PIN mailer

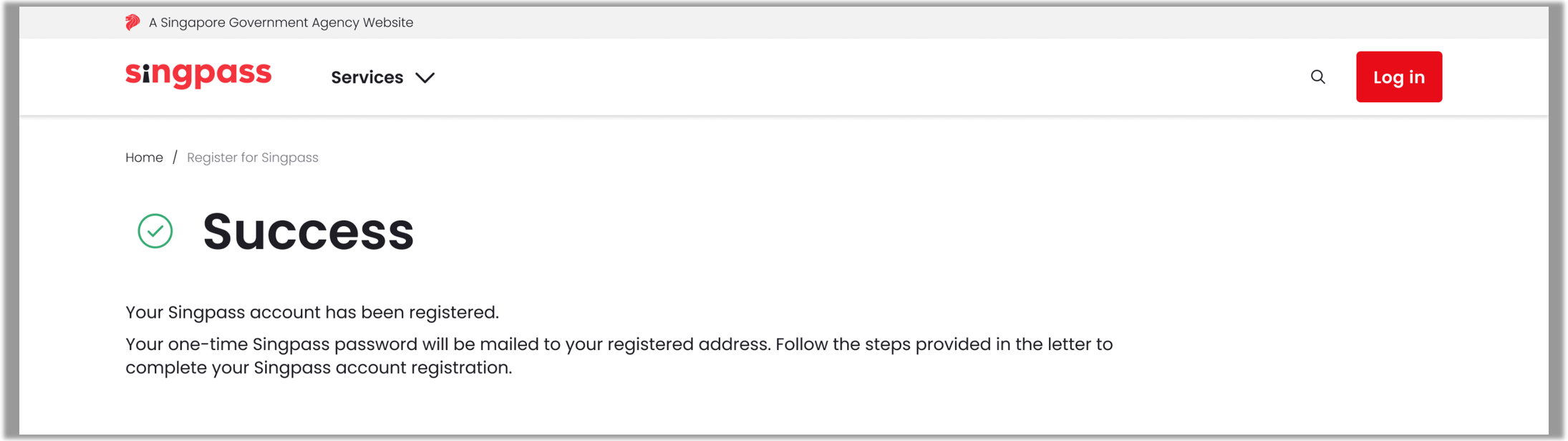
6 Read the information on the page and click '**Skip**'.



Registering for Singpass with a PIN mailer

7 A one-time Singpass password will be mailed to your registered address.

Please **click** here to learn how to complete your Singpass registration with the one-time Singpass password.



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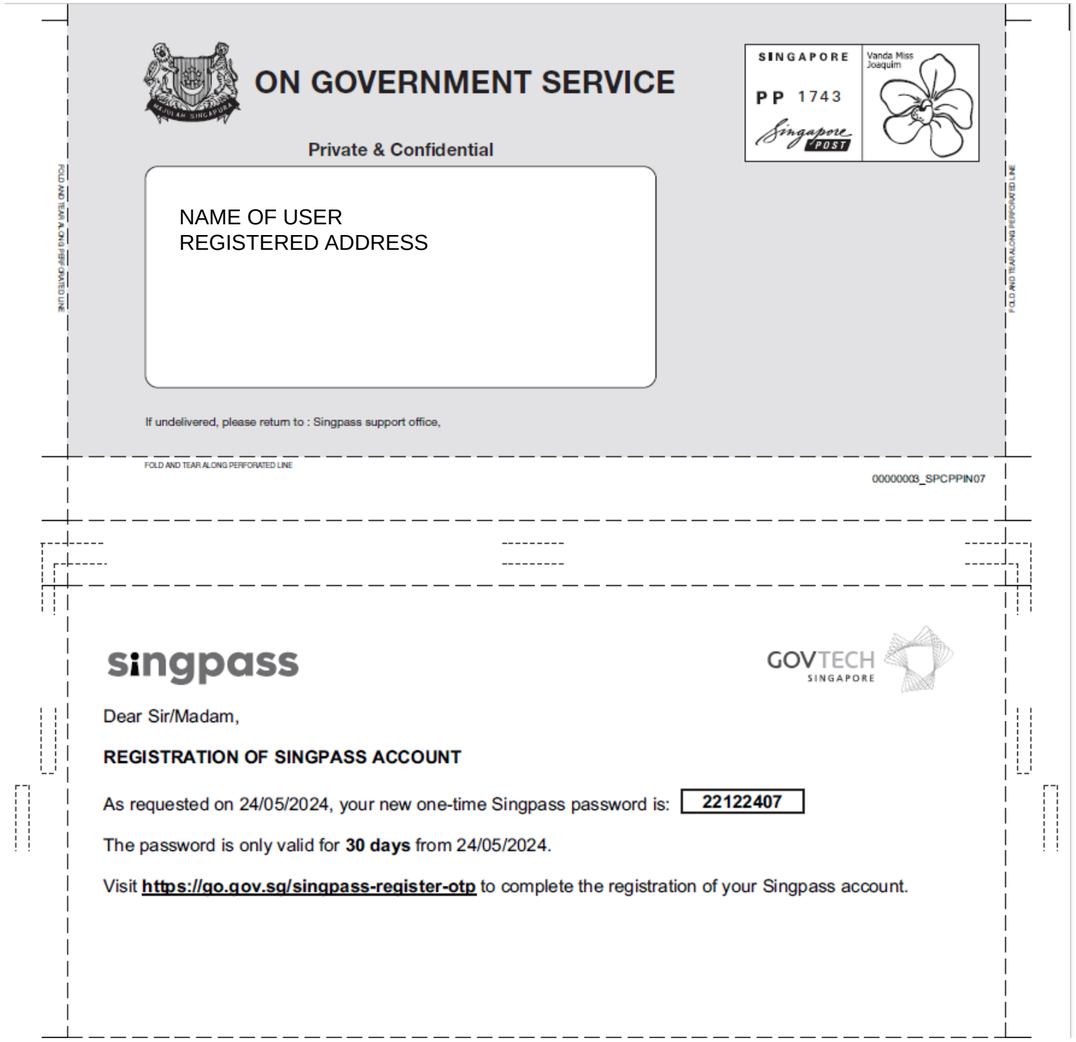
Please ensure that you have received your one-time Singpass password before proceeding.

