

Singpass Registration

A guide to registering for a Singpass account

① Please check that you fulfill the following eligibility requirements:

- The minimum age requirement is 15 years old.
- You are a Singapore Citizen, Permanent Resident or Foreign Identification Number (FIN) holder.

Ensure that the address on your NRIC or FIN card is correct. If you need to update your address with the relevant authorities, please click [here](#).

Please select how you would like to register for a Singpass account.

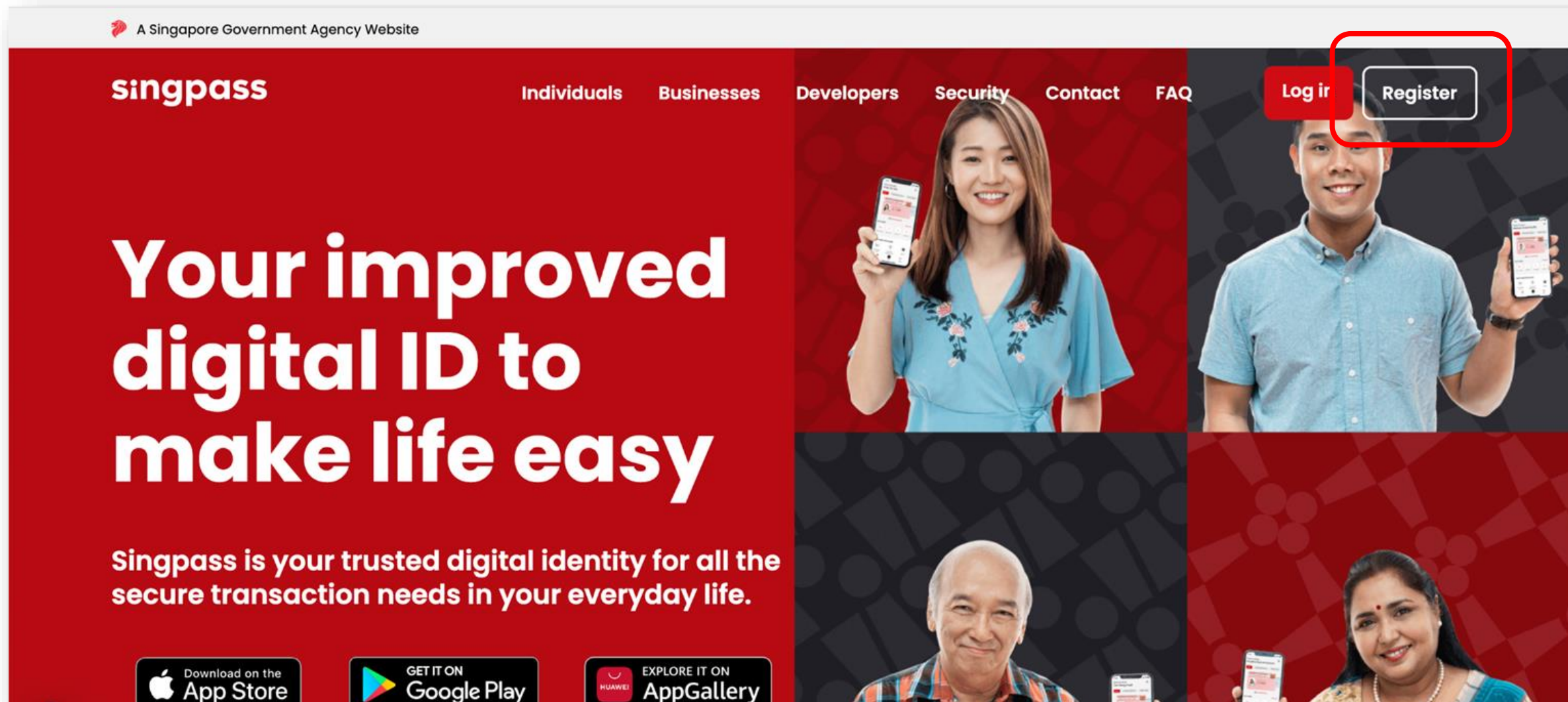
Register instantly with Singpass Face Verification

Request for a One-Time Singpass Password to be sent to your registered address

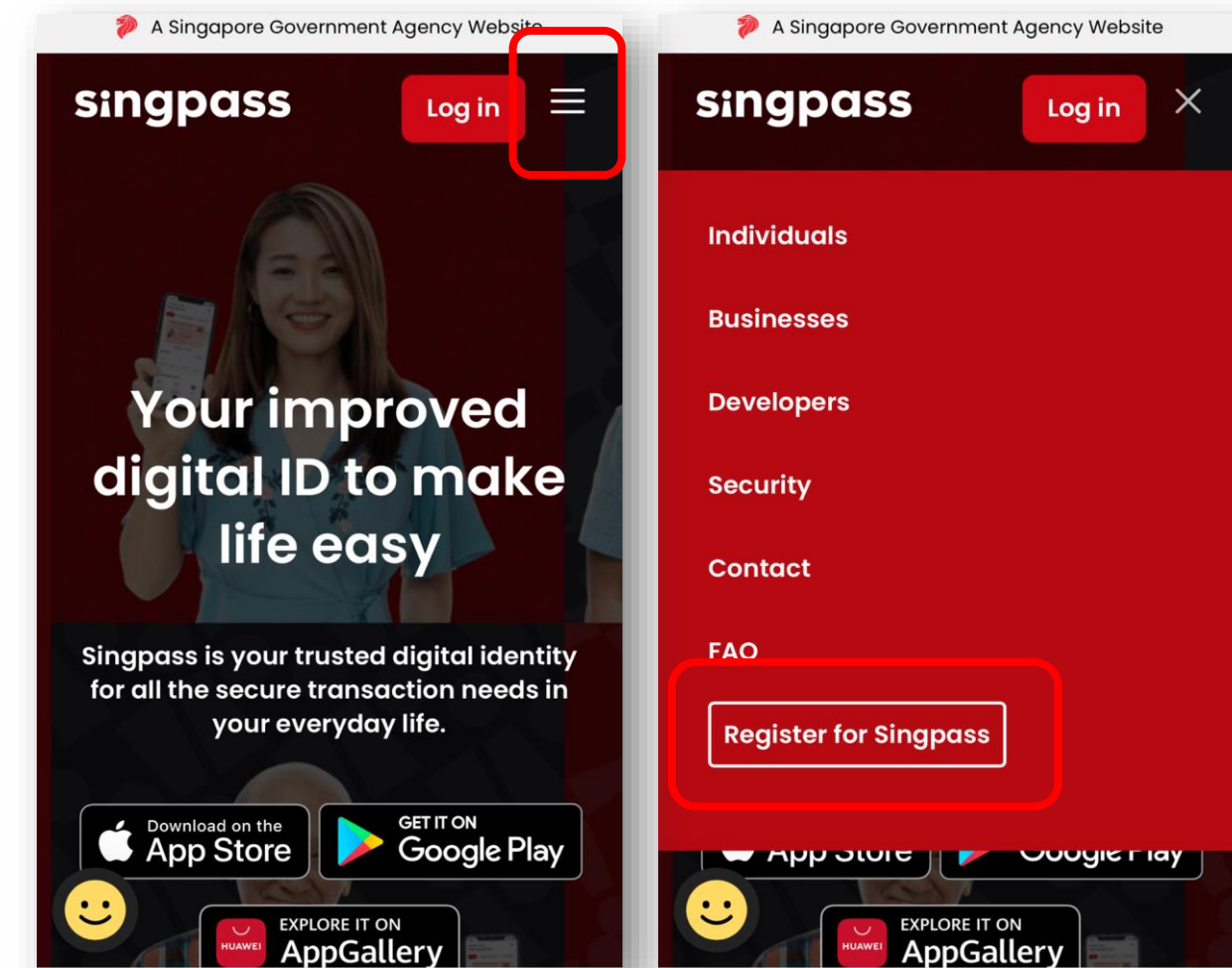
Registering for Singpass with Face Verification (FV)

Registering for Singpass with FV

- 1 Go to www.singpass.gov.sg. Click **'Register'**.



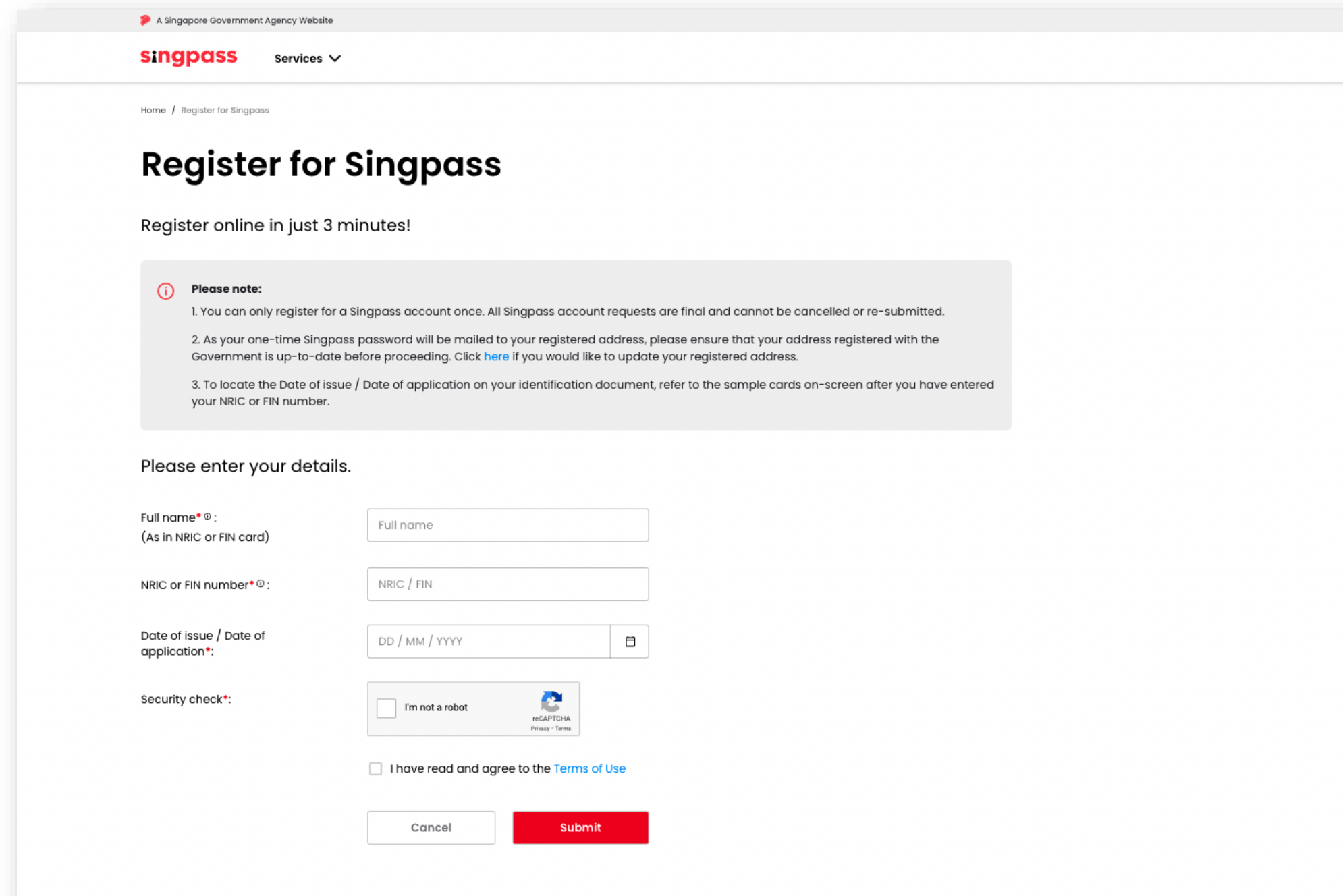
Desktop



Mobile

Registering for Singpass with FV

- 2 Enter the required details and check the boxes **'I'm not a robot'** and **'I have read and agree to the Terms of Use'**. Click **'Submit'**.



A Singapore Government Agency Website

singpass Services

Home / Register for Singpass

Register for Singpass

Register online in just 3 minutes!

Please note:

1. You can only register for a Singpass account once. All Singpass account requests are final and cannot be cancelled or re-submitted.
2. As your one-time Singpass password will be mailed to your registered address, please ensure that your address registered with the Government is up-to-date before proceeding. Click [here](#) if you would like to update your registered address.
3. To locate the Date of Issue / Date of application on your identification document, refer to the sample cards on-screen after you have entered your NRIC or FIN number.

Please enter your details.

Full name*
(As in NRIC or FIN card)

NRIC or FIN number*
:

Date of issue / Date of application*
:

Security check*
:

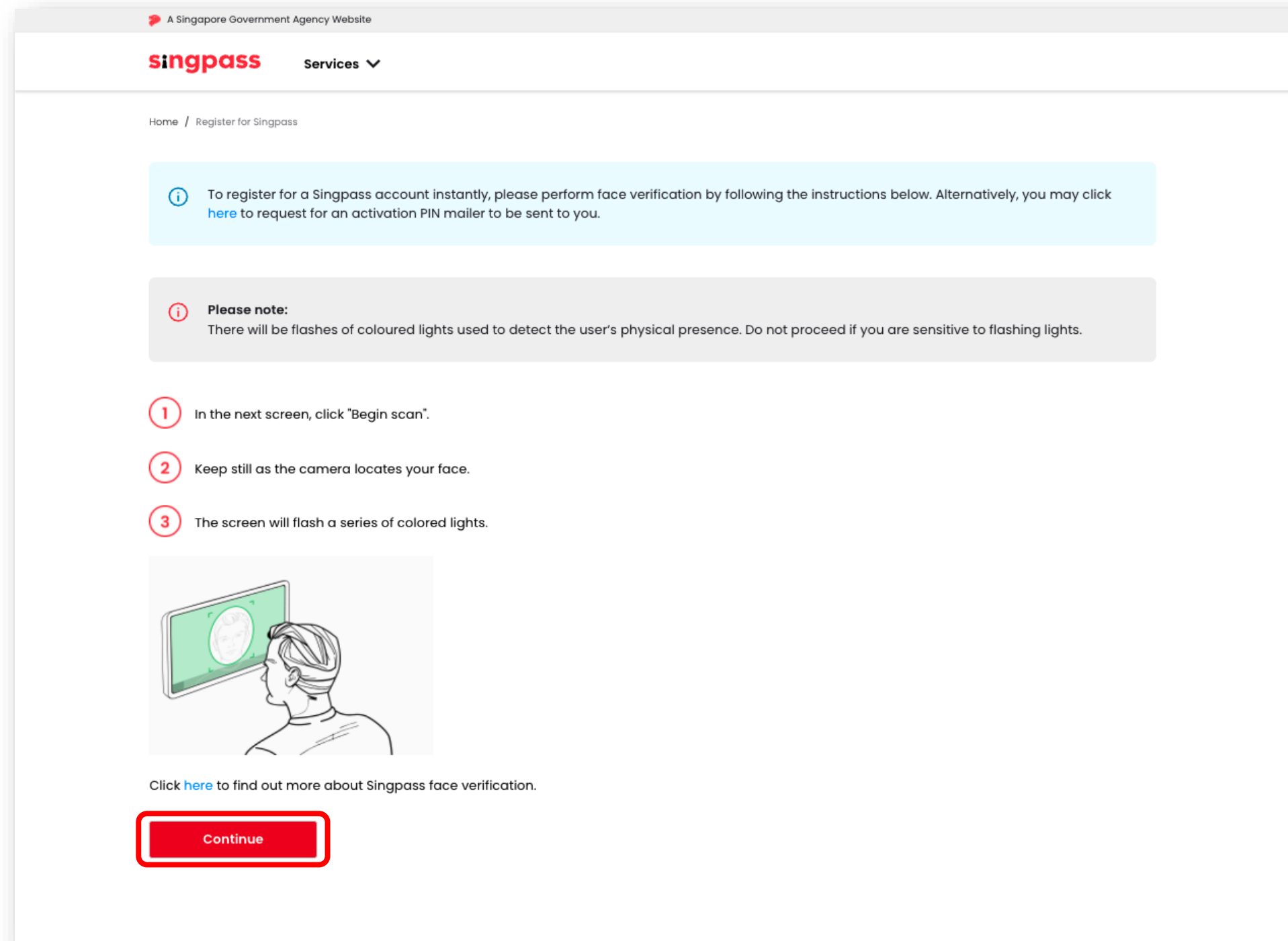
I'm not a robot

I have read and agree to the [Terms of Use](#)