Registering for Singpass with a PIN mailer

8 Your PIN mailer should look like this:



ON GOVERNMENT SERVICE

SINGAPORE PP 1743 Singapore POST

Vanda Miss Joaquim

Private & Confidential

NAME OF USER
REGISTERED ADDRESS

If undelivered, please return to : Singpass support office,

FOLD AND TEAR ALONG PERFORATED LINE

00000003_SPCPPIN07

singpass

GOVTECH SINGAPORE

Dear Sir/Madam,

REGISTRATION OF SINGPASS ACCOUNT

As requested on 24/05/2024, your new one-time Singpass password is: **22122407**

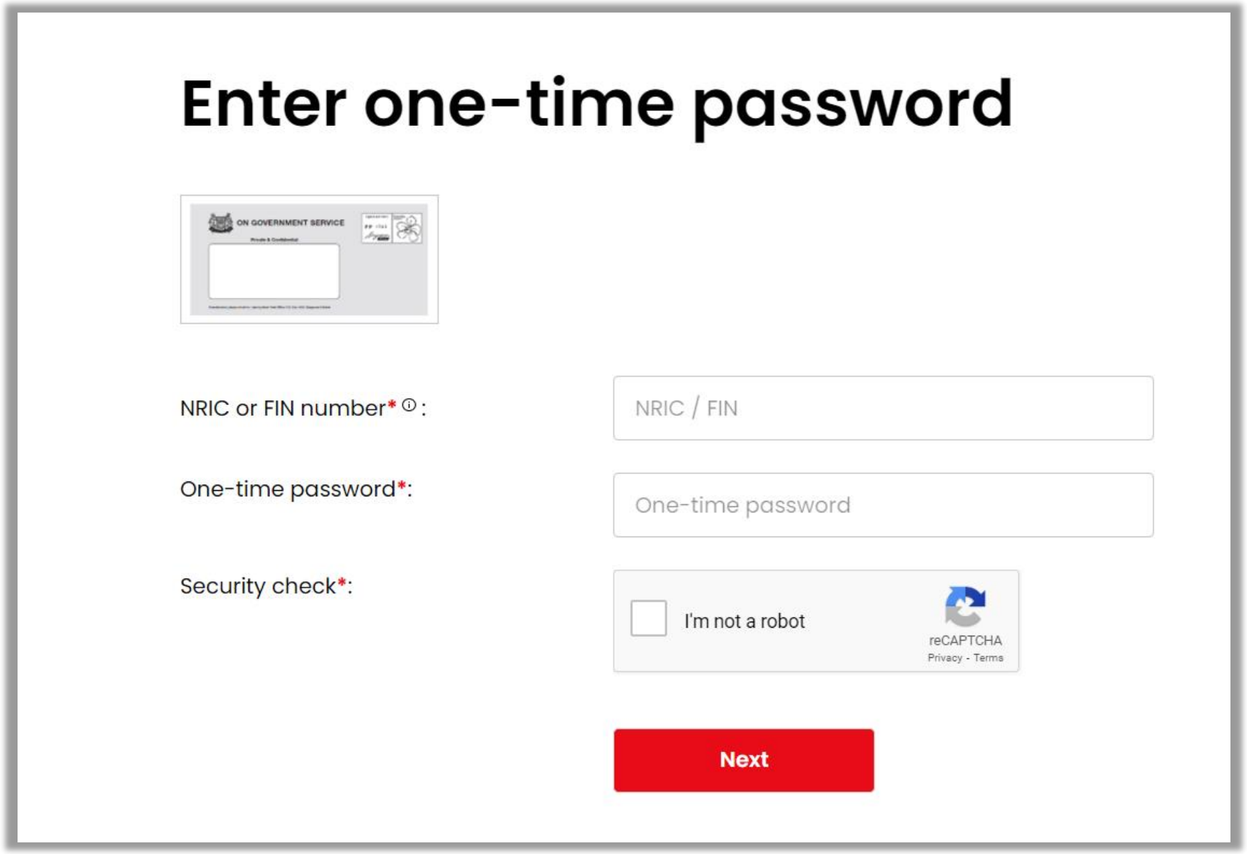
The password is only valid for **30 days** from 24/05/2024.