Cancel Submit

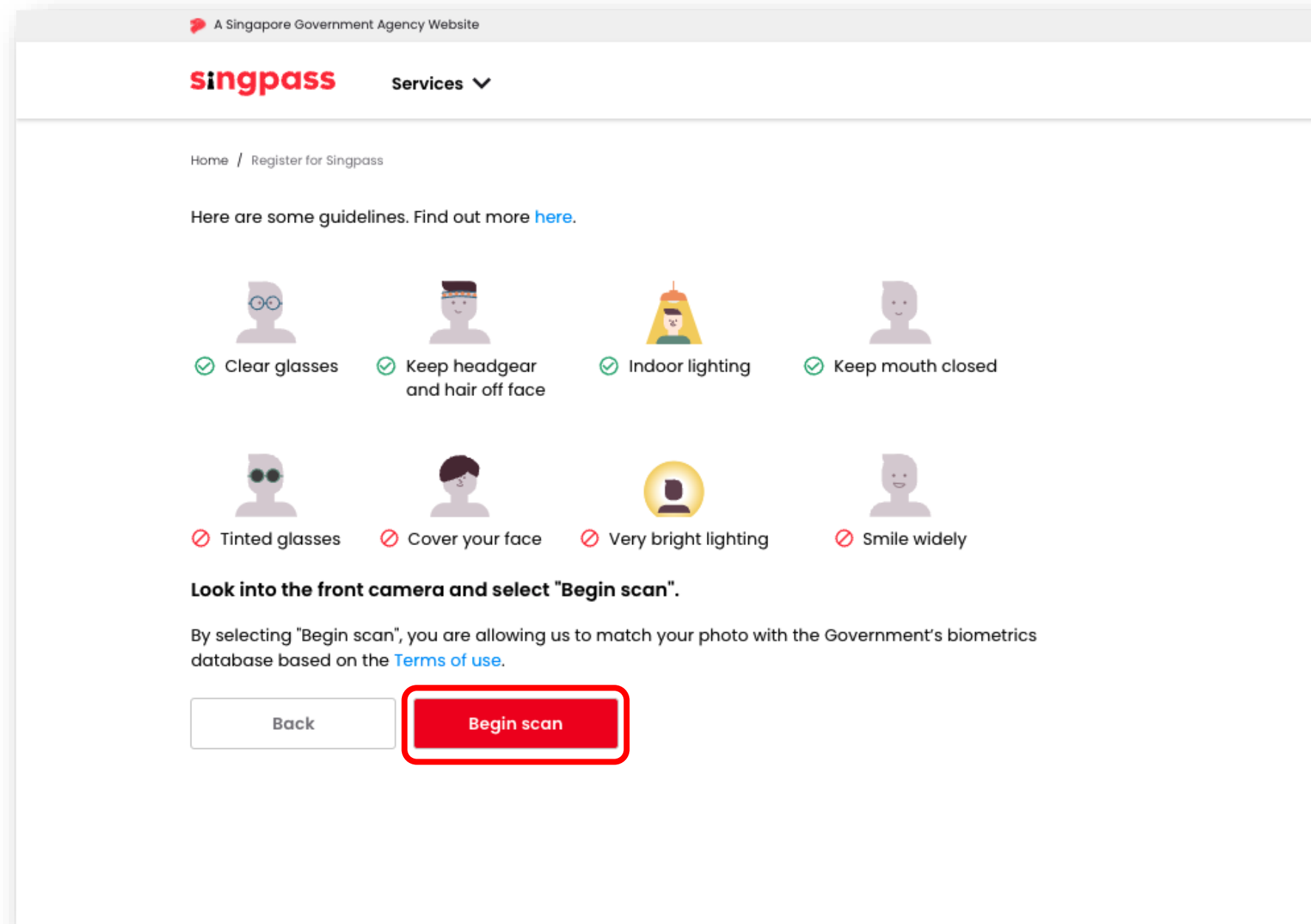
Registering for Singpass with FV

- 3 Read the instructions on the page and click '**Continue**' to proceed with Face Verification.



Registering for Singpass with FV

- 4 Read the guidelines on the page. To allow the use of your device's camera for FV, click '**Allow**' when prompted, and click '**Begin Scan**'.



Registering for Singpass with FV

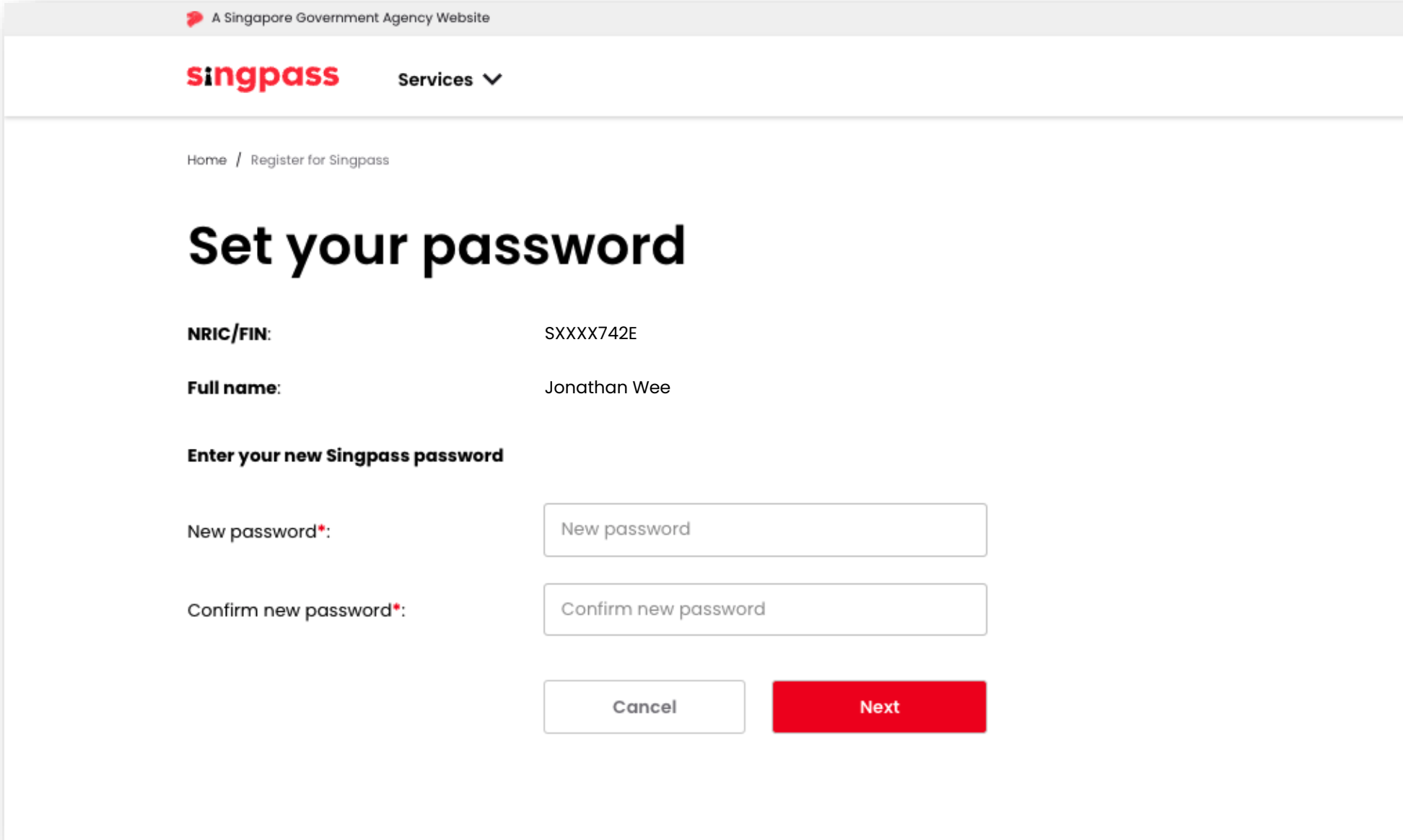
- 5 You will see the following notification after successful verification.

Successfully verified your identity



Registering for Singpass with FV

- 6 Ensure your details are correct. Submit a new password in the **'New Password'** and **'Confirm new password'** fields and click **'Next'**.



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Home / Register for Singpass

Set your password

NRIC/FIN: SXXXX742E

Full name: Jonathan Wee

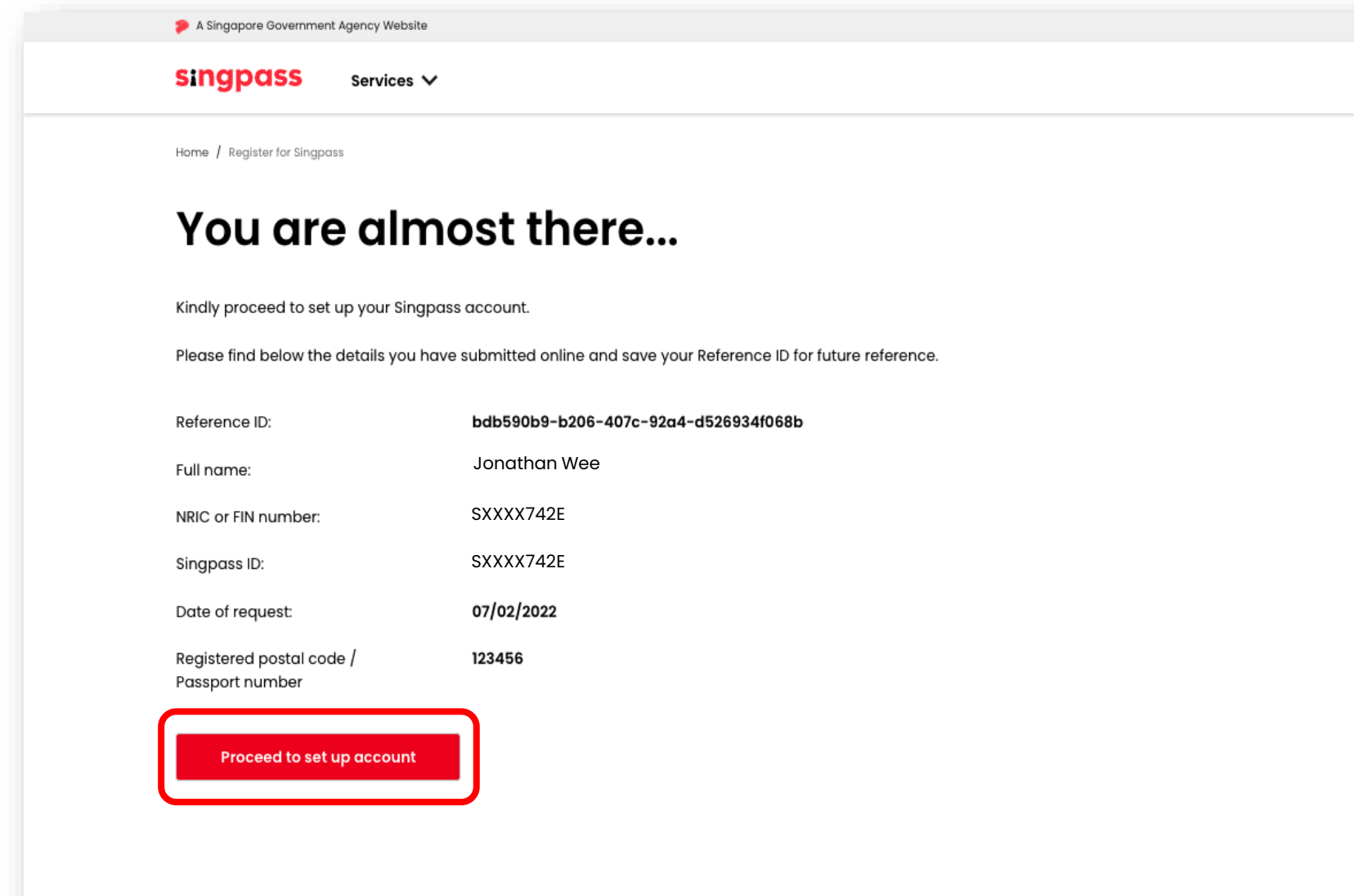
Enter your new Singpass password

New password*:

Confirm new password*:

Registering for Singpass with FV

- 7 You have successfully registered for Singpass account. Click **'Proceed to set up account'**.



- (i) Registered postal code will be displayed for users with a Singapore-registered address.
- (ii) Passport number will be displayed for users with an overseas-registered address.

Registering for Singpass with FV

8 Enter your mobile number and/or your email address; select your preferred mode of contact; and if you wish to go green with paperless notification.

After that, click **'Next'**.

Alternatively, you may click on **'Skip'** if you do not wish to provide your contact details.

A Singapore Government Agency Website

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Home / Register for Singpass

Contact update

Your mobile number and email address can only be registered to **ONE** Singpass account.

By providing your mobile number, it will be activated for SMS 2FA instantly upon verification.

Mobile number^{Ⓞ*}:

Email address[▲]:

Preferred mode of contact^{*}: SMS Email

Go green with paperless notification (SMS/Email)^{*}: Yes No

*Mandatory for users with a Singapore-registered address
▲Mandatory for users with an overseas-registered address



- (i) The mobile number is a mandatory field only if your registered address is a local address.
- (ii) Only Singapore-registered mobile numbers can be used to set up a Singpass account and SMS 2FA.
- (iii) Overseas users with an overseas-registered address are only required to provide their email address.

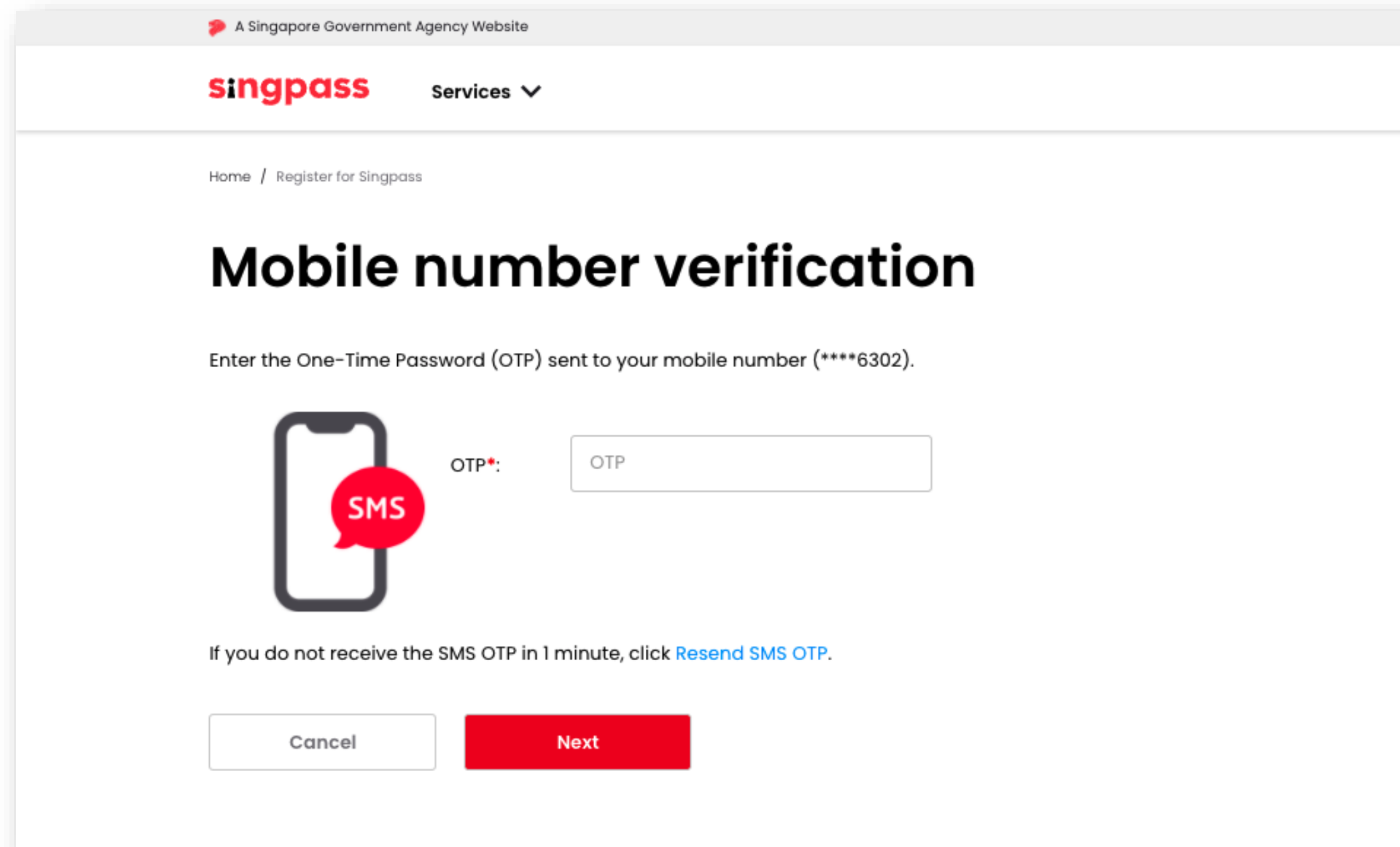
**Did you provide your mobile number
or email address when you
registered for your Singpass account?**

You provided your mobile
number and/or email address

You **did not** provide
your contact details

Registering for Singpass with FV

9a If you have provided a **mobile number** during the registration, a One-Time Password (OTP) will be sent to your mobile number. Enter the OTP and click **'Next'**.




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Home / Register for Singpass

Mobile number verification

Enter the One-Time Password (OTP) sent to your mobile number (****6302).

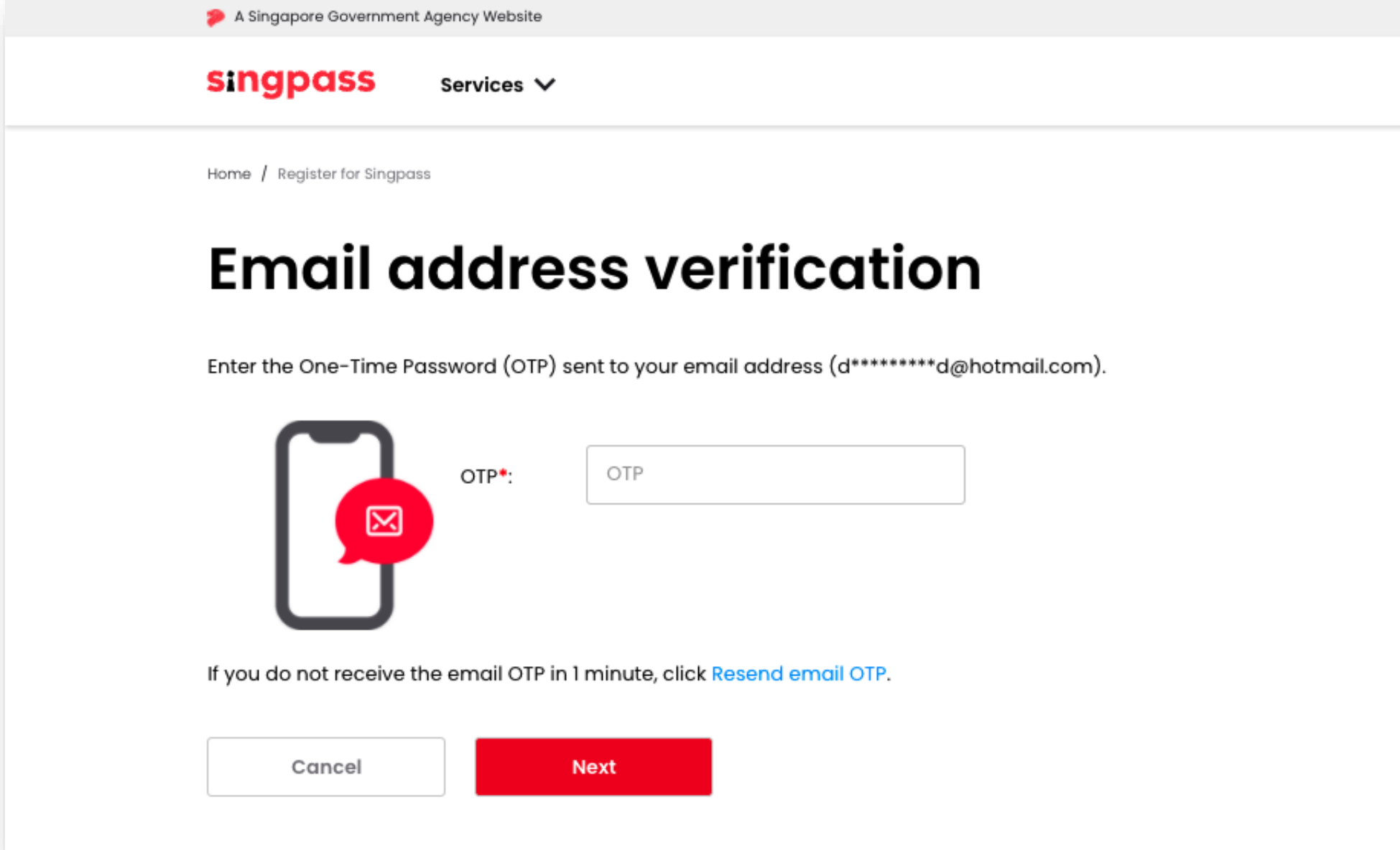
 SMS

OTP*:

If you do not receive the SMS OTP in 1 minute, click [Resend SMS OTP](#).

Registering for Singpass with FV

- 9b** If you have provided an **email address** during the registration, a One-Time Password (OTP) will be sent to your email. Enter the OTP and click **'Next'**.




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Home / Register for Singpass

Email address verification

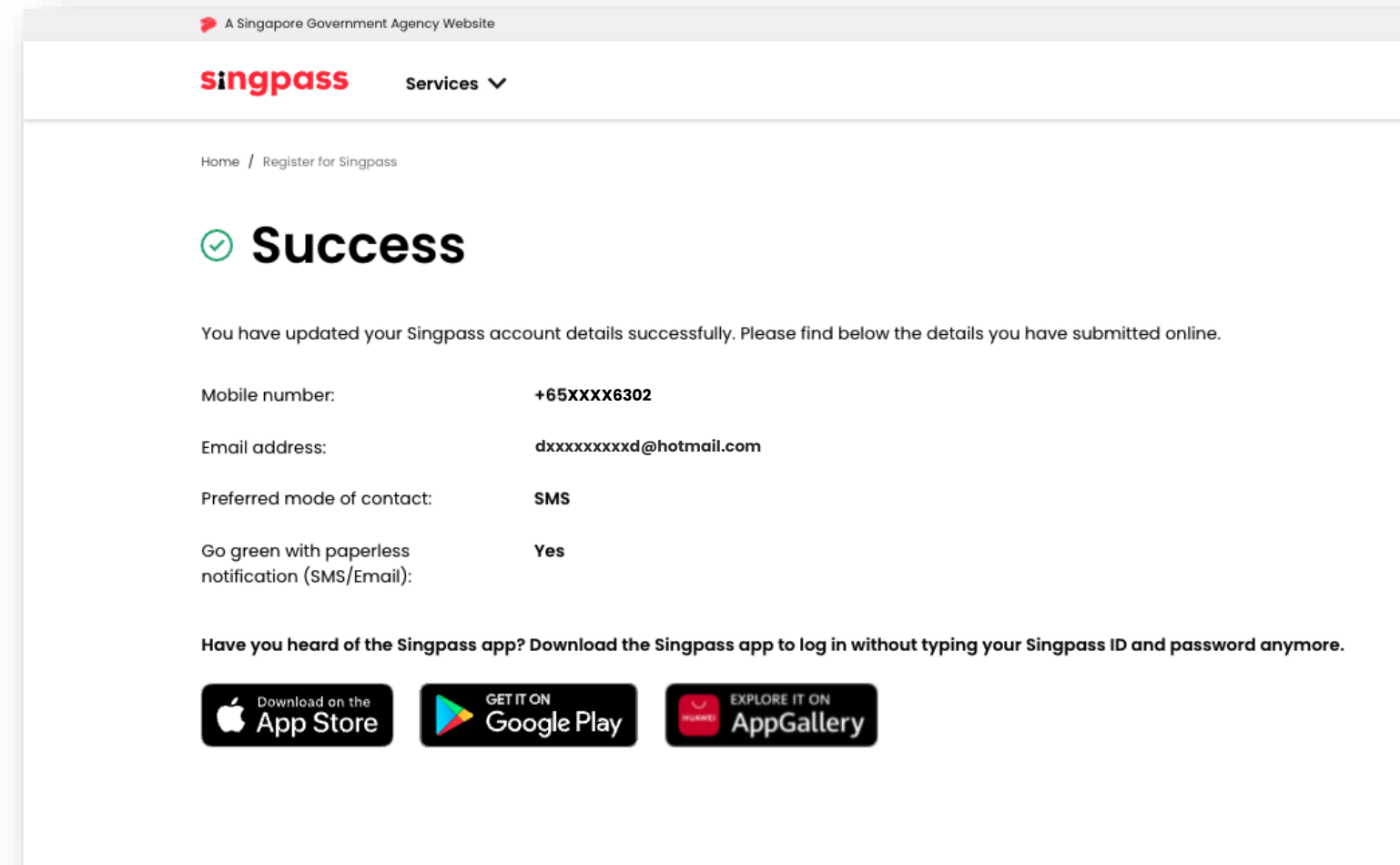
Enter the One-Time Password (OTP) sent to your email address (d*****d@hotmail.com).

 OTP*:

If you do not receive the email OTP in 1 minute, click [Resend email OTP](#).

Registering for Singpass with FV

10 You have completed your Singpass account setup with updated account details. You may now log in to your Singpass account with your newly set up password.



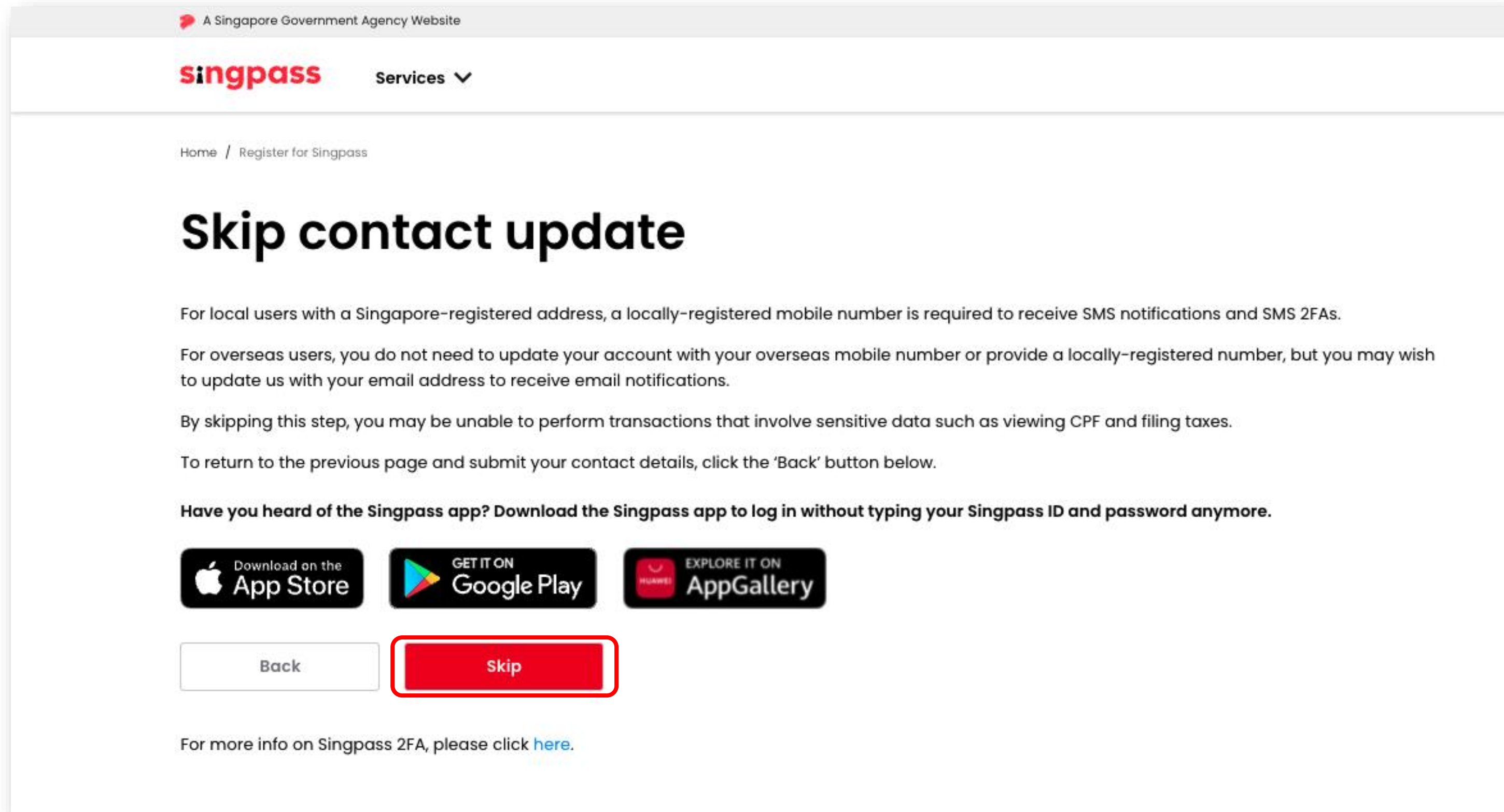
Please note that if you have provided your mobile number with Singpass during your registration, your account's SMS 2FA has been activated.