Visit **https://go.gov.sg/singpass-register-otp** to complete the registration of your Singpass account.

Registering for Singpass with a PIN mailer

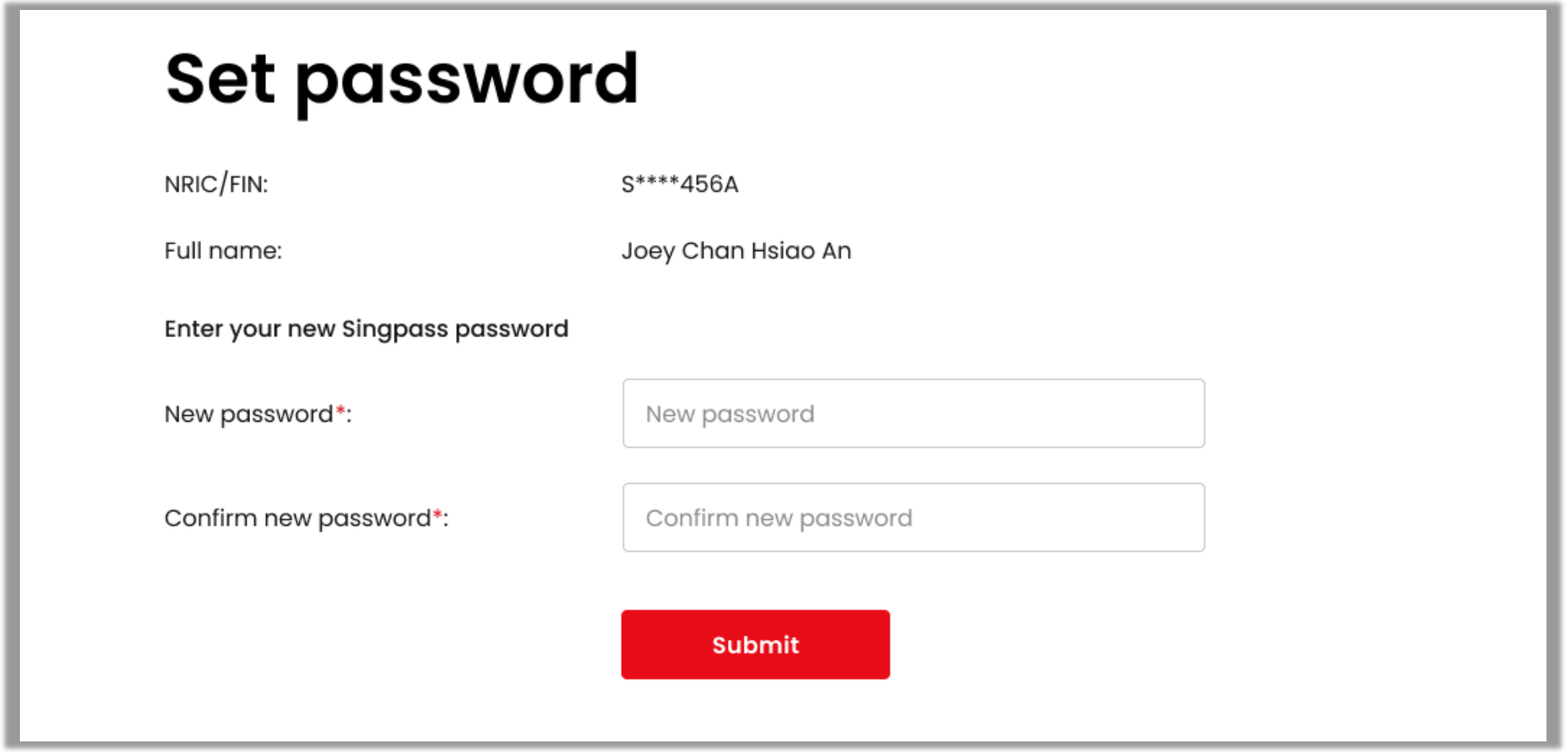
9 Follow the instructions in your PIN mailer and go to **https://go.gov.sg/singpass-register-otp**.