You have completed your Singpass account registration with Face Verification.

If you have more questions, please check out the [Singpass FAQs](#).

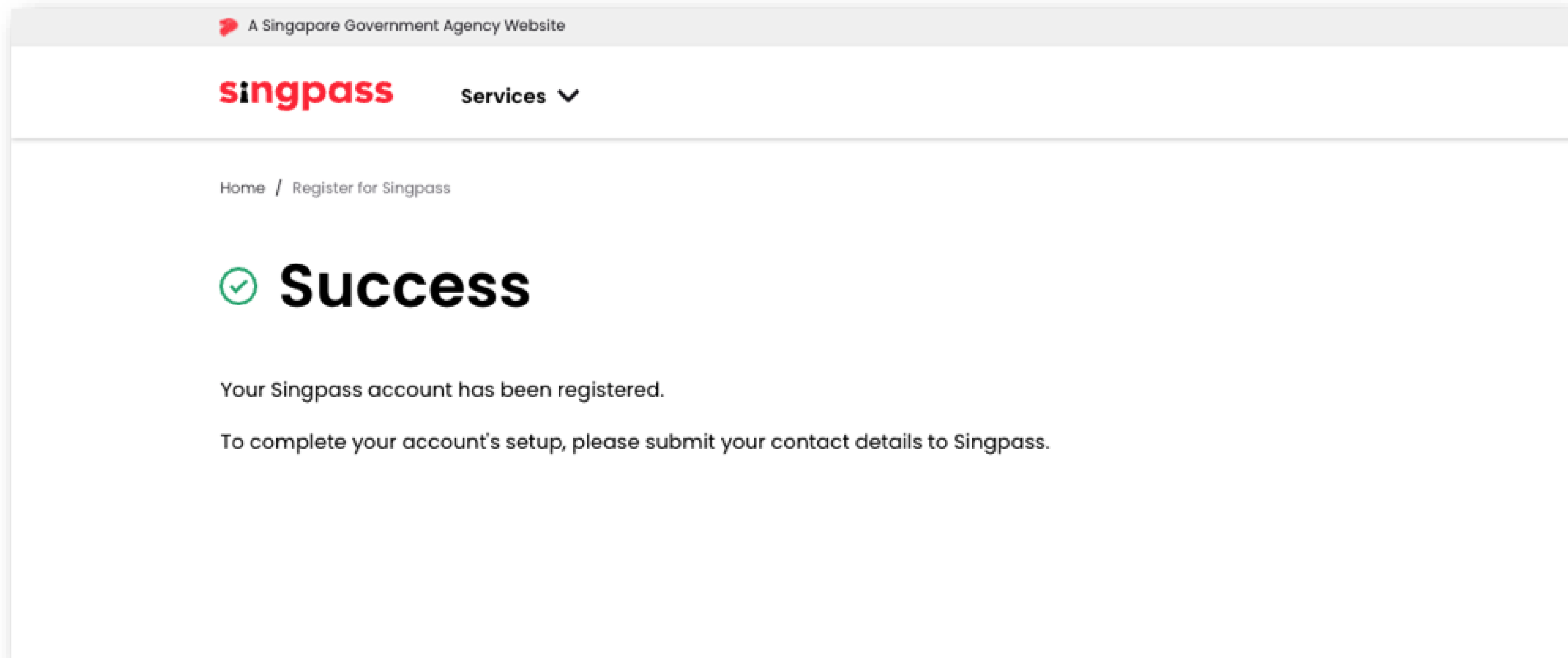
Registering for Singpass with FV

9 Read the information on the page and click '**Skip**' to proceed.



Registering for Singpass with FV

- 10 You have completed your Singpass account registration. You may now log in to your Singpass account with your newly set up password.



You have completed your Singpass account registration with Face Verification.

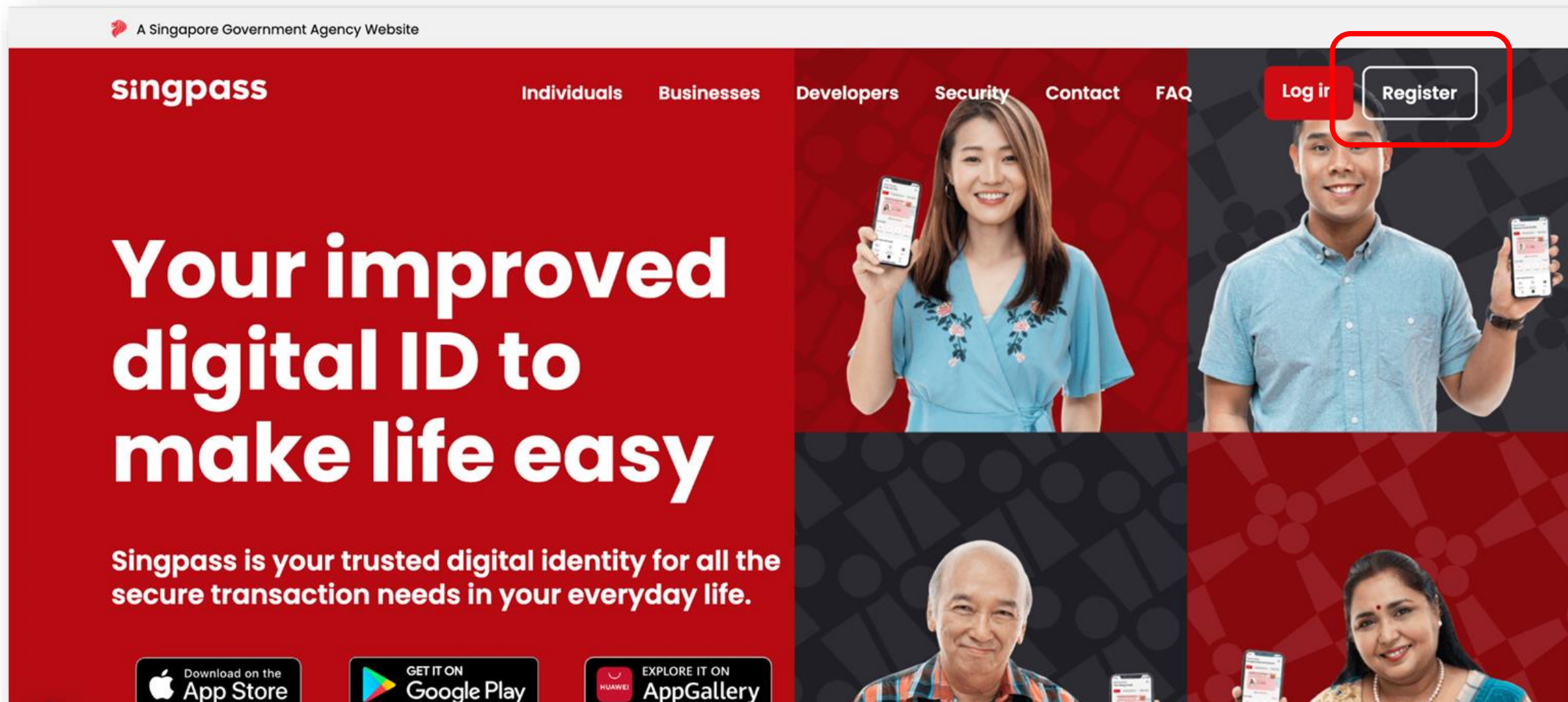
If you have more questions, please check out the [Singpass FAQs](#).

Registering for Singpass with a PIN mailer

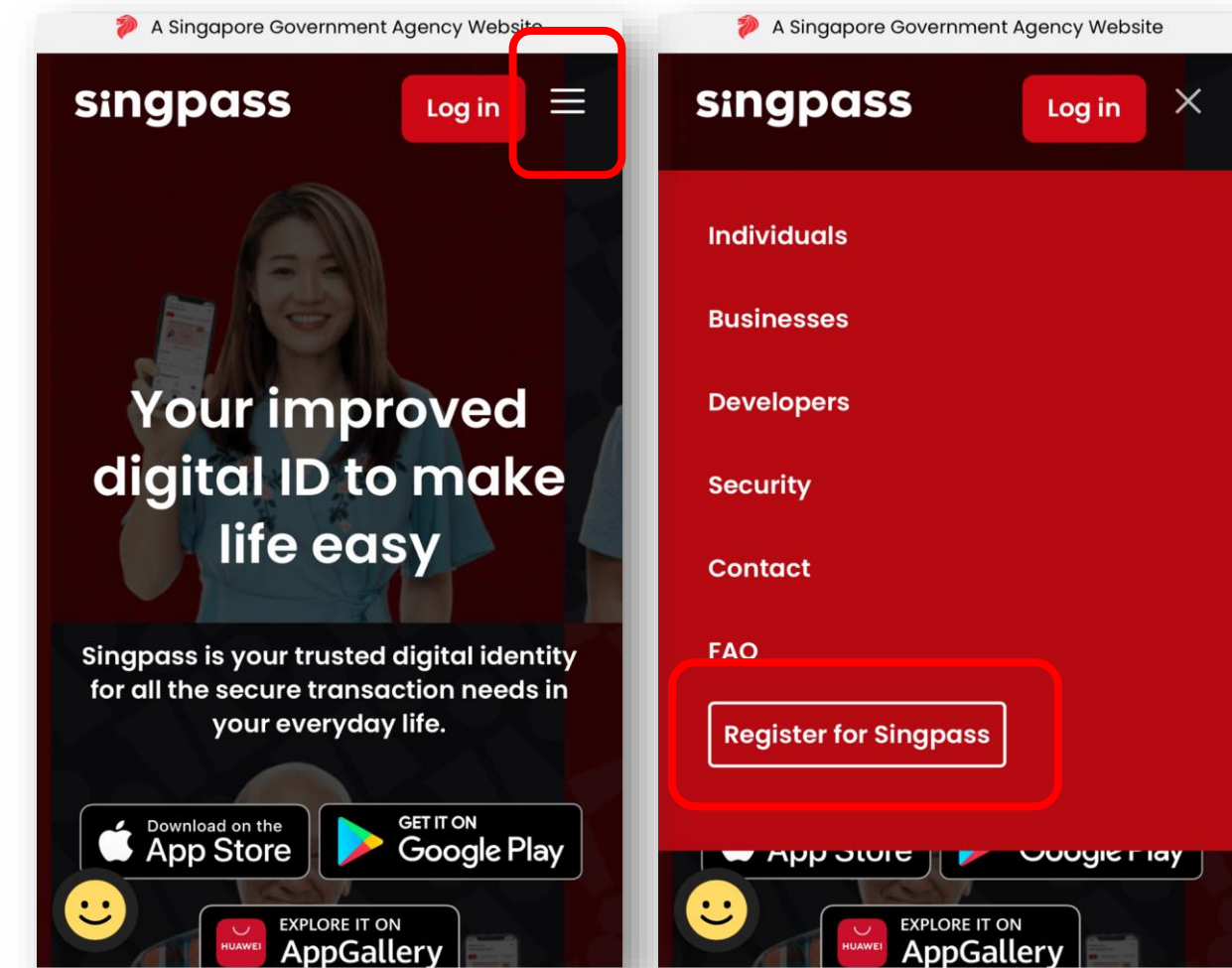
Registering for Singpass with a PIN mailer



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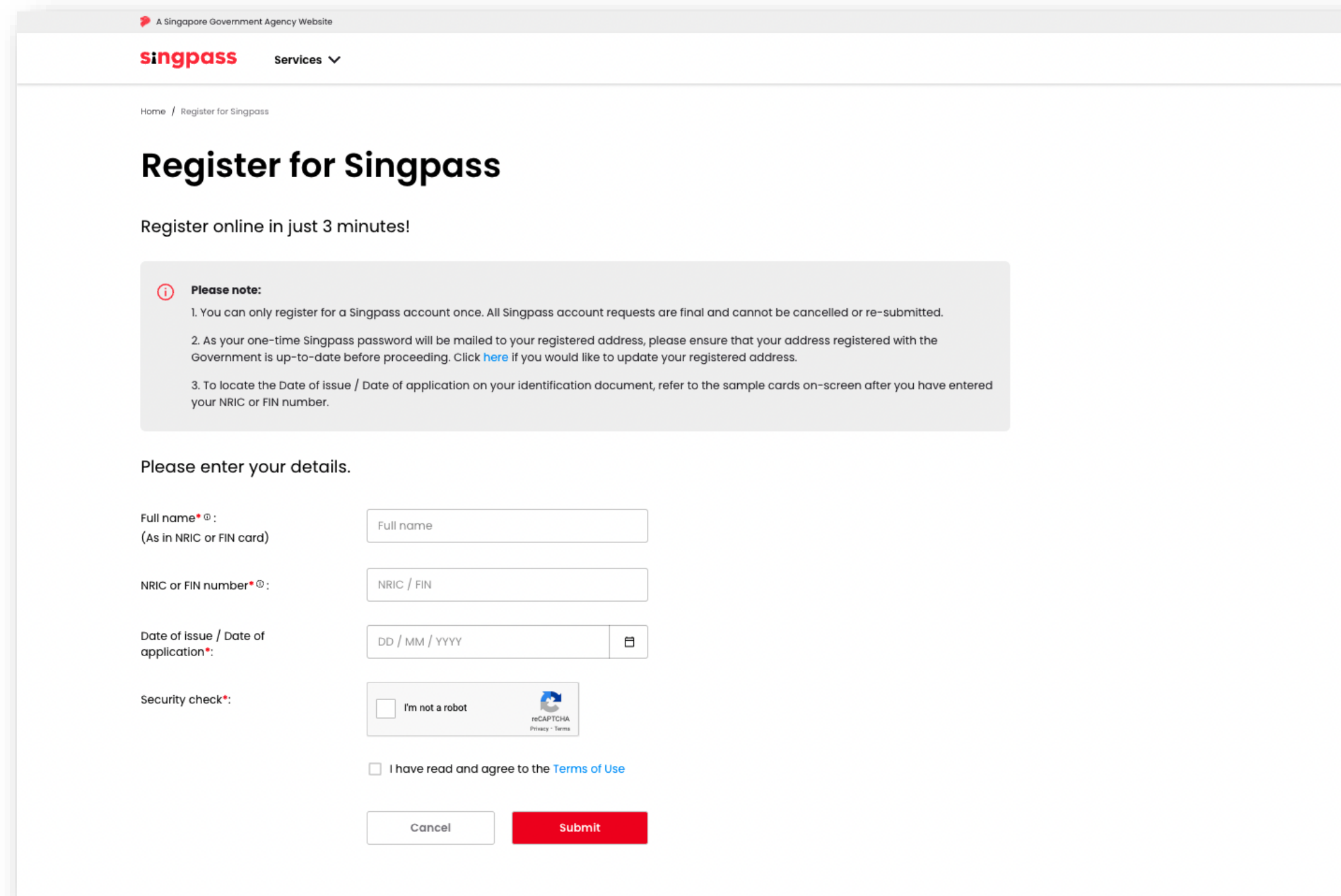
Desktop



Mobile

Registering for Singpass with a PIN mailer

- 2 Enter the required details and check the boxes **'I'm not a robot'** and **'I have read and agree to the Terms of Use'**. Click **'Submit'**.