Enter the one-time Singpass password in the PIN mailer.



Registering for Singpass with a PIN mailer

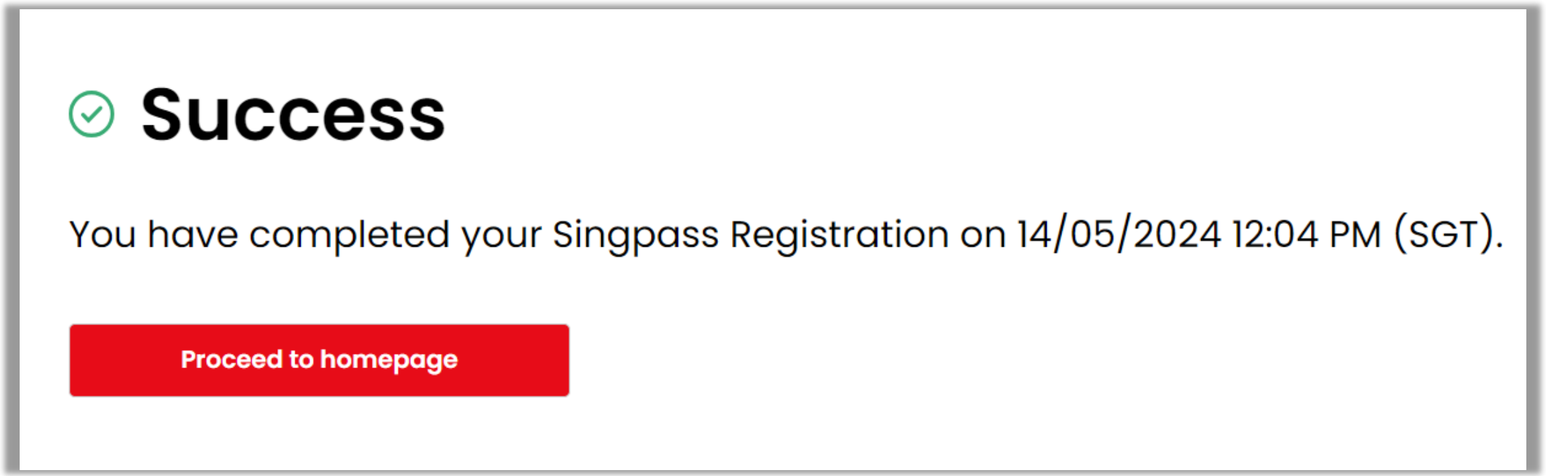
10 Create a Singpass password consisting 8-24 alphanumeric characters.



Registering for Singpass with a PIN mailer

11 You have completed your Singpass account registration.

Try logging in to a service!



You have completed your Singpass account registration with the one-time password PIN mailer.

If you have more questions, please check out the Singpass FAQs.

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Keeping your Singpass safe

Why is it important to keep my Singpass safe?

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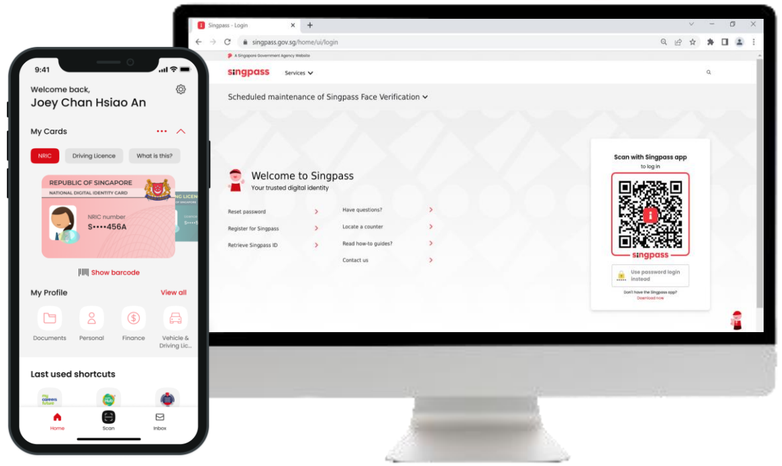


Digital identity

Singpass is the gateway to thousands of services and your personal and sensitive information.

Physical identity card

If compromised, can lead to...