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singpass Services

Home / Register for Singpass

Register for Singpass

Register online in just 3 minutes!

Please note:

1. You can only register for a Singpass account once. All Singpass account requests are final and cannot be cancelled or re-submitted.
2. As your one-time Singpass password will be mailed to your registered address, please ensure that your address registered with the Government is up-to-date before proceeding. Click [here](#) if you would like to update your registered address.
3. To locate the Date of Issue / Date of application on your identification document, refer to the sample cards on-screen after you have entered your NRIC or FIN number.

Please enter your details.

Full name*
(As in NRIC or FIN card)

NRIC or FIN number*
:

Date of issue / Date of application*
:

Security check*
:

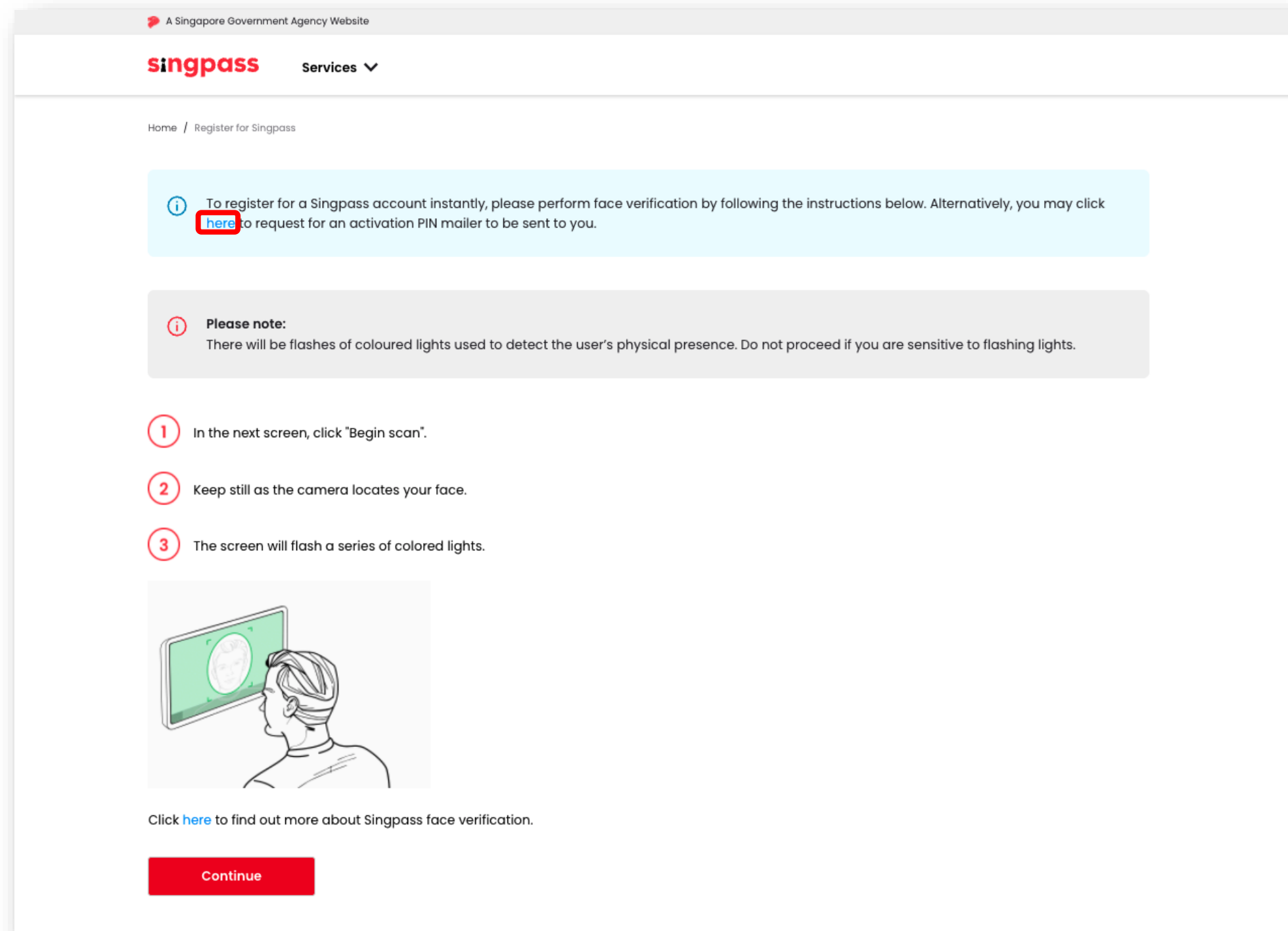
I'm not a robot

I have read and agree to the [Terms of Use](#)

Cancel Submit

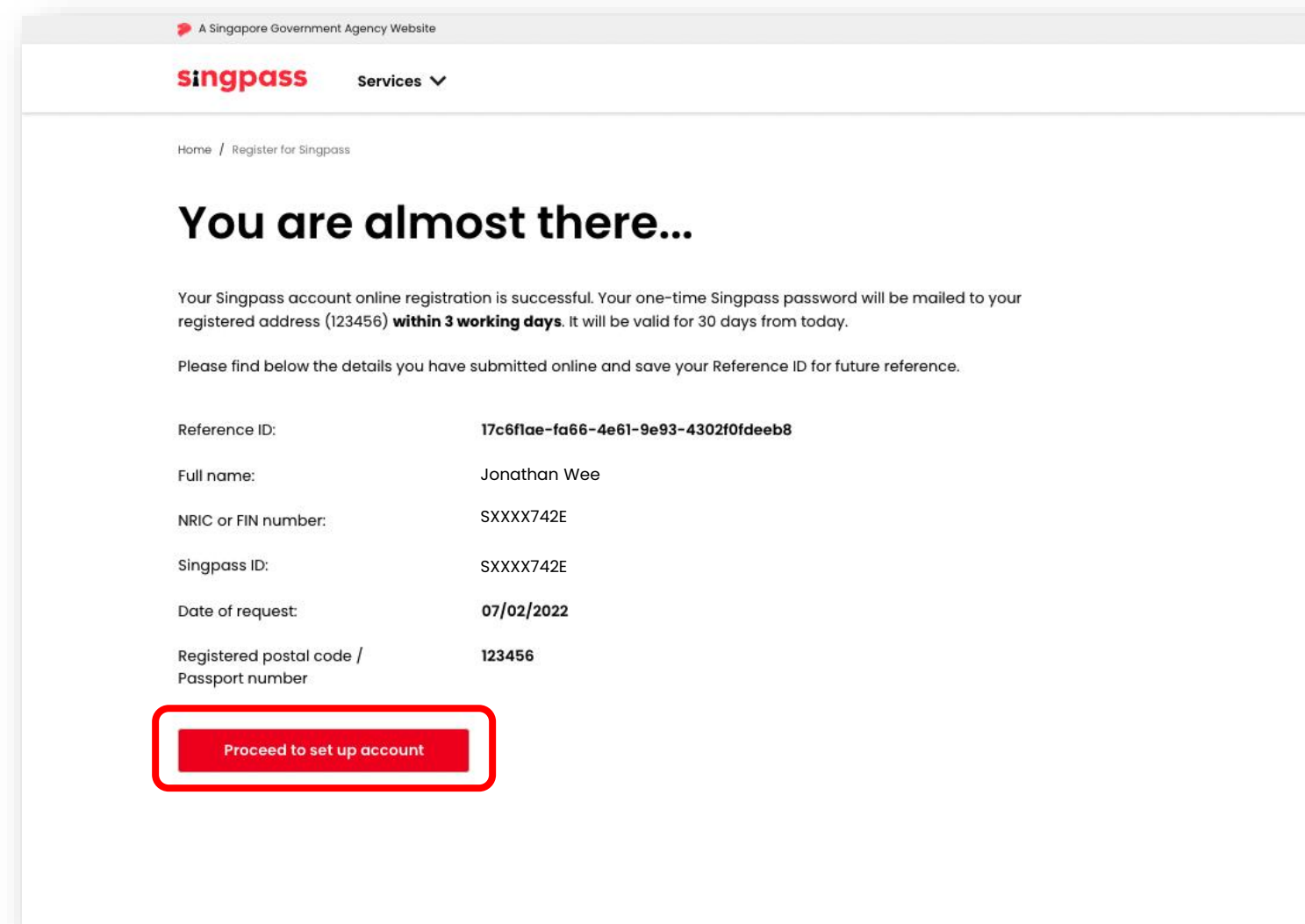
Registering for Singpass with a PIN mailer

- 3 Click '**here**' to request for a one-time Singpass password to be mailed to your registered address.



Registering for Singpass with a PIN mailer

- 4 You have successfully registered for a Singpass account. Click **'Proceed to set up account'**.



- (i) Registered postal code will be displayed for users with a Singapore-registered address. Passport number will be displayed for users with an overseas-registered address.
- (ii) The password PIN mailer may take up to three working days to arrive at a local registered addresses. For overseas registered addresses, delivery time will depend on overseas postal services.

Registering for Singpass with a PIN mailer

5 Enter your mobile number and/or your email address; select your preferred mode of contact; and if you wish to go green with paperless notification.

After that, click **'Next'**.

Alternatively, you may click on **'Skip'** if you do not wish to provide your contact details.

The screenshot shows the Singpass 'Contact update' form on a Singapore Government Agency Website. The form includes the following fields and options:

- Mobile number[Ⓞ]***: A dropdown menu showing '+65' and an adjacent text input field.
- Email address[▲]***: A text input field.
- Preferred mode of contact^{*}**: Radio buttons for 'SMS' (selected) and 'Email'.
- Go green with paperless notification (SMS/Email)^{*}**: Radio buttons for 'Yes' (selected) and 'No'.

At the bottom of the form, there are two buttons: 'Skip' and 'Next' (highlighted in red). Below the form, there are two footnotes:

- [Ⓞ]Mandatory for users with a Singapore-registered address
- [▲]Mandatory for users with an overseas-registered address



- (i) The mobile number is a mandatory field only if your registered address is a local address.
- (ii) Only Singapore-registered mobile numbers can be used to set up a Singpass account and SMS 2FA.
- (iii) Overseas users with an overseas-registered address are only required to provide their email address.

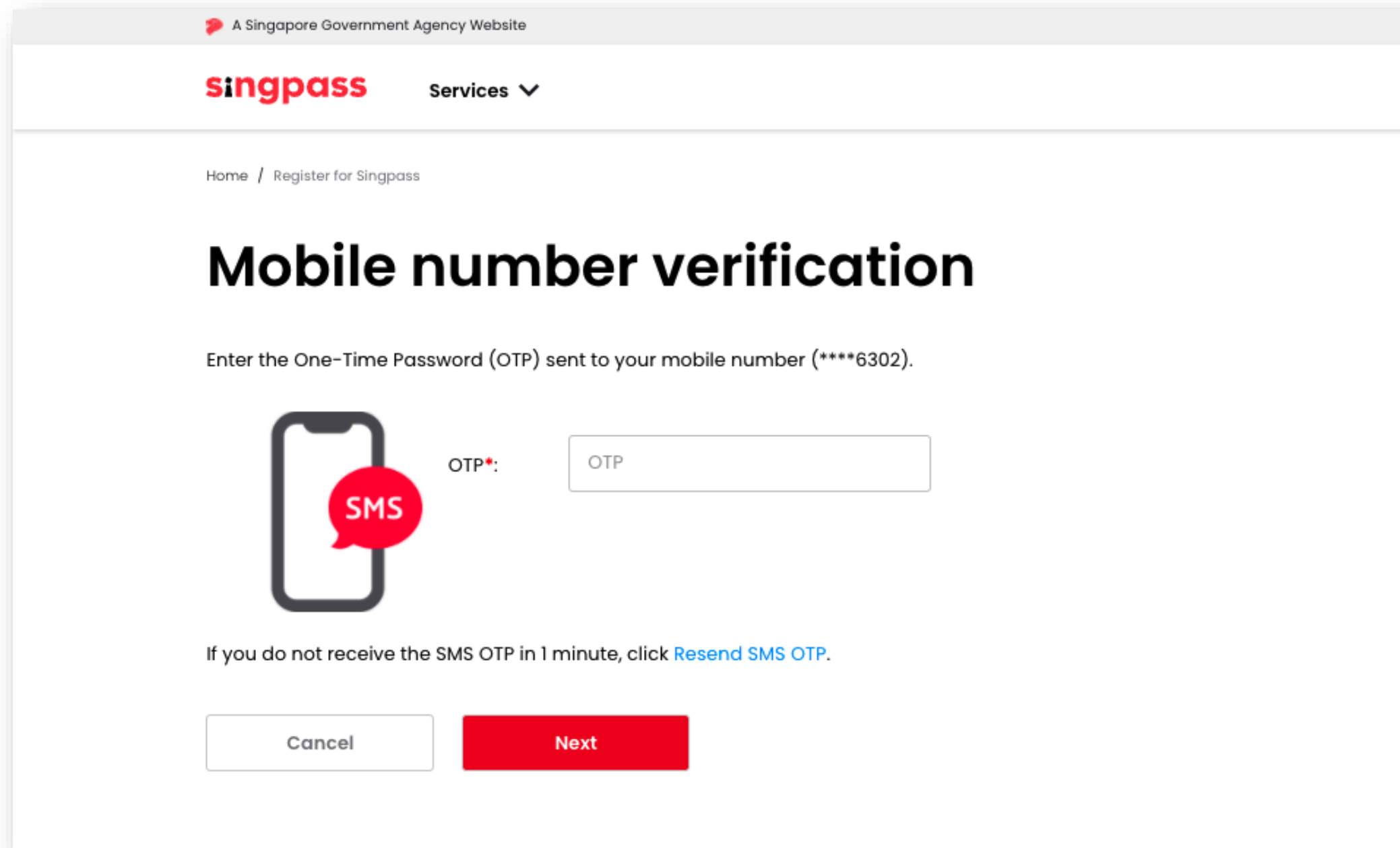
**Did you provide your
mobile number or email address
during the registration process?**

You provided a mobile number
and/or email address

You **did not** provide
your contact details

Registering for Singpass with a PIN mailer

- 6a** If you have provided a **mobile number** during the registration, a One-Time Password (OTP) will be sent to your mobile number. Enter the OTP and click **'Next'**.




A Singapore Government Agency Website

singpass Services ▾

Home / Register for Singpass

Mobile number verification

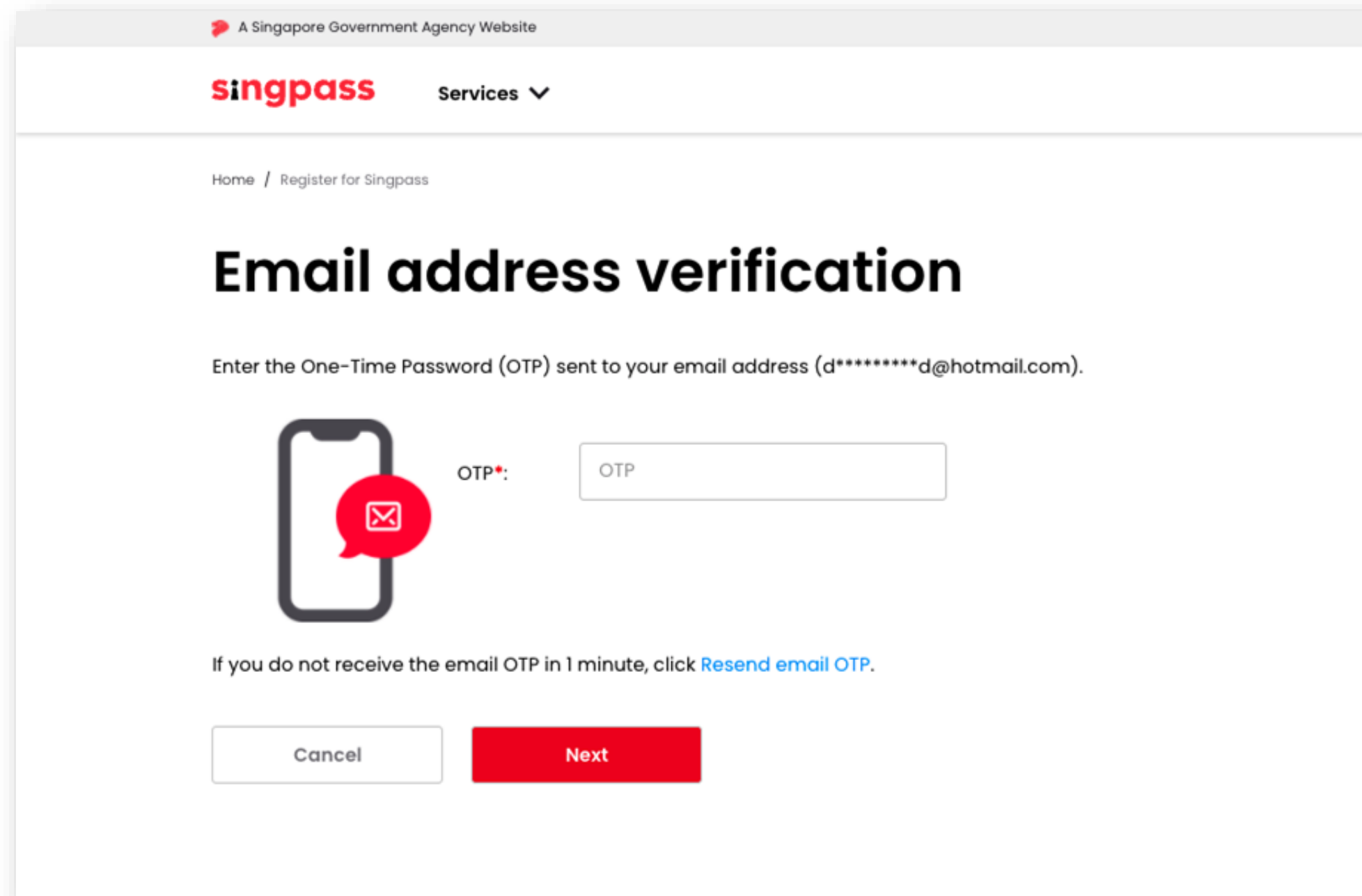
Enter the One-Time Password (OTP) sent to your mobile number (****6302).

 OTP*:

If you do not receive the SMS OTP in 1 minute, click [Resend SMS OTP](#).

Registering for Singpass with a PIN mailer

- 6b** If you have provided an **email address** during the registration, a One-Time Password (OTP) will be sent to your email. Enter the OTP and click **'Next'**.




A Singapore Government Agency Website

singpass Services ▾

Home / Register for Singpass

Email address verification

Enter the One-Time Password (OTP) sent to your email address (d*****d@hotmail.com).

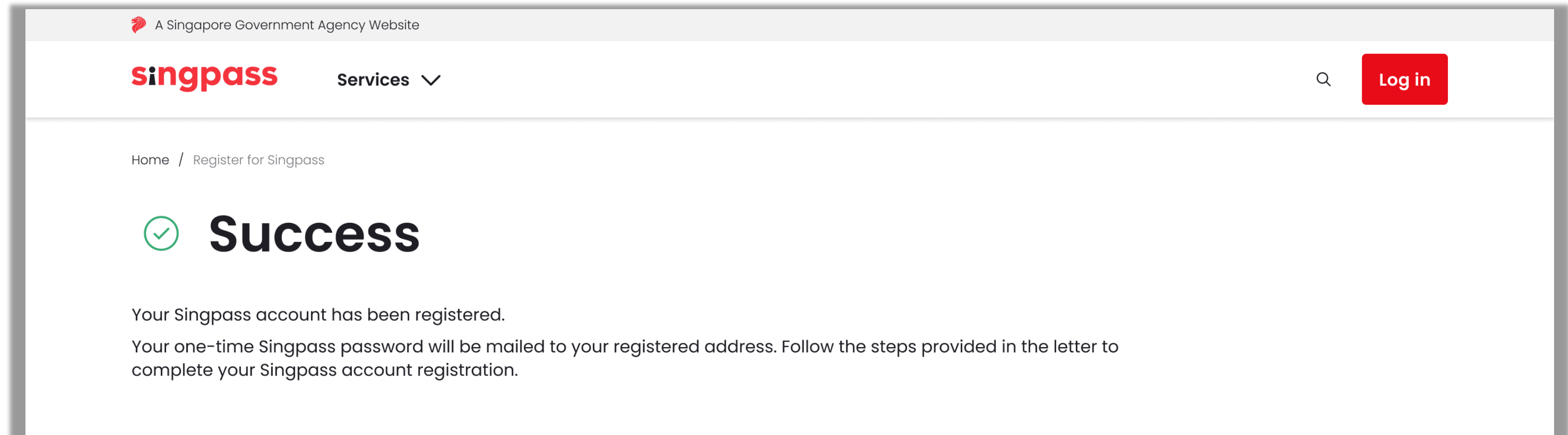
 OTP*:

If you do not receive the email OTP in 1 minute, click [Resend email OTP](#).

Registering for Singpass with a PIN mailer

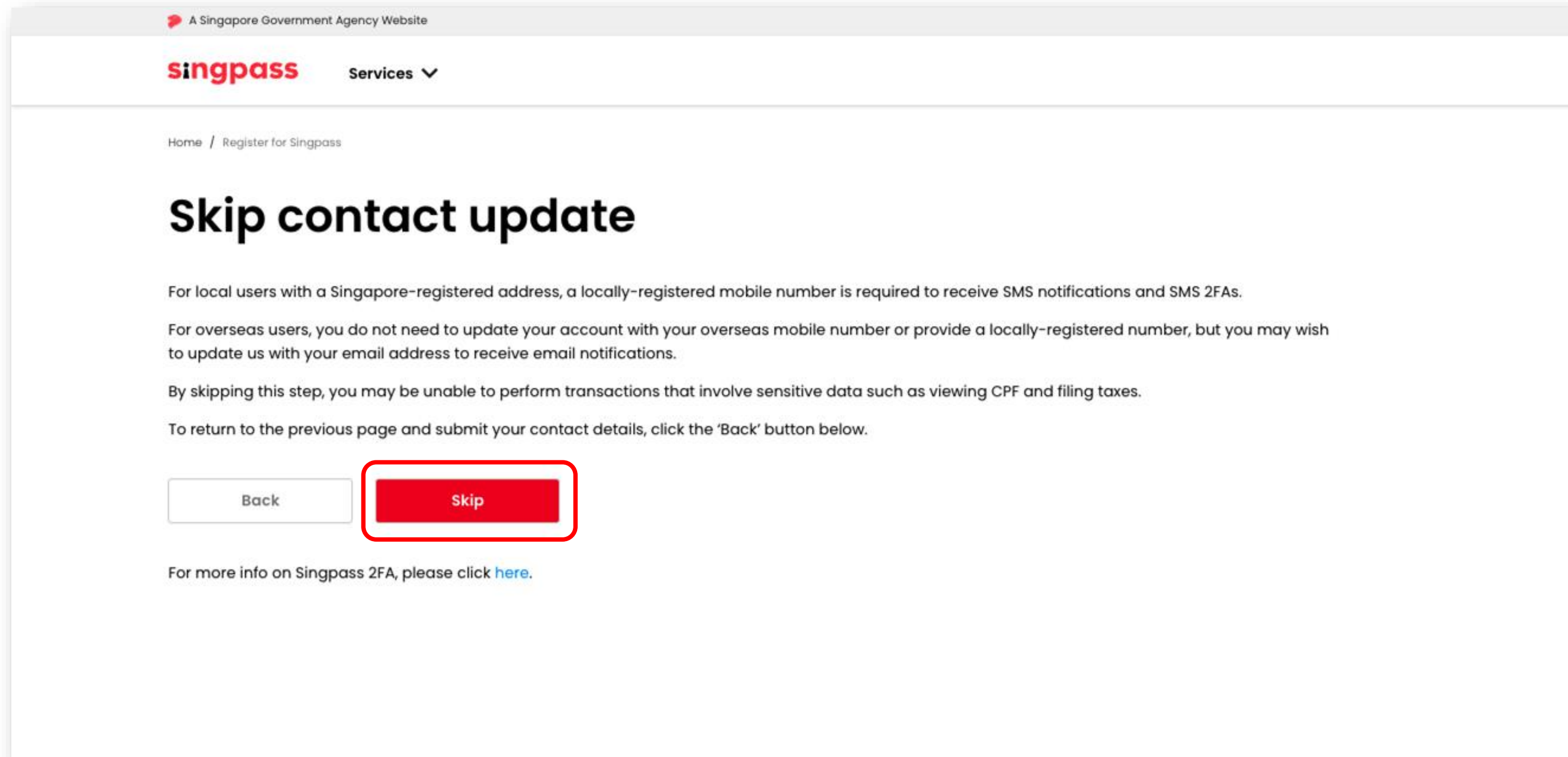
7 You have updated your account details. A one-time Singpass password will be mailed to your registered address.

Please **click** here to learn how to complete your Singpass registration with the one-time Singpass password.



Registering for Singpass with a PIN mailer

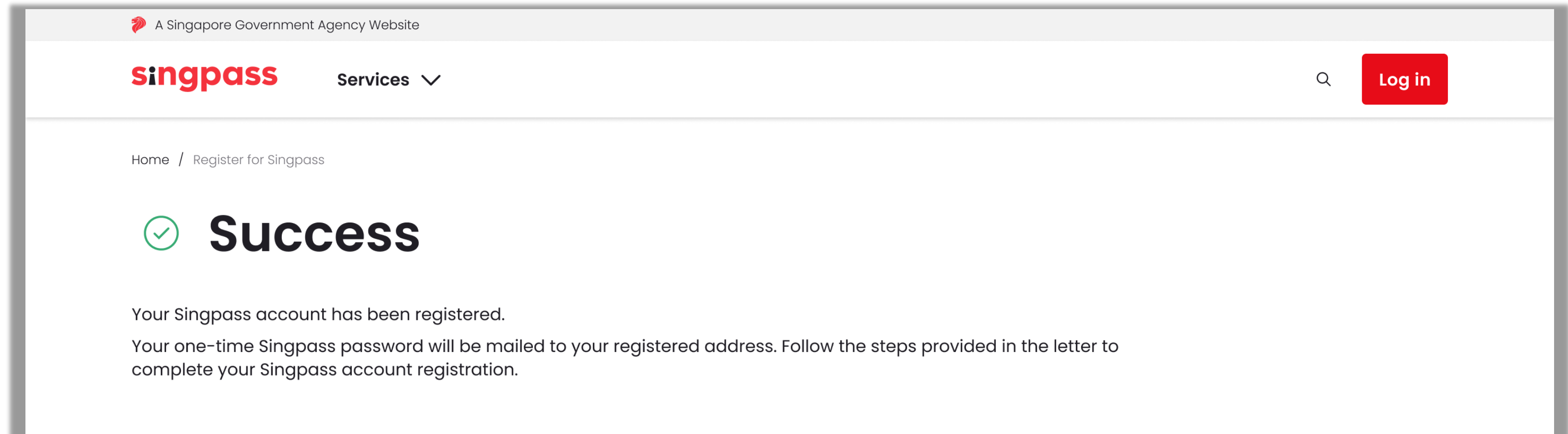
6 Read the information on the page and click '**Skip**'.



Registering for Singpass with a PIN mailer

7 A one-time Singpass password will be mailed to your registered address.

Please **click** here to learn how to complete your Singpass registration with the one-time Singpass password.

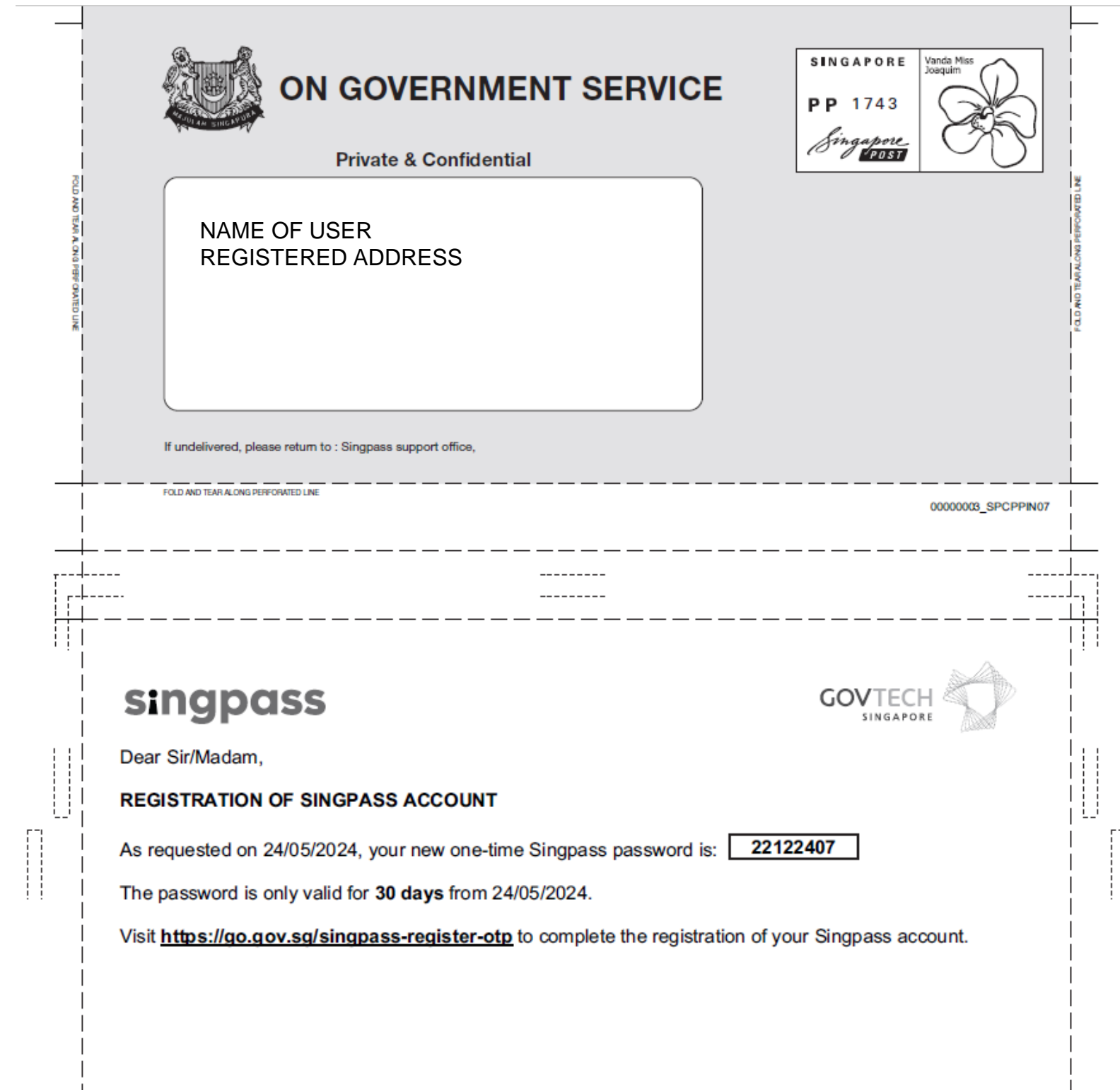


- ① Please ensure that you have received your one-time Singpass password before proceeding.