✖ Impersonation

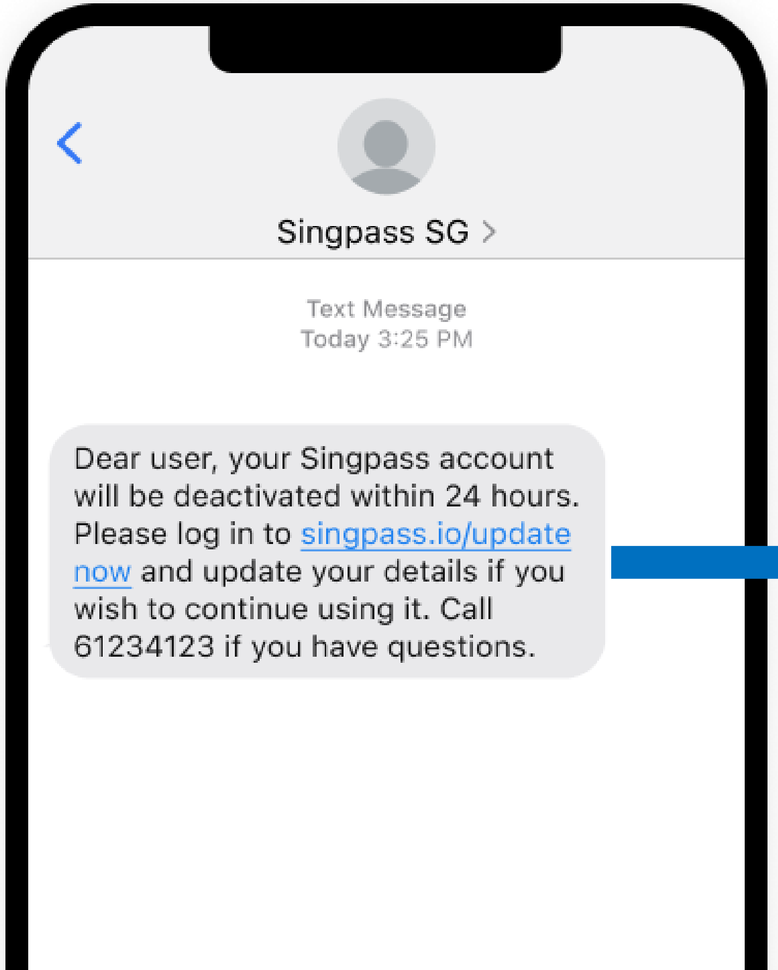
✖ Misuse for fraudulent activities

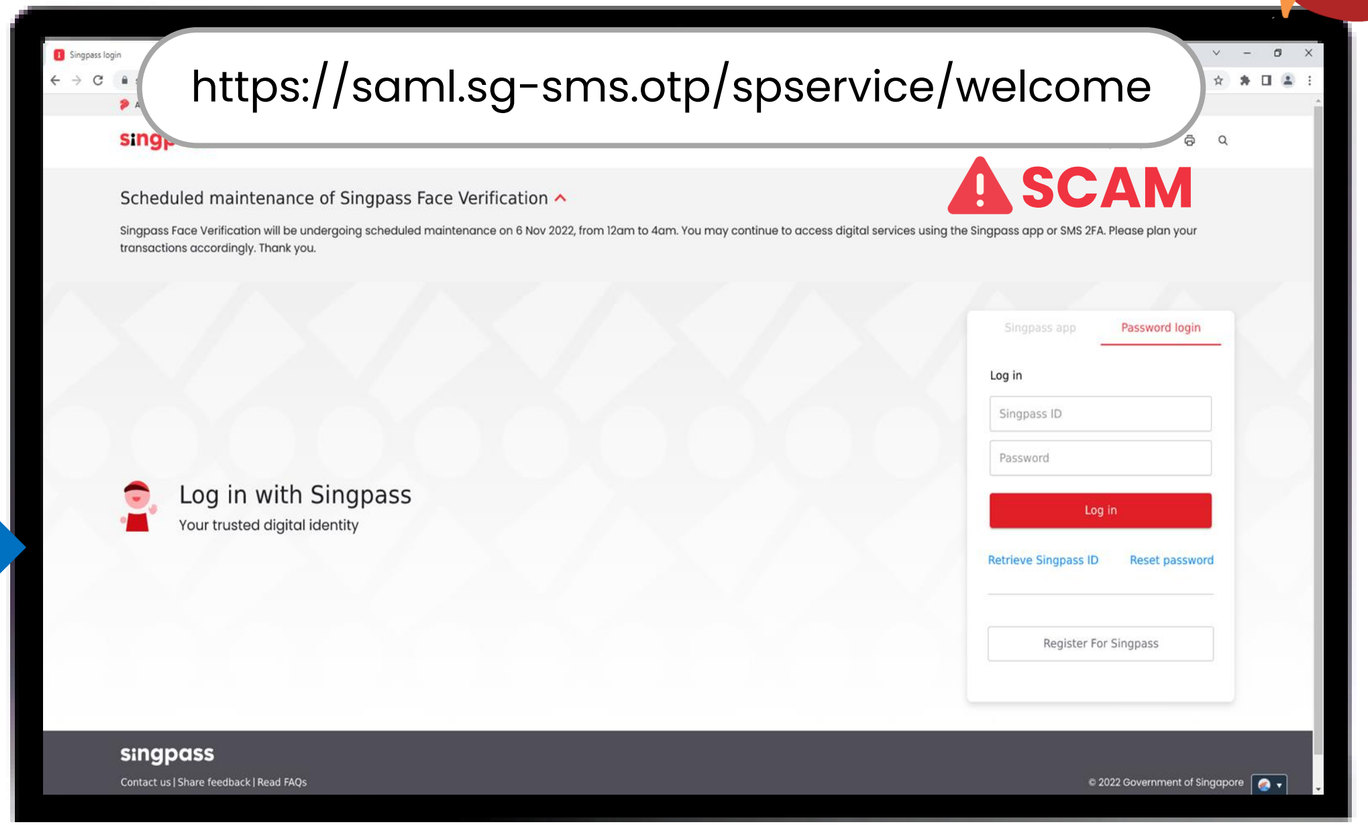
✖ Monetary losses

Don’t be phish food!

Scammers can create spoof websites that look exactly the same as the real ones to trick unsuspecting victims into disclosing their login details or personal info.

JAGA
A cyber and data security mascot created by GovTech





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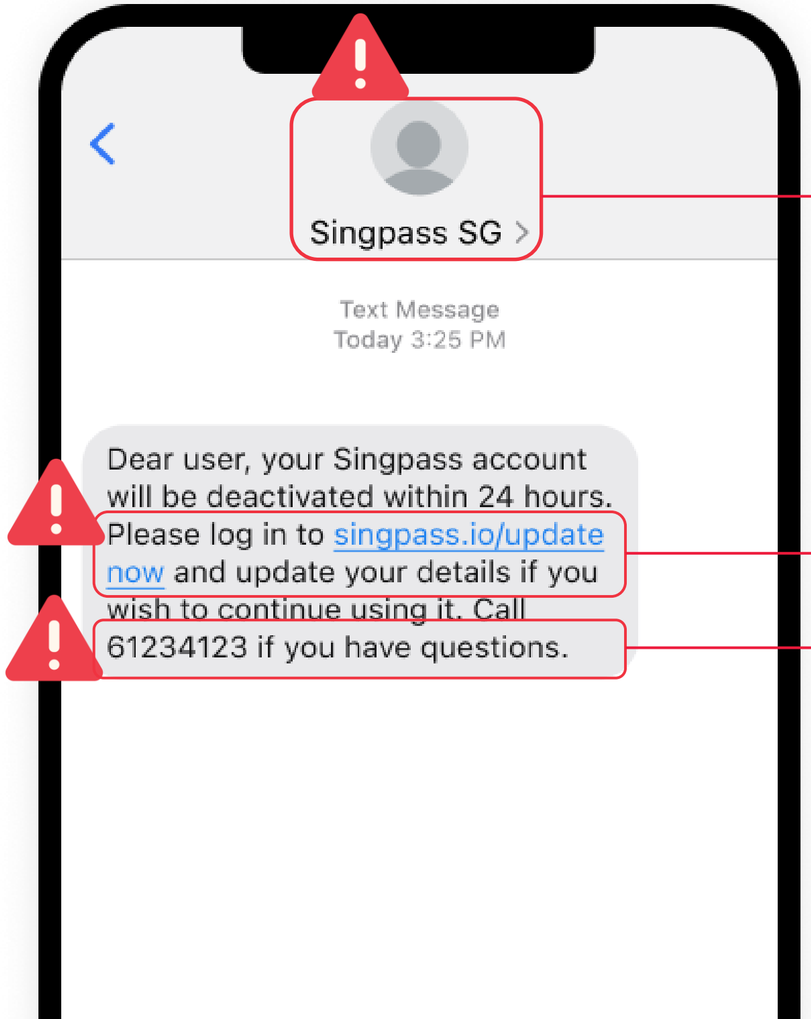
Remember these security tips!