Registering for Singpass with a PIN mailer



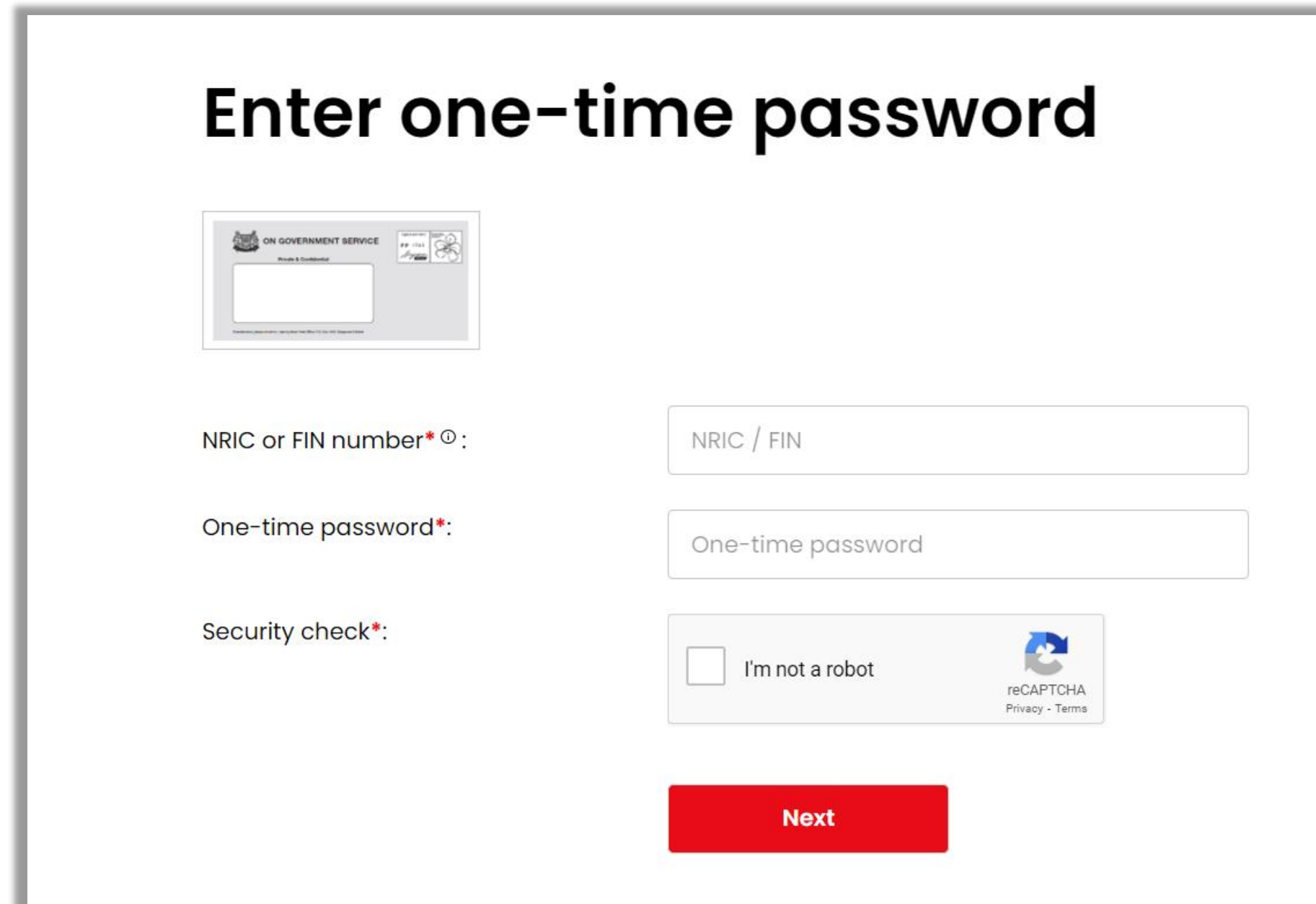
8 Your PIN mailer should look like this:



Registering for Singpass with a PIN mailer

- 9 Follow the instructions in your PIN mailer and go to [**https://go.gov.sg/singpass-register-otp**](https://go.gov.sg/singpass-register-otp).

Enter the one-time Singpass password in the PIN mailer.



The screenshot shows a registration page with the following elements:

- Header:** "Enter one-time password" in large, bold black text.
- Image:** A small thumbnail image of a PIN mailer envelope with the text "ON GOVERNMENT SERVICE" and "Pin Mailer" visible.
- Form Fields:**
 - "NRIC or FIN number*[Ⓞ]:" followed by a text input field containing "NRIC / FIN".
 - "One-time password*:" followed by a text input field containing "One-time password".
 - "Security check*:" followed by a checkbox labeled "I'm not a robot" and a reCAPTCHA widget with "reCAPTCHA Privacy - Terms" text.
- Button:** A prominent red button labeled "Next" at the bottom center.

Registering for Singpass with a PIN mailer

- 10 Create a Singpass password consisting 8-24 alphanumeric characters.

Set password

NRIC/FIN: S****456A

Full name: Joey Chan Hsiao An

Enter your new Singpass password

New password*:

Confirm new password*:

Registering for Singpass with a PIN mailer

- 11 You have completed your Singpass account registration.
Try logging in to a service!

A white rectangular box with a thin grey border containing a success message. It features a green checkmark icon, the word "Success" in bold, a confirmation message, and a red button.

 **Success**

You have completed your Singpass Registration on 14/05/2024 12:04 PM (SGT).

[Proceed to homepage](#)

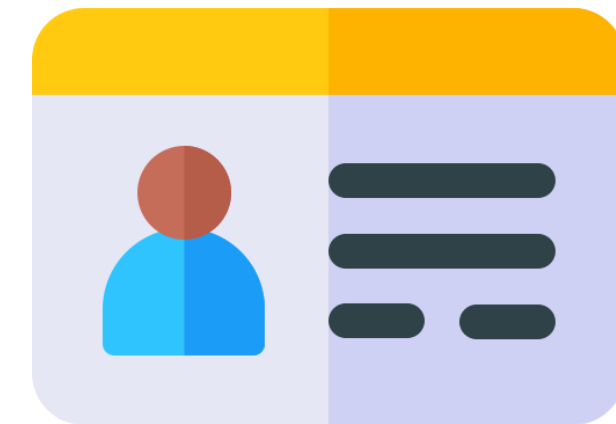
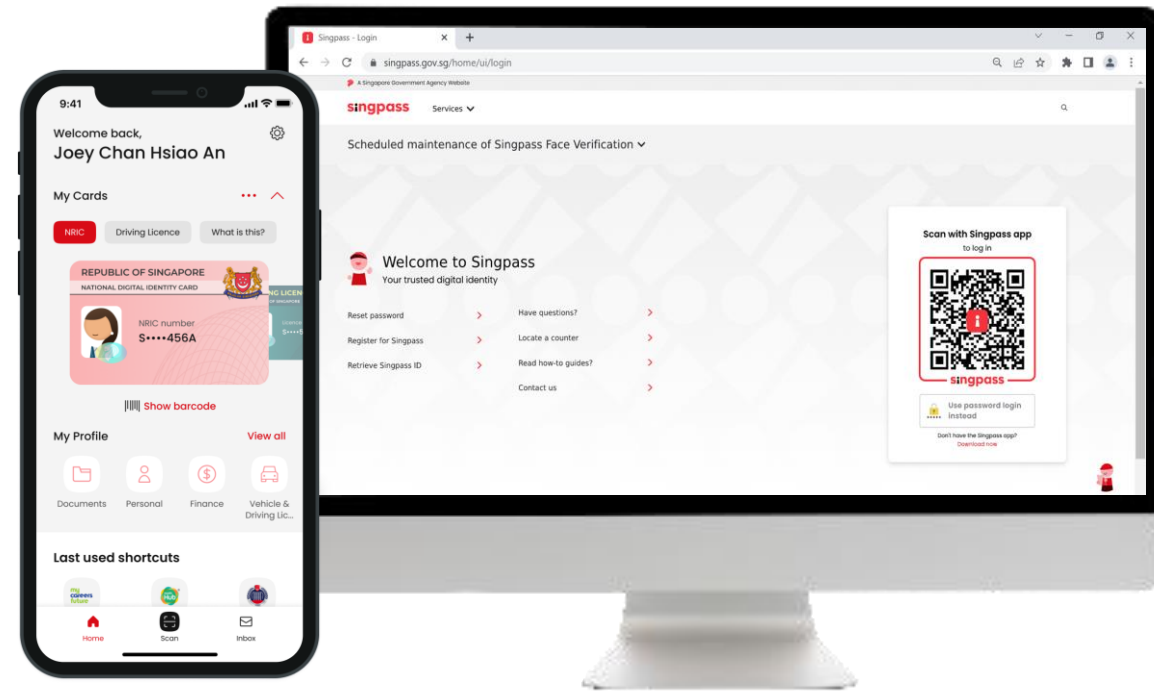
You have completed your Singpass account registration with the one-time password PIN mailer.

If you have more questions, please check out the [Singpass FAQs](#).

Keeping your Singpass safe

Why is it important to keep my Singpass safe?

singpass



Digital identity

Singpass is the gateway to thousands of services and your personal and sensitive information.

Physical identity card

If compromised, can lead to...



✘ Impersonation



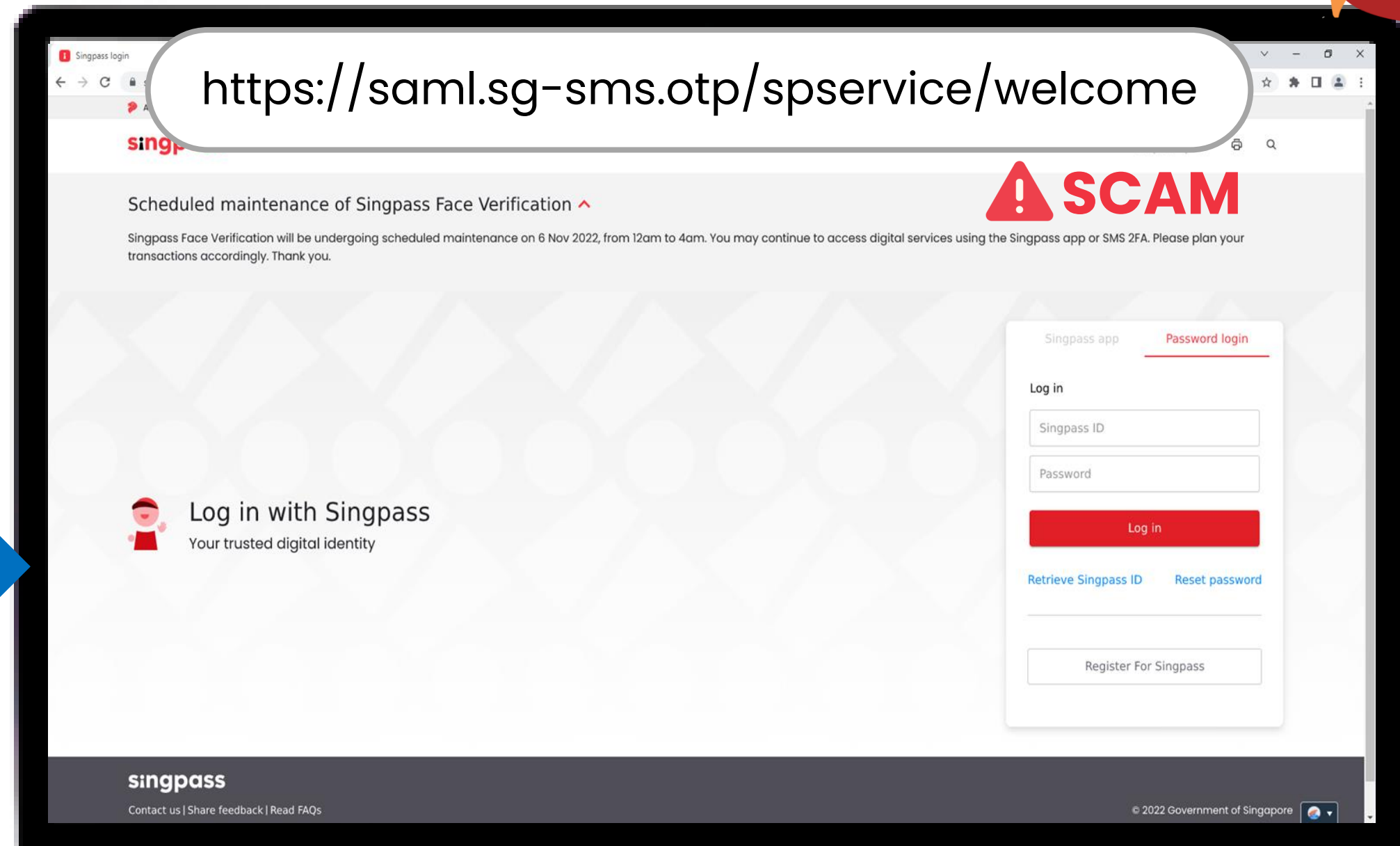
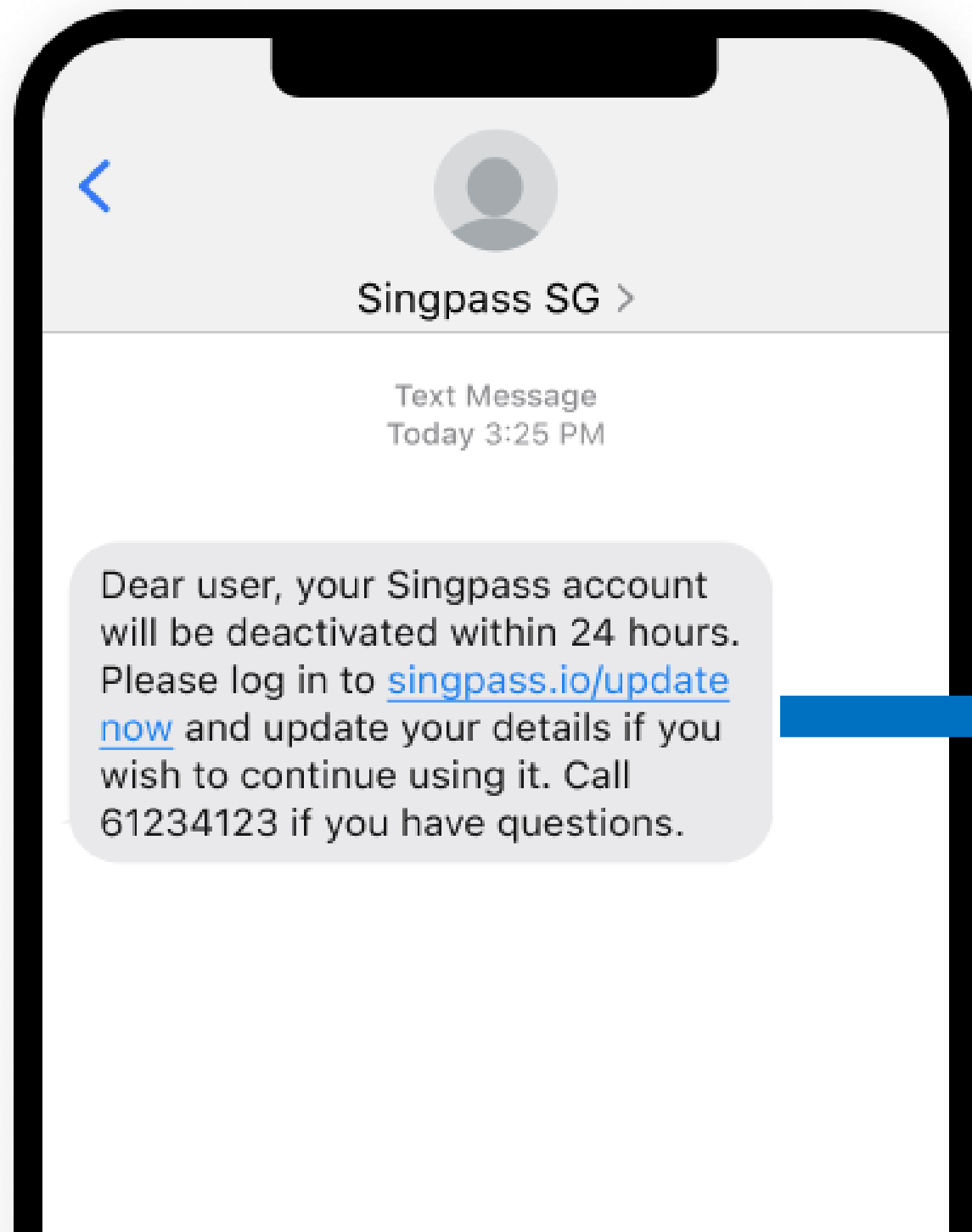
✘ Misuse for fraudulent activities