SCAM

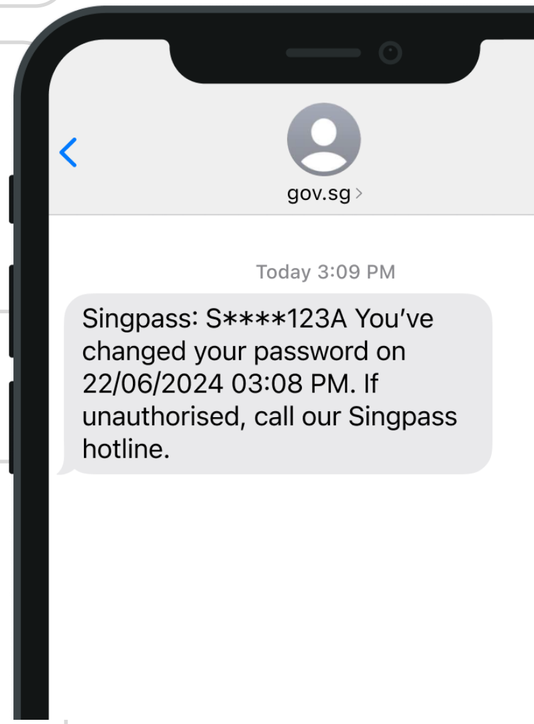


1. **Avoid sharing your Singpass ID, password or 2FA details!**

2. Singpass **never** sends web links or QR codes by SMS or messaging apps like WhatsApp or Telegram.

3. When in doubt, contact the Singpass Helpdesk at **6335 3533** and **Press "9"** for 24-hour scam support.

REAL



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Remember these security tips!

If in doubt, check our contact details at www.singpass.gov.sg!

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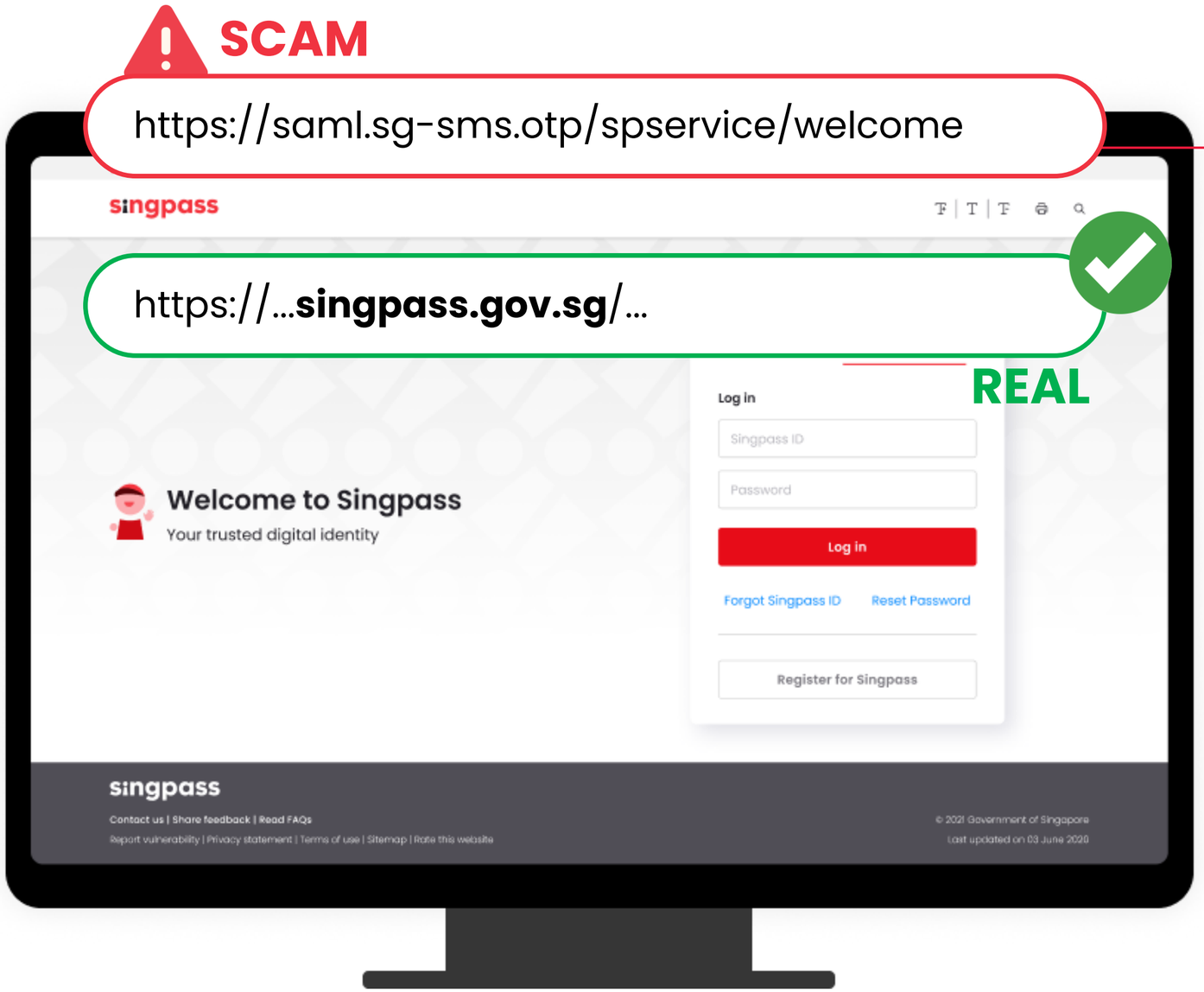
Remember these security tips!



4

Always check that the web domain of the Singpass website is **singpass.gov.sg** before you proceed!

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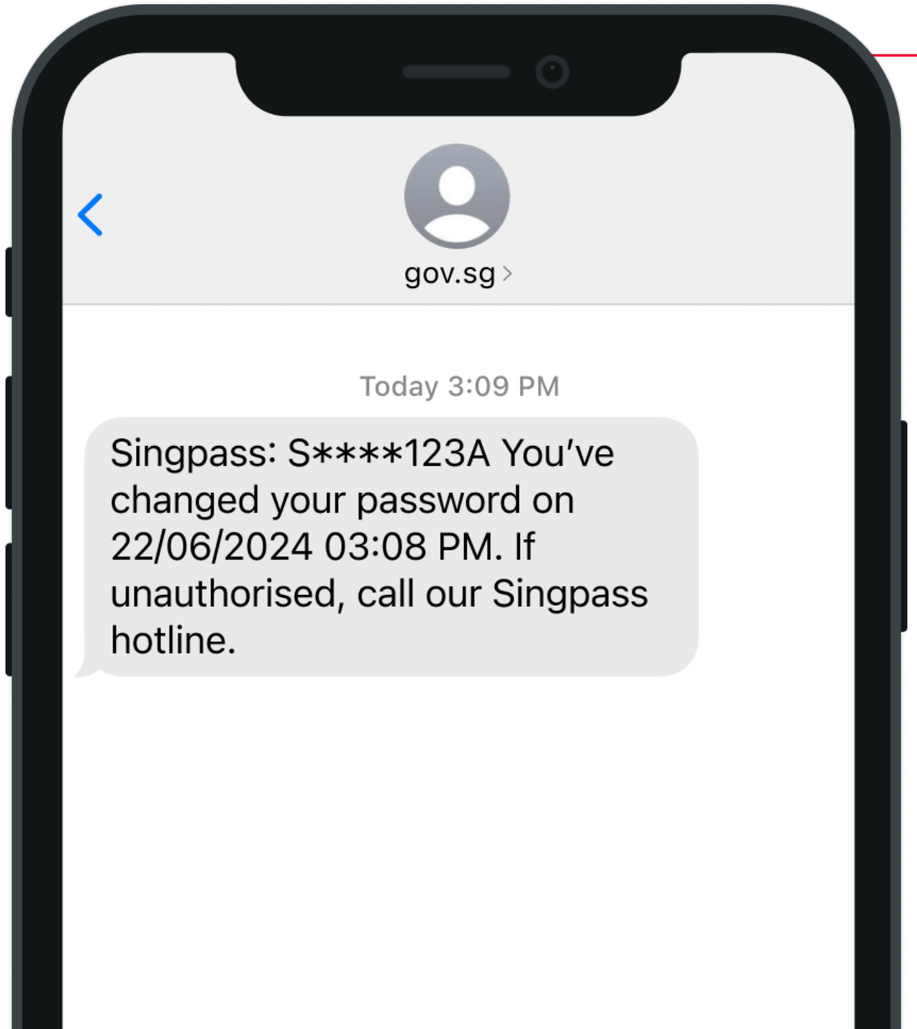
Remember these security tips!

REAL



5

Look out for transactional alerts from Singpass. An SMS or email notification is sent when changes are made to your Singpass account, such as password change or reset.

Keep your contact details registered with Singpass up to date to receive these alerts promptly. If you receive such alerts without initiating any change, you should contact Singpass Helpdesk immediately to secure your account.

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What happens if I lose my Singpass credentials?

After obtaining the victim's Singpass login credentials, scammers can...

Take over Singpass account fully by:

Changing Singpass password + Changing mobile number for SMS OTP + Setting up victim's Singpass app on scammer's device

Misuse account for fraudulent activities
e.g. set up accounts for money laundering

Has someone offered you money in exchange for your Singpass login credentials?
Beware! Your account may be misused for criminal activities. **Never attempt to sell your Singpass account.**
You may be accountable if your Singpass account is used for crimes.

Together, we can transact safely!

While there are **technical safeguards** in place, **user vigilance** plays an equally important role in the fight against scams.

Be alert when transacting online,
and follow the **security tips** you've learnt today!

For more information on how to keep your Singpass safe, visit our website:

go.gov.sg/even-safer-singpass