✘ Monetary losses

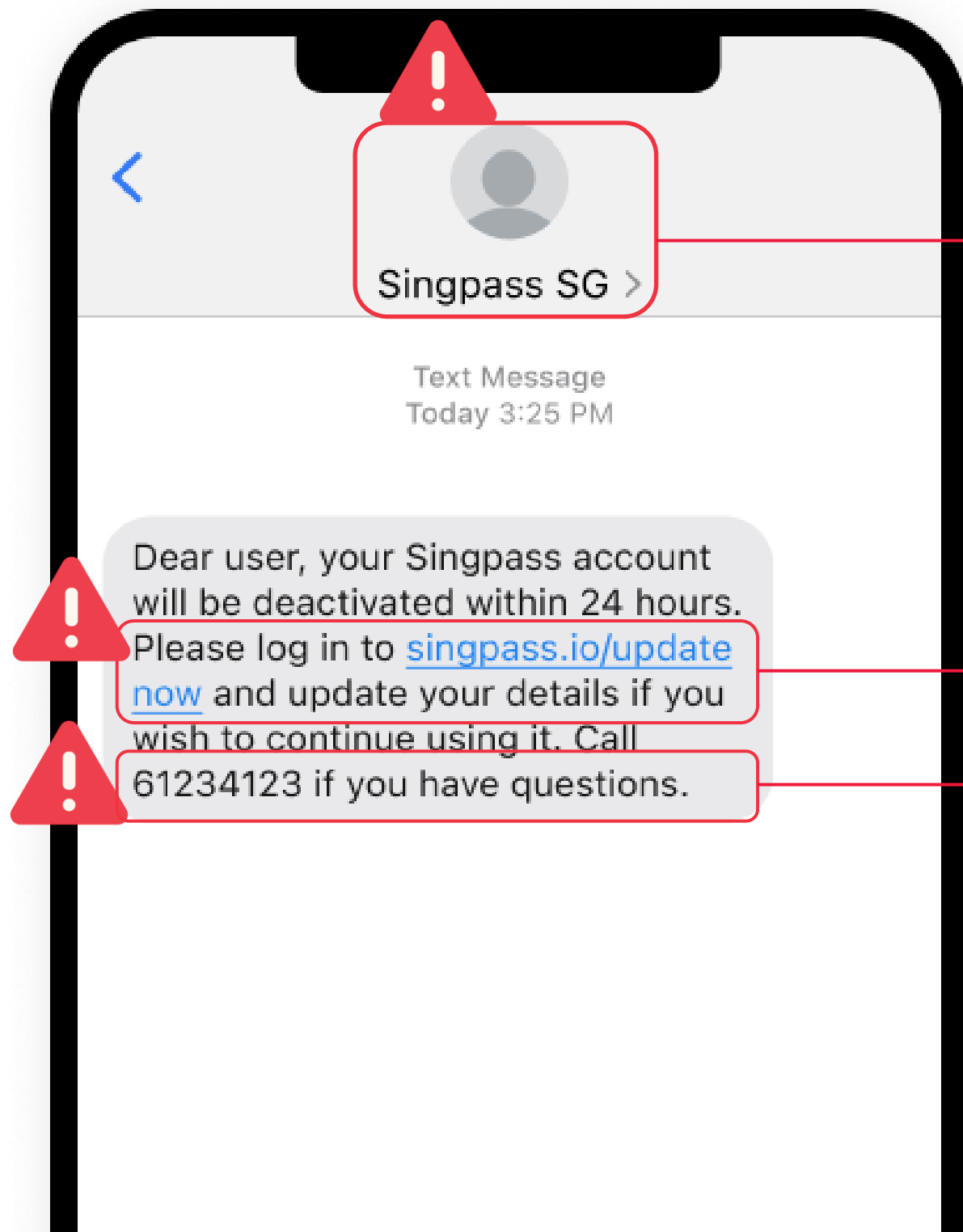
Don't be phish food!

Scammers can create spoof websites that look exactly the same as the real ones to trick unsuspecting victims into disclosing their login details or personal info.



Remember these security tips!

SCAM



1

Avoid sharing your Singpass ID, password or 2FA details!

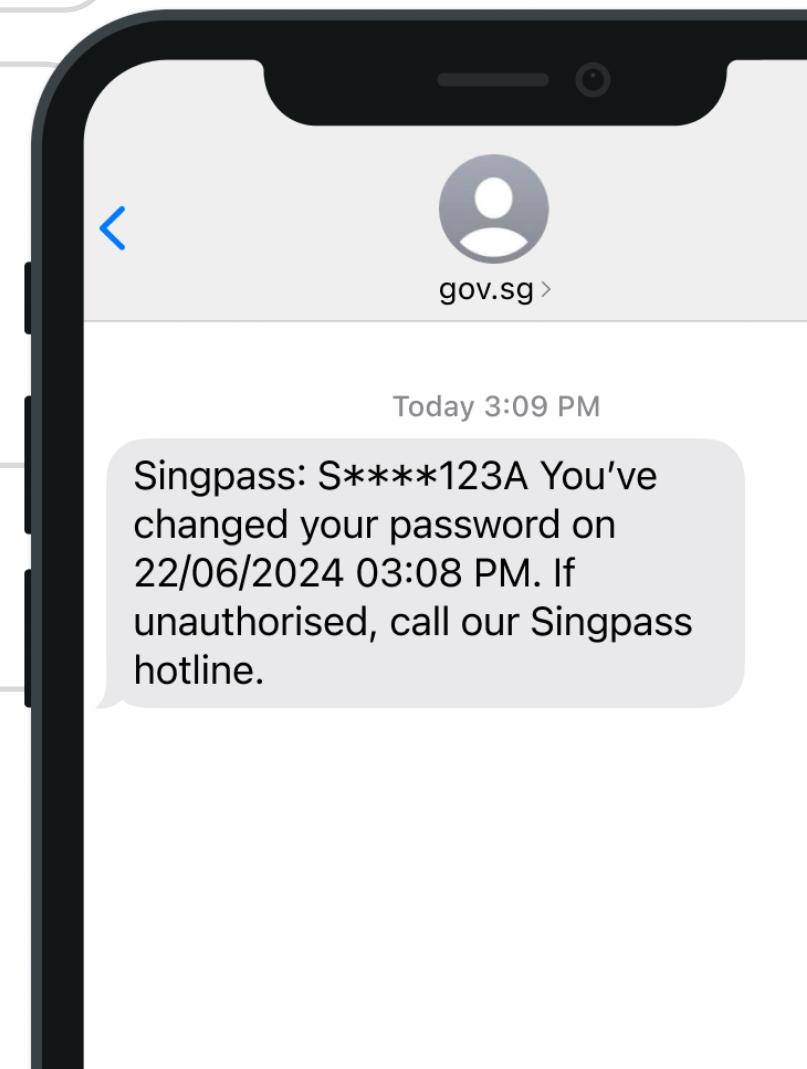
2

Singpass **never** sends web links or QR codes by SMS or messaging apps like WhatsApp or Telegram.

3

When in doubt, contact the Singpass Helpdesk at **6335 3533** and **Press "9"** for 24-hour scam support.

REAL





Remember these security tips!





If in doubt, check our contact details at www.singpass.gov.sg!

Contact us




Call us
Contact our Singpass Helpdesk at **+65 6335 3533**

- Scam Support (24/7)
- General Enquires*



Write to us
If you have a query, feedback or wish to report a problem related to Singpass, please fill in the **online form**



Read FAQs
More information on Singpass-related topics in the **Frequently Asked Questions**

*Available on Mondays to Fridays from 8am to 8pm, and Saturdays from 8am to 2pm.

Remember these security tips!

 **SCAM**

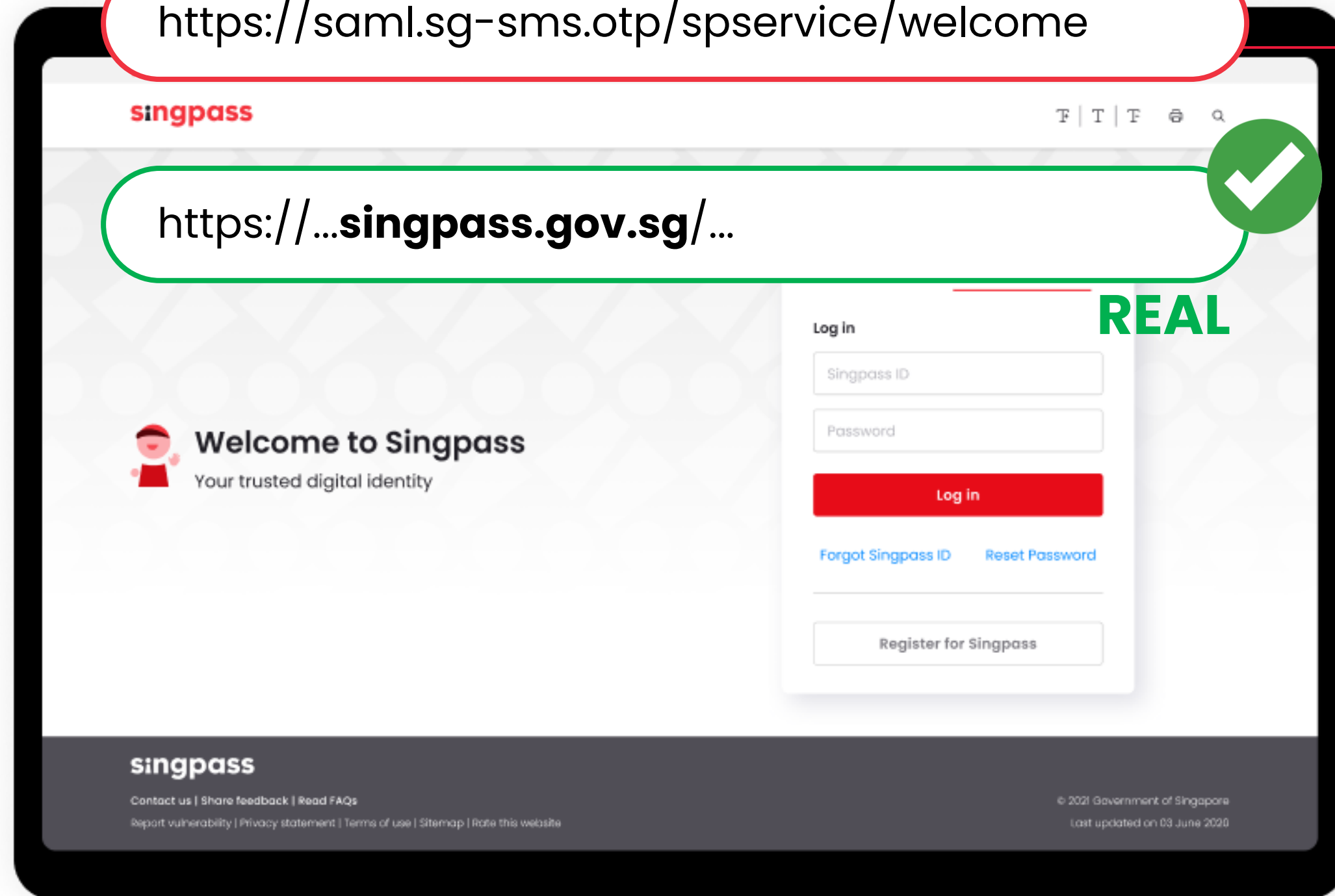
<https://saml.sg-sms.otp/spservice/welcome>

<https://...singpass.gov.sg/...>

REAL

4

Always check that the web domain of the Singpass website is **singpass.gov.sg** before you proceed!



Remember these security tips!

REAL



5

Look out for transactional alerts from Singpass. An SMS or email notification is sent when changes are made to your Singpass account, such as password change or reset.

Keep your contact details registered with Singpass up to date to receive these alerts promptly. If you receive such alerts without initiating any change, you should contact Singpass Helpdesk immediately to secure your account.

What happens if I lose my Singpass credentials?

After obtaining the victim's Singpass login credentials, scammers can...



Misuse account for fraudulent activities
e.g. set up accounts for money laundering



Take over Singpass account fully by:

Changing Singpass password

+

Changing mobile number for SMS OTP

+

Setting up victim's Singpass app on scammer's device



Has someone offered you money in exchange for your Singpass login credentials?

Beware! Your account may be misused for criminal activities. **Never attempt to sell your Singpass account.**

You may be accountable if your Singpass account is used for crimes.

Together, we can transact safely!

While there are **technical safeguards** in place, **user vigilance** plays an equally important role in the fight against scams.

Be alert when transacting online,
and follow the **security tips** you've learnt today!

For more information on how to keep your Singpass safe,
visit our website:



go.gov.sg/even-safer-singpass